Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
140015	BLESSING HOSPITAL	BROADWAY AT 11TH STREET
140058	PASSAVANT AREA HOSPITAL	1600 W WALNUT ST
140189	SARAH BUSH LINCOLN HEALTH CENTER	1000 HEALTH CENTER DRIVE P O BOX 372
141316	HOOPESTON COMMUNITY MEMORIAL HOSPITAL	701 EAST ORANGE STREET
141315	ILLINI COMMUNITY HOSPITAL	640 W WASHINGTON
141333	SARAH D CULBERTSON MEMORIAL HOSPITAL	238 SOUTH CONGRESS STREET
141350	ST FRANCIS HOSPITAL	1215 FRANCISCAN DR
140113	PROVENA COVENANT MEDICAL CENTER- URBANA	1400 WEST PARK AVENUE
140032	ST ANTHONYS MEMORIAL HOSPITAL	503 N MAPLE STREET
140091	CARLE FOUNDATION HOSPITAL	611 WEST PARK STREET
140093	PROVENA UNITED SAMARITANS MEDCTR-LOGAN	812 N LOGAN
140166	ST MARYS HOSPITAL	1800 E LAKE SHORE DR
141320	PARIS COMMUNITY HOSPITAL	721 E COURT STREET
141332	HILLSBORO AREA HOSPITAL	1200 E TREMONT STREET

Page 1 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		QUINCY	IL
		JACKSONVILLE	IL
		MATTOON	IL
		HOOPESTON	IL
		PITTSFIELD	IL
		RUSHVILLE	IL
		LITCHFIELD	IL
		URBANA	IL
		EFFINGHAM	IL
		URBANA	IL
		DANVILLE	IL
		DECATUR	IL
		PARIS	IL
		HILLSBORO	IL

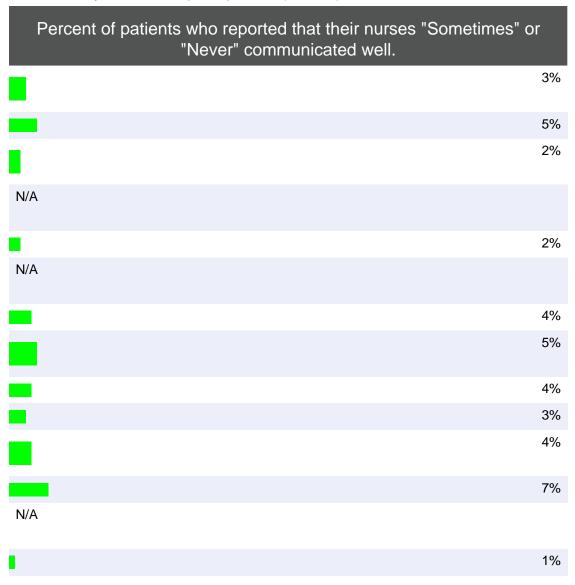
Page 2 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
62301	ADAMS	2172235811
62650	MORGAN	2172459551
61938	COLES	2172582572
60942	VERMILION	2172835531
62363	PIKE	2172852113
62681	SCHUYLER	2173224321
62056	MONTGOMERY	2173242191
61801	CHAMPAIGN	2173372000
62401	EFFINGHAM	2173422121
61801	CHAMPAIGN	2173833311
61832	VERMILION	2174435000
62521	MACON	2174647000
61944	EDGAR	2174654141
62049	MONTGOMERY	2175326111

Page 3 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 4 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



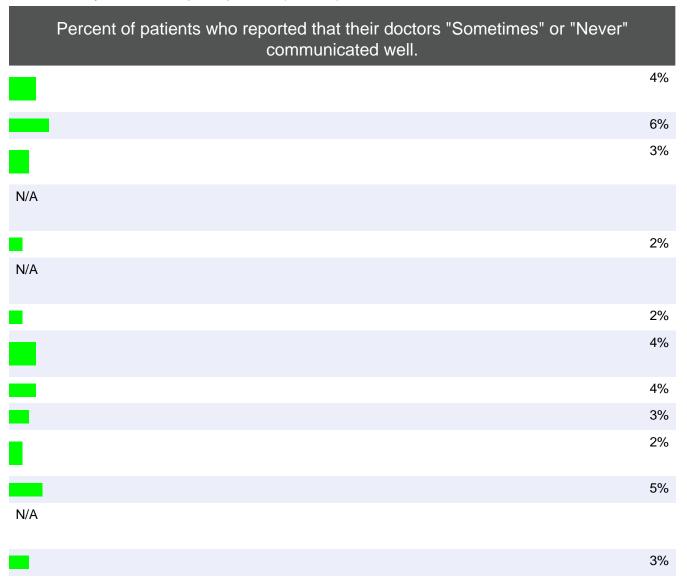
Page 5 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



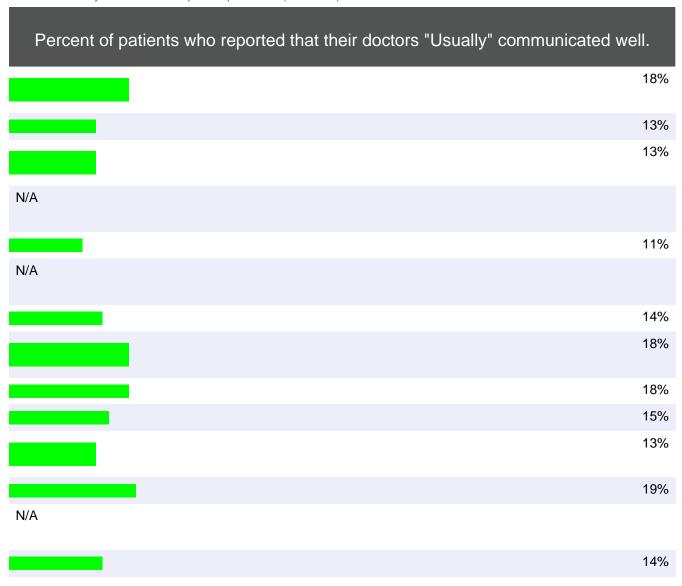
Page 6 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 7 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



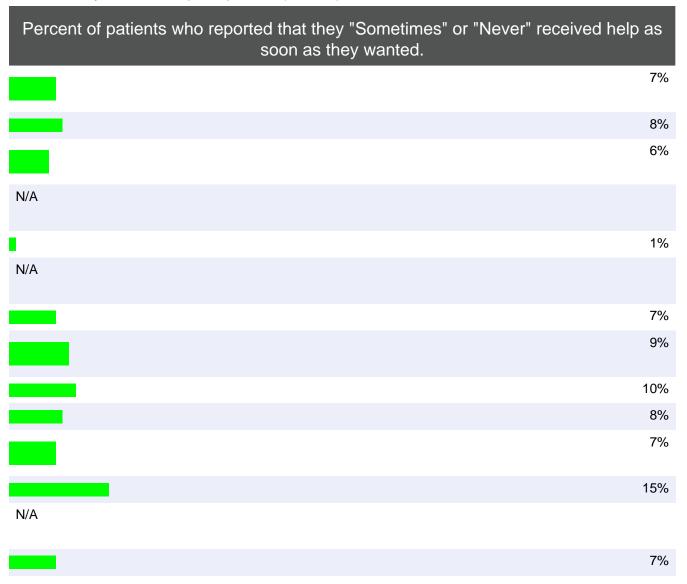
Page 8 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



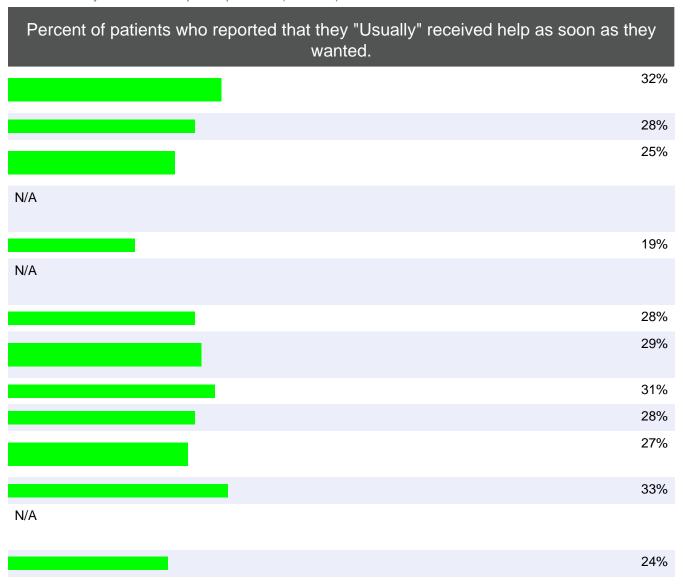
Page 9 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 10 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



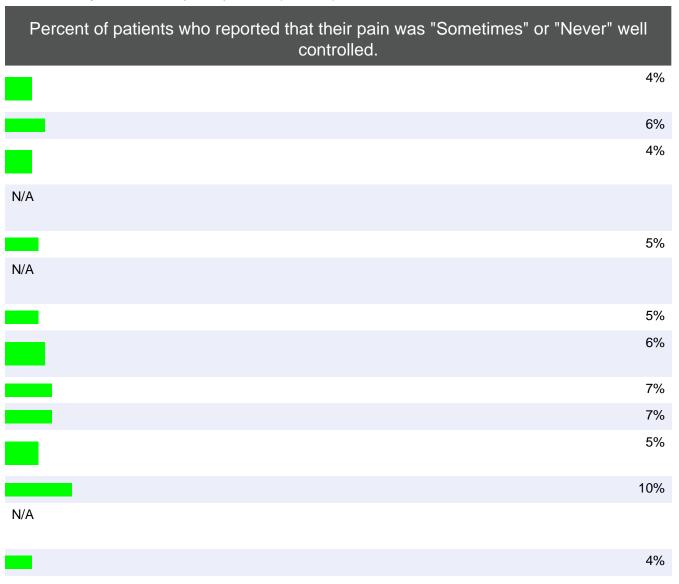
Page 11 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



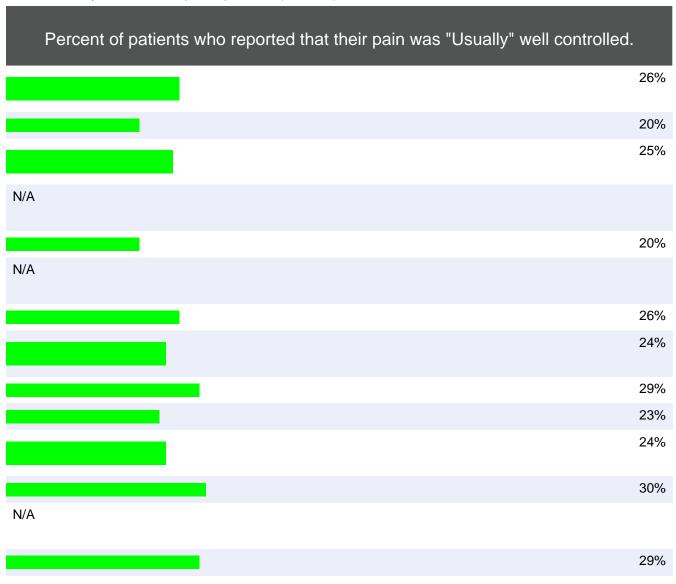
Page 12 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



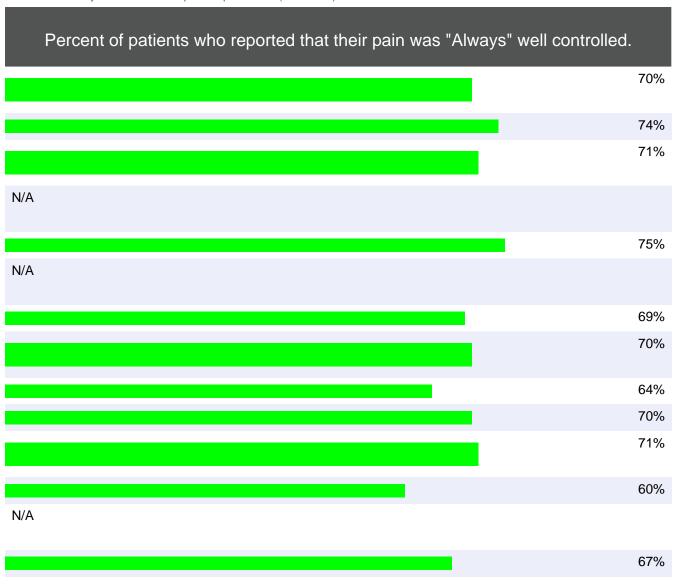
Page 13 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 14 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



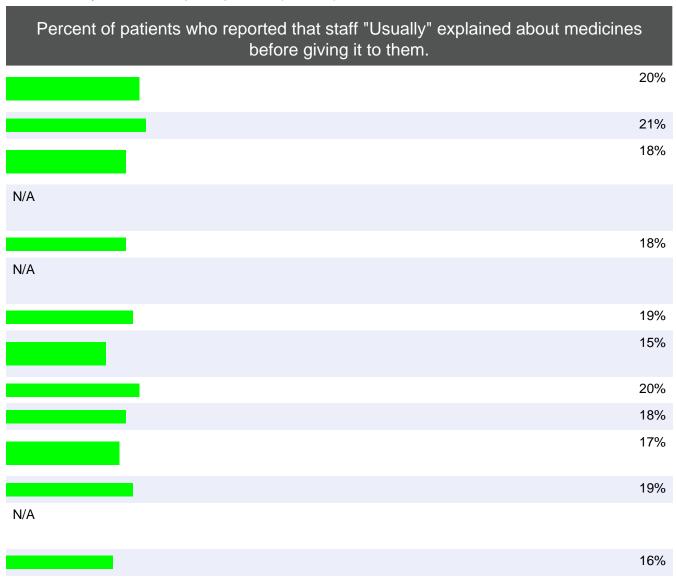
Page 15 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



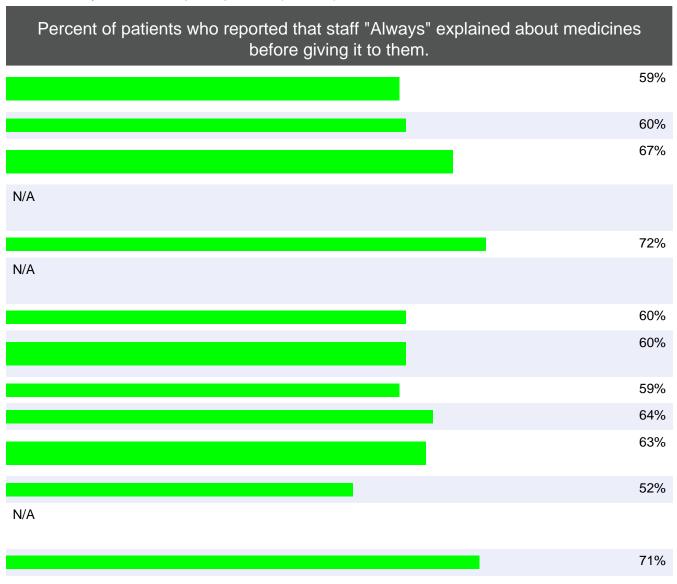
Page 16 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



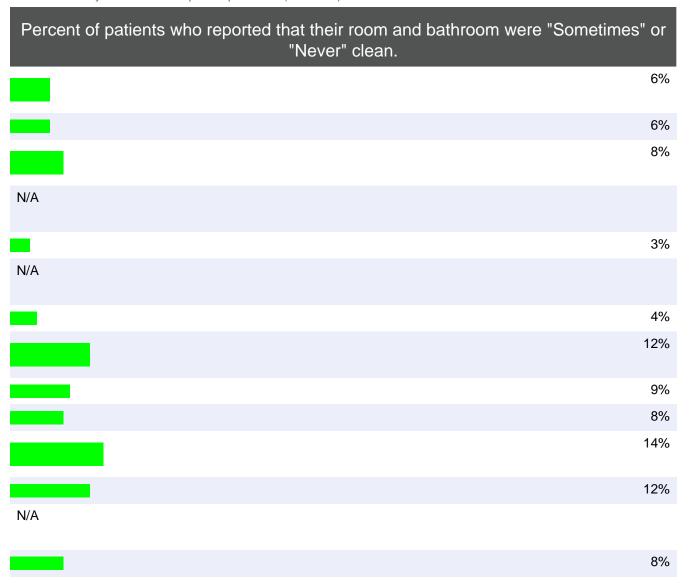
Page 17 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 18 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 19 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



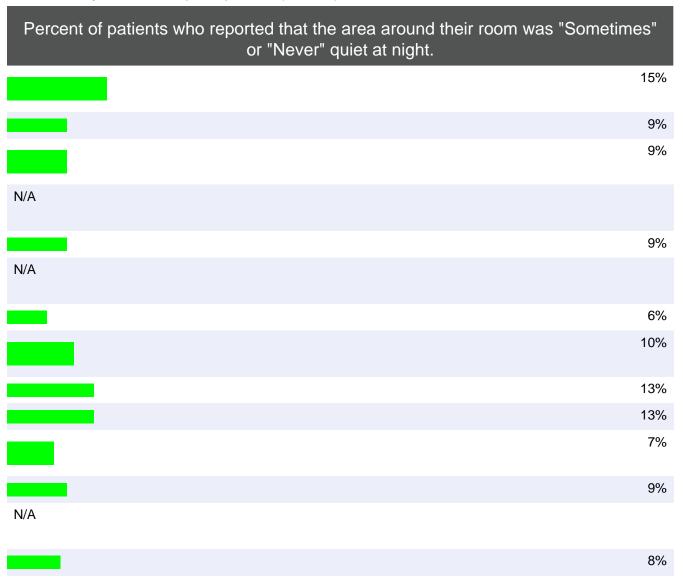
Page 20 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



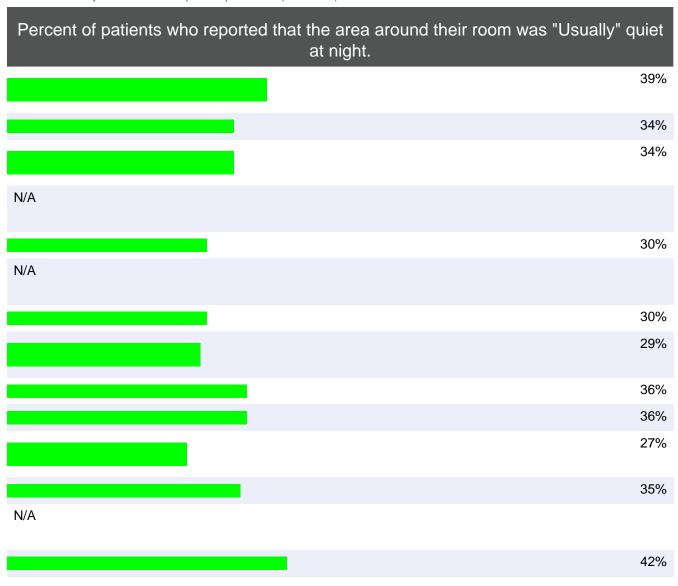
Page 21 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 22 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



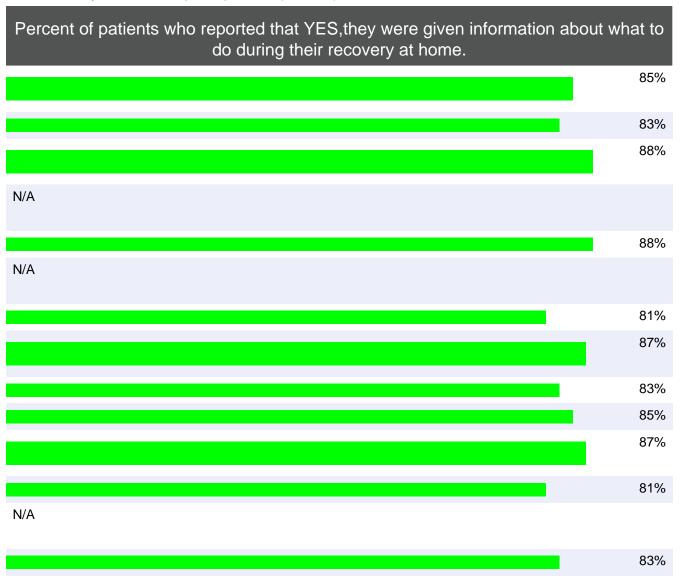
Page 23 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



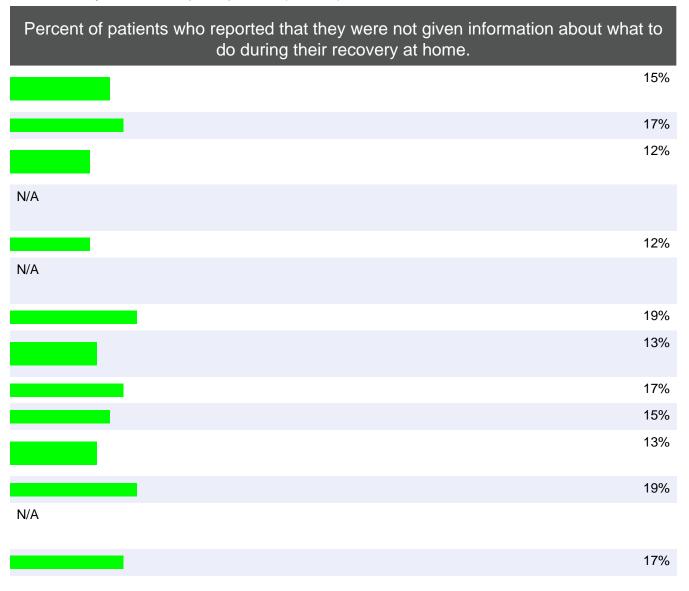
Page 24 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 25 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



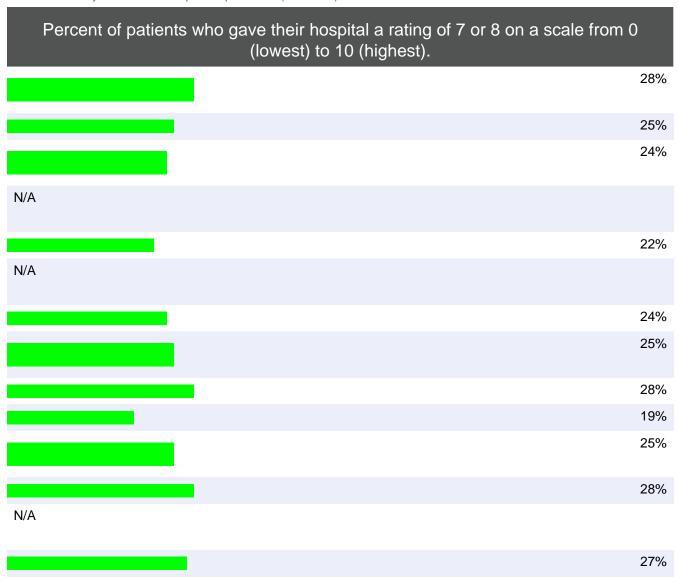
Page 26 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



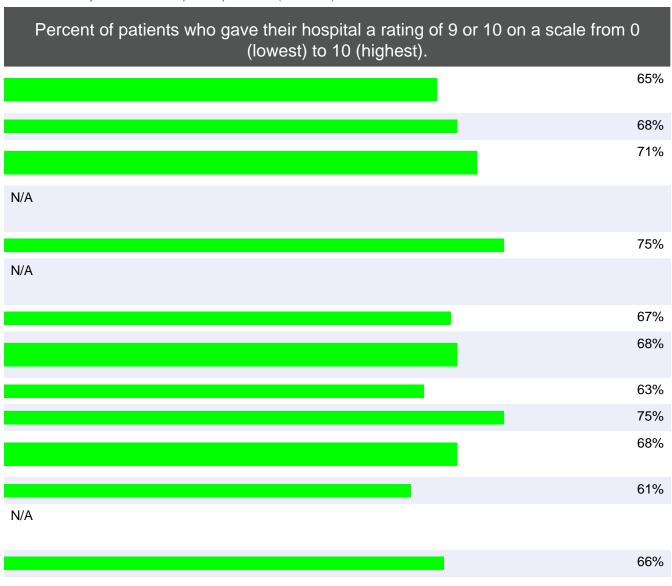
Page 27 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



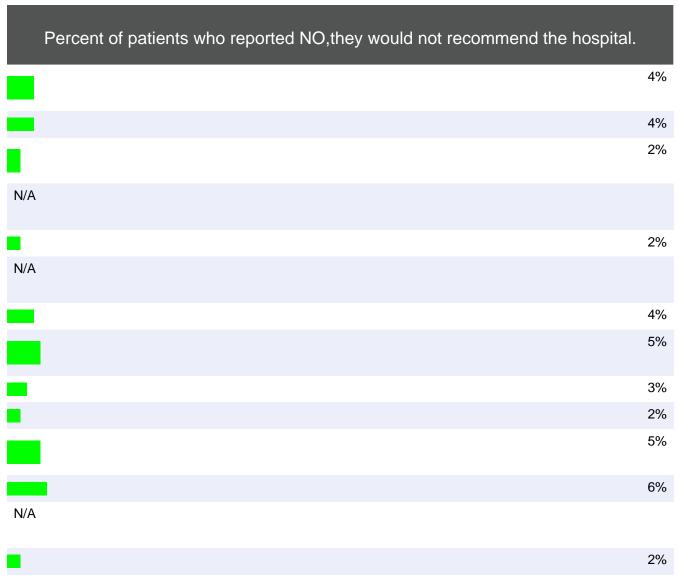
Page 28 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 29 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



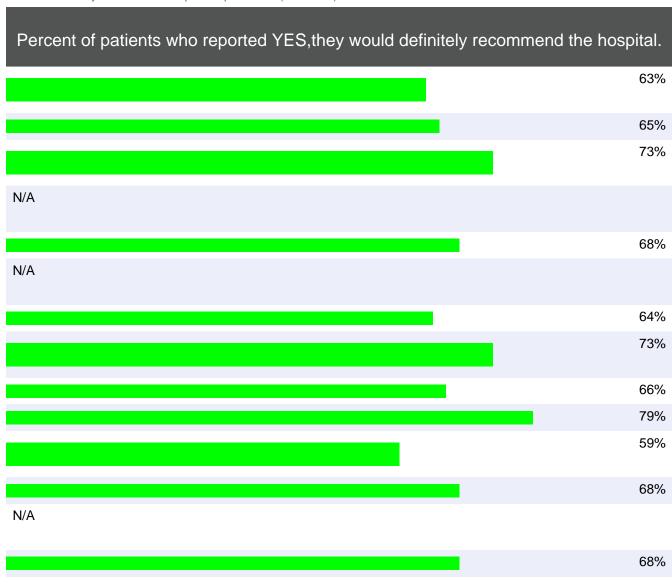
Page 30 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 31 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 32 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Number of Completed Surveys
300 or more
300 or more
300 or more
N/A
Between 100 and 299
N/A
Between 100 and 299
300 or more
N/A
Between 100 and 299

Page 33 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent		Hospital Footnote
	39%	
	35%	
	34%	
N/A		Survey results are not available for this reporting period
	39%	
N/A		Survey results are not available for this reporting period
	34%	
	42%	
	41%	
	40%	
	34%	
	38%	
N/A		Survey results are not available for this reporting period
	32%	

Page 34 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

140053	ST JOHNS HOSPITAL	800 E CARPENTER ST
141341	PANA COMMUNITY HOSPITAL	101 E NINTH STREET
141322	ABRAHAM LINCOLN MEMORIAL HOSPITAL	315 8TH STREET
141301	JOHN & MARY KIRBY HOSPITAL	1111 N STATE ST
140019	SHELBY MEMORIAL HOSPITAL	200 S CEDAR ST
141317	GIBSON COMMUNITY HOSPITAL	1120 N MELVIN STREET
140148	MEMORIAL MEDICAL CENTER	701 N FIRST ST
141339	TAYLORVILLE MEMORIAL HOSPITAL	201 EAST PLEASANT STREET
141347	CARLINVILLE AREA HOSPITAL	1001 MORGAN STREET
140135	DECATUR MEMORIAL HOSPITAL	2300 NORTH EDWARD STREET
141303	DR JOHN WARNER HOSPITAL	422 W WHITE ST
141300	THOMAS H BOYD MEMORIAL HOSPITAL	800 SCHOOL ST
140064	ST MARY MEDICAL CENTER	3333 NORTH SEMINARY
140040	GALESBURG COTTAGE HOSPITAL	695 N KELLOGG ST
140120	PEKIN MEMORIAL HOSPITAL	600 SOUTH 13TH STREET
141330	HOPEDALE MEDICAL COMPLEX	107 TREMONT STREET

Page 35 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based off Survey of Fatients Prospital Experiences (FIGALITIS)	SPRINGFIELD PANA	IL IL
	LINCOLN	IL
	MONTICELLO	IL
	SHELBYVILLE	IL
	GIBSON CITY	IL
	SPRINGFIELD	IL
	TAYLORVILLE	IL
	CARLINVILLE	IL
	DECATUR	IL
	CLINTON	IL
	CARROLLTON	IL
	GALESBURG	IL
	GALESBURG	IL
	PEKIN	IL
	HOPEDALE	IL

Page 36 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

62769	SANGAMON	2175446464
62557	CHRISTIAN	2175622131
62656	LOGAN	2177322161
61856	PIATT	2177622115
62565	SHELBY	2177743961
60936	FORD	2177844251
62781	SANGAMON	2177883000
62568	CHRISTIAN	2178243331
62626	MACOUPIN	2178543141
62526	MACON	2178778121
61727	DEWITT	2179359571
62016	GREENE	2179426946
61401	KNOX	3093443161
61401	KNOX	3093454555
61554	TAZEWELL	3093471151
61747	TAZEWELL	3094493321

Page 37 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

5% N/A 2% N/A 5% 1% 5% 3% 2% 5% N/A N/A 3% 6% 3% N/A

Page 38 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	20%
	17%
N/A	
	17%
	16%
	20%
	17%
	16%
	21%
N/A	
N/A	
	14%
	23%
	18%
N/A	

Page 39 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 40 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/		5%
		1%
N/	/A	
		4%
		1%
		5%
		3%
		1%
		4%
N/	/A	
N/		
		2%
		3%
		4%
N/	/A	

Page 41 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	15%
	9%
N/A	
	14%
	12%
	17%
	13%
	16%
	18%
N/A	
N/A	
	13%
	15%
	15%
N/A	

Page 42 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



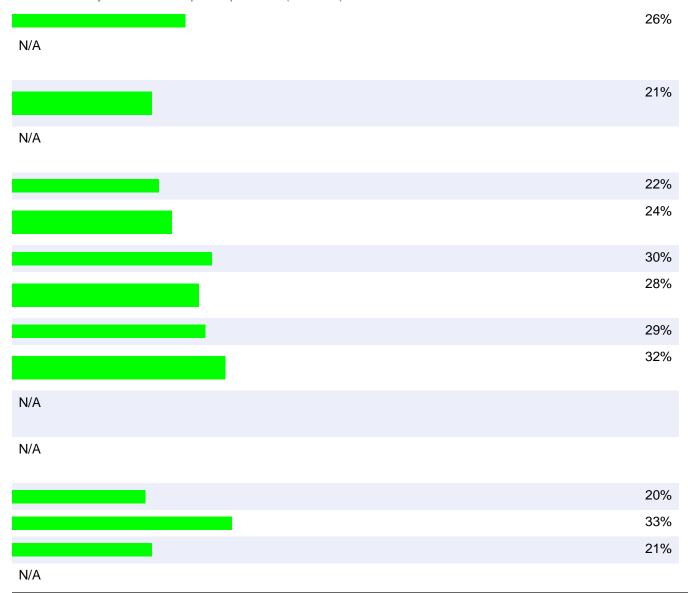
Page 43 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	12%
	4%
N/A	
	13%
	2%
	14%
	7%
	5%
	10%
N/A	
N/A	
	4%
	12%
N/A	6%
N/A	

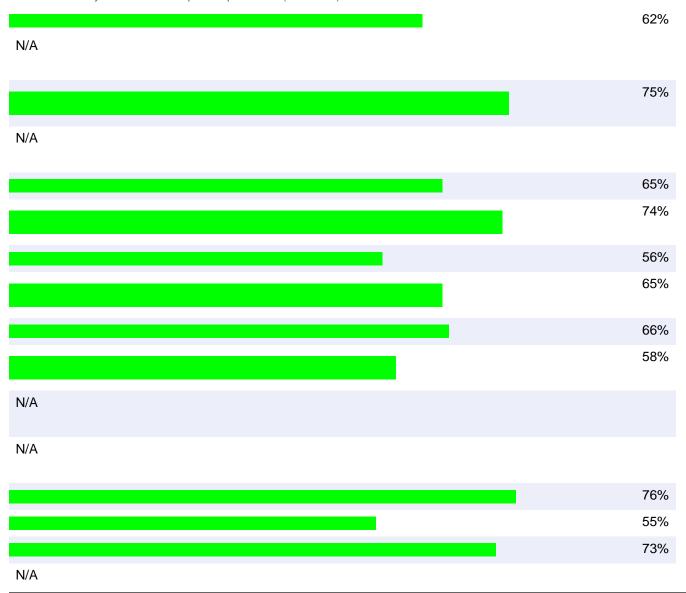
Page 44 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



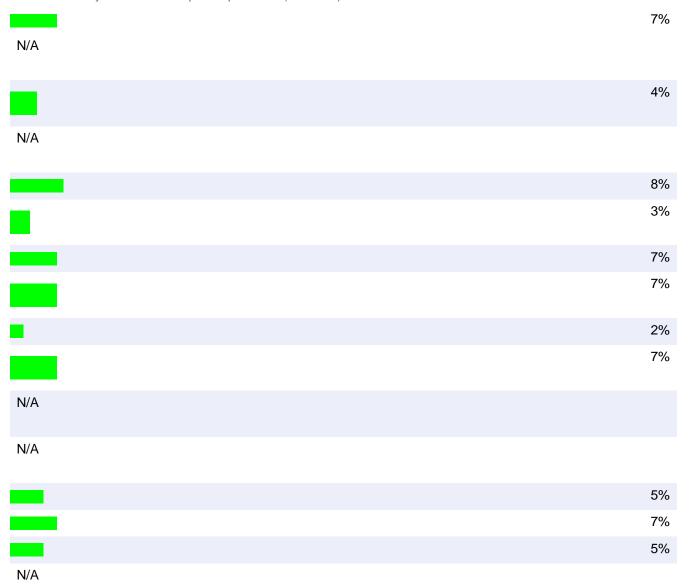
Page 45 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 46 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 47 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	27%
	19%
N/A	
	25%
	21%
	25%
	23%
	21%
	29%
N/A	
N/A	
	22%
	27%
	23%
N/A	

Page 48 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 49 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	22%
	14%
N/A	
	25%
	13%
	24%
	20%
	18%
	22%
N/A	
N/A	
	15%
	21%
	21%
N/A	

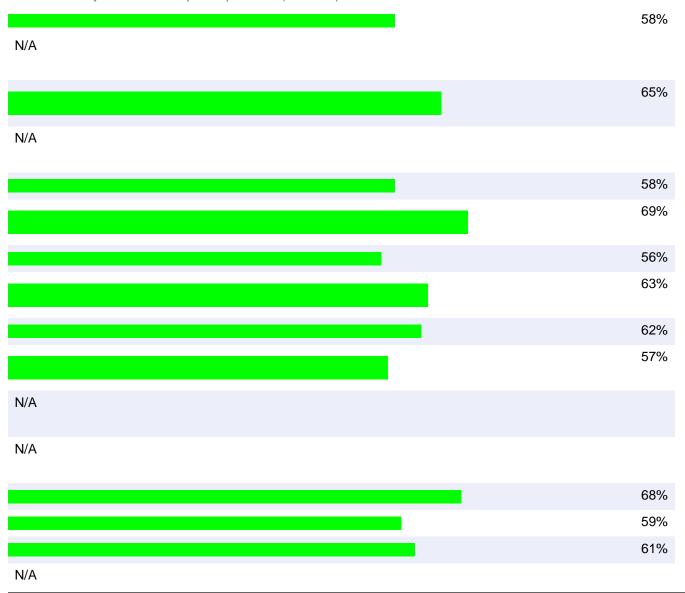
Page 50 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	20%
	21%
N/A	
	17%
	18%
	20%
	17%
	20%
	21%
N/A	
N/A	
	17%
	20%
	18%
N/A	

Page 51 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 52 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	11%
	4%
N/A	
	4%
	5%
	12%
	5%
	4%
	12%
N/A	
N/A	
	4%
	12%
	7%
N/A	

Page 53 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	20%
	16%
N/A	
	16%
	18%
	25%
	17%
	11%
	24%
N/A	
N/A	
	21%
	24%
	19%
N/A	

Page 54 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



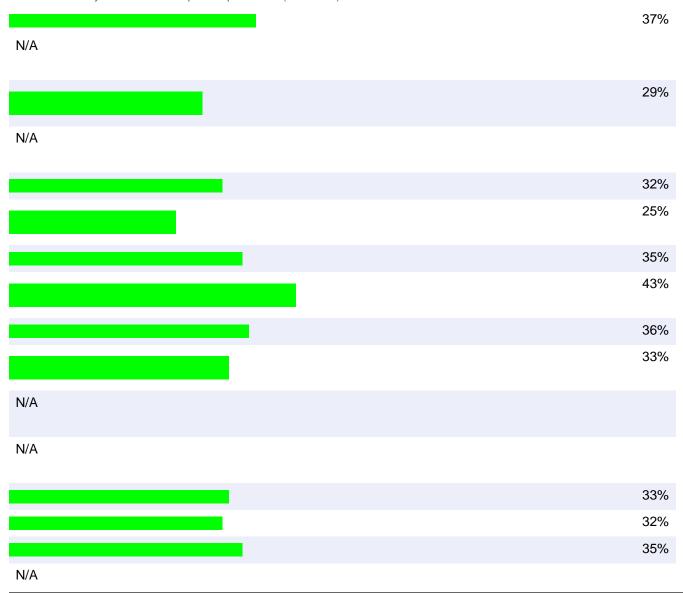
Page 55 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	9%
	7%
N/A	
	17%
	4%
	20%
	11%
	11%
	11%
N/A	
N/A	
	8%
	13%
	13%
N/A	

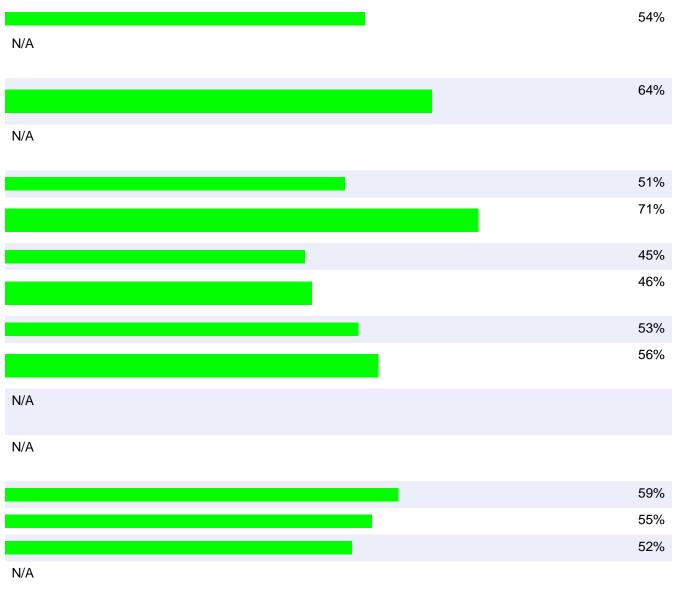
Page 56 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



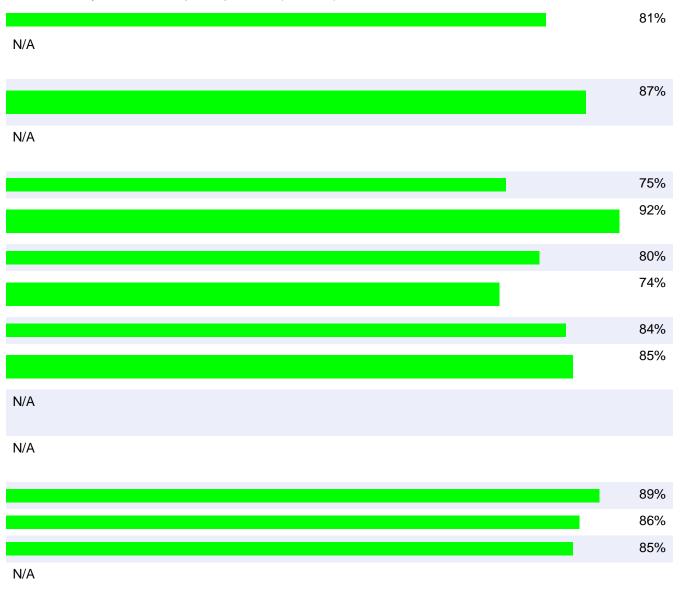
Page 57 of 408 09/20/2011





Page 58 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



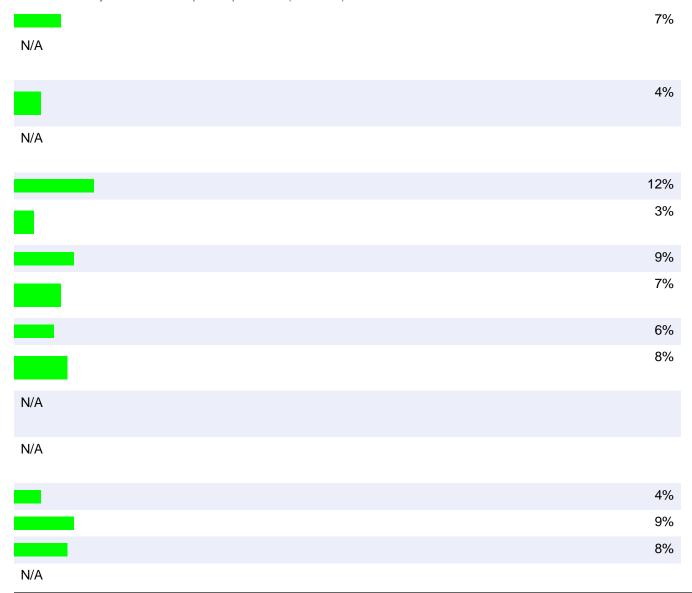
Page 59 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	19%
	13%
N/A	
	25%
	8%
	20%
	26%
	16%
	15%
N/A	
N/A	
	11%
	14%
	15%
N/A	

Page 60 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 61 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	22%
	22%
N/A	
	28%
	15%
	24%
	24%
	24%
	26%
N/A	
N/A	
	19%
	30%
	22%
N/A	

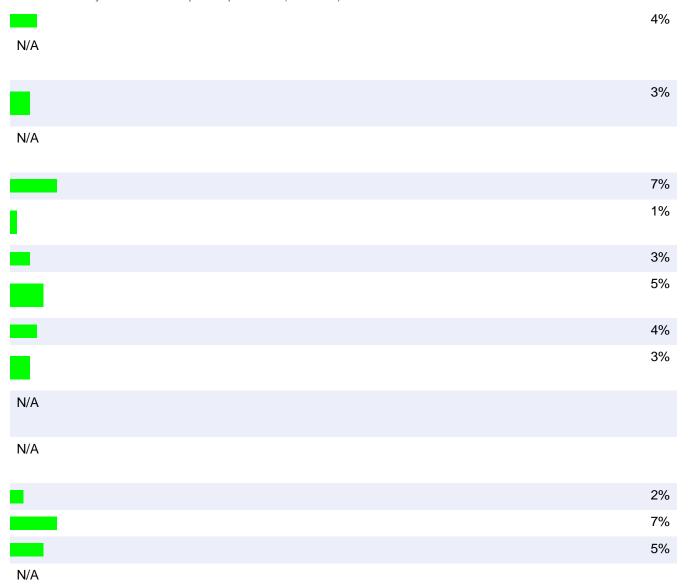
Page 62 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



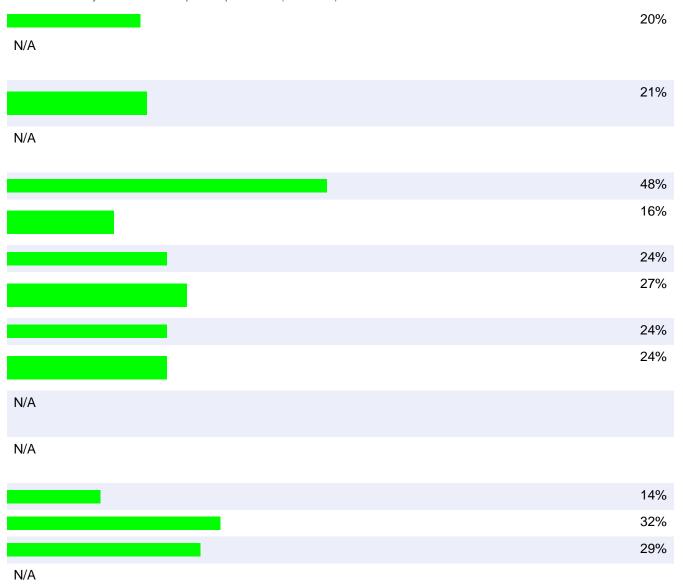
Page 63 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 64 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 65 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 66 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

N/A

Between 100 and 299

N/A

Between 100 and 299

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

N/A

N/A

300 or more

300 or more

300 or more

N/A

Page 67 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Edded on Garvey of Fadenic Floophar Experiences (Floora in Gy	41%	
N/A	Surv perio	vey results are not available for this reporting iod
	34%	
N/A	Surv perio	vey results are not available for this reporting iod
	46%	
		ere were discrepancies in the data collection cess
	40%	
	33%	
	35%	
	36%	
N/A	Surv perio	vey results are not available for this reporting iod
N/A	Surv perio	vey results are not available for this reporting iod
	48%	
	29%	
	35%	
N/A	Surv	vey results are not available for this reporting

Page 68 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

140127	BROMENN HEALTHCARE	1304 FRANKLIN AVENUE
141309	ADVOCATE EUREKA HOSPITAL	101 S MAJOR ST
141313	MASON DISTRICT HOSPITAL	615 NORTH PROMENADE STREET,P O BOX 530
141304	MERCER COUNTY HOSPITAL	409 NW 9TH AVENUE
140001	GRAHAM HOSPITAL ASSOCIATION	210 WEST WALNUT STREET
140067	SAINT FRANCIS MEDICAL CENTER	530 NE GLEN OAK AVE
140162	ST JOSEPH MEDICAL CENTER	2200 E WASHINGTON
140209	METHODIST MEDICAL CENTER OF ILLINOIS	221 N E GLEN OAK AVE
140013	PROCTOR HOSPITAL	5409 N KNOXVILLE AVE
141318	OSF HOLY FAMILY MEDICAL CENTER	1000 W HARLEM AVENUE
140280	TRINITY ROCK ISLAND	2701 17TH ST
140275	GENESIS MEDICAL CENTER ILLINI CAMPUS	801 ILLINI DRIVE
140089	MC DONOUGH DISTRICT HOSPITAL	525 EAST GRANT STREET
141325	KEWANEE HOSPITAL	1051 WEST SOUTH STREET
141319	HAMMOND HENRY HOSPITAL	600 N COLLEGE AVENUE

Page 69 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

NORMAL	IL
EUREKA	IL
HAVANA	IL
ALEDO	IL
CANTON	IL
PEORIA	IL
BLOOMINGTON	IL
PEORIA	IL
PEORIA	IL
MONMOUTH	IL
ROCK ISLAND	11
ROCK ISLAND	IL
SILVIS	IL IL
SILVIS	IL

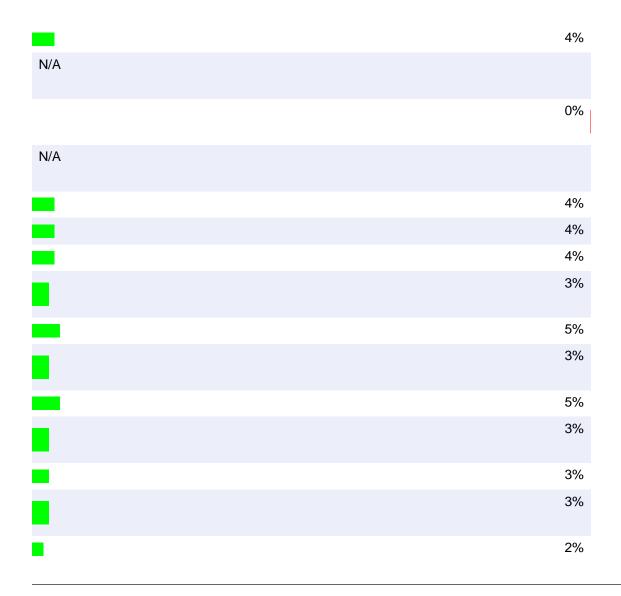
Page 70 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

61761	MCLEAN	3094541400
61530	WOODFORD	3094672371
62644	MASON	3095434431
61231	MERCER	3095825301
61520	FULTON	3096475240
61637	PEORIA	3096552000
61701	MCLEAN	3096623311
61636	PEORIA	3096725522
61614	PEORIA	3096911000
61462	WARREN	3097343141
61201	ROCK ISLAND	3097795000
61282	ROCK ISLAND	3097929363
61455	MCDONOUGH	3098334101
61443	HENRY	3098533361
61254	HENRY	3099446431

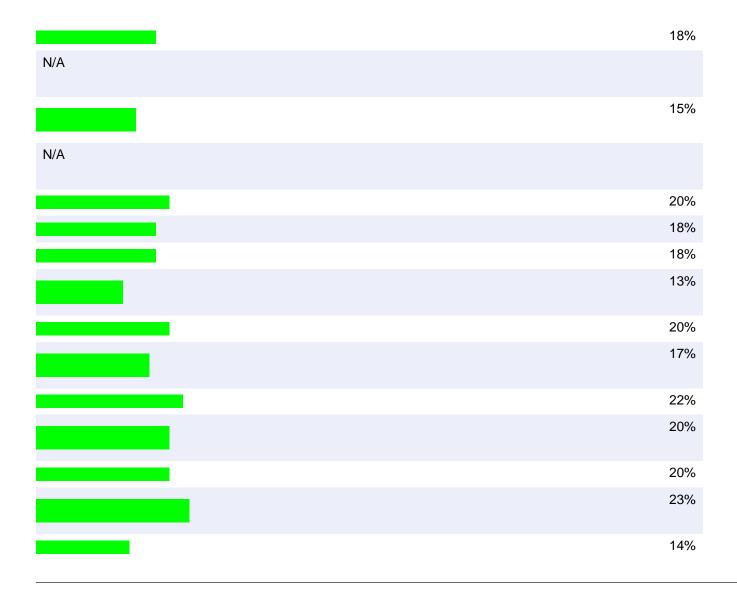
Page 71 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



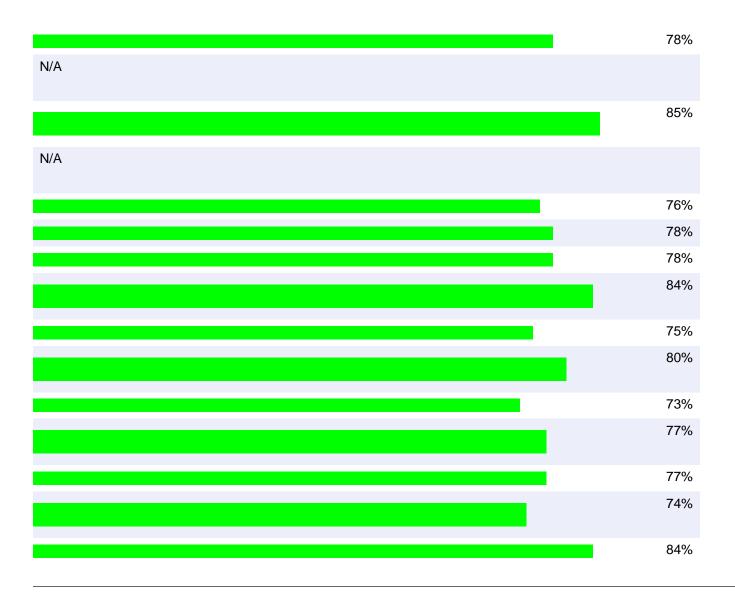
Page 72 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



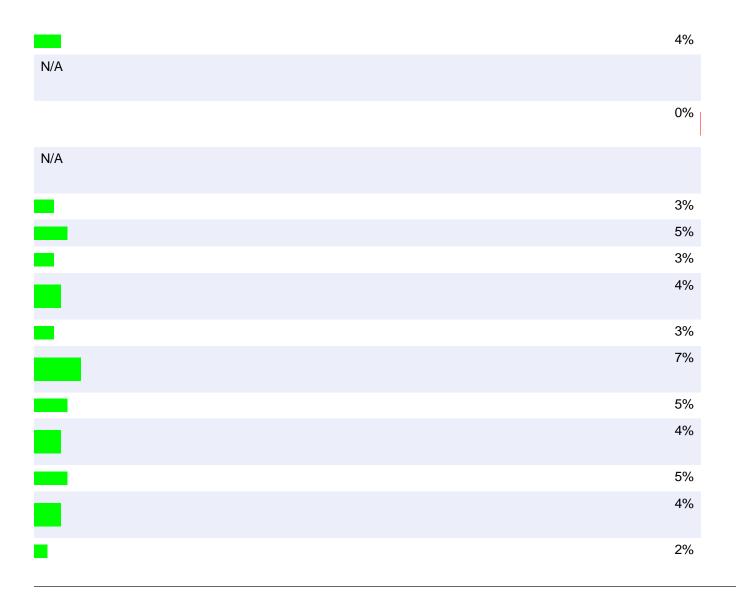
Page 73 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



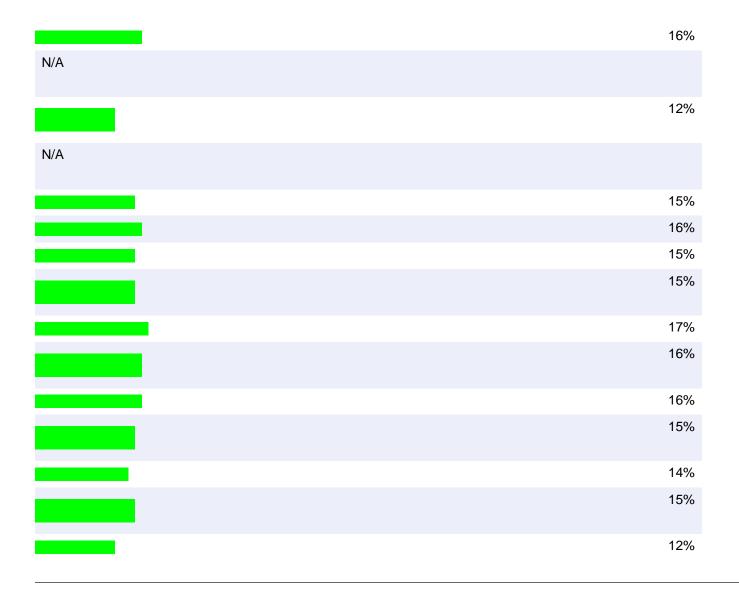
Page 74 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



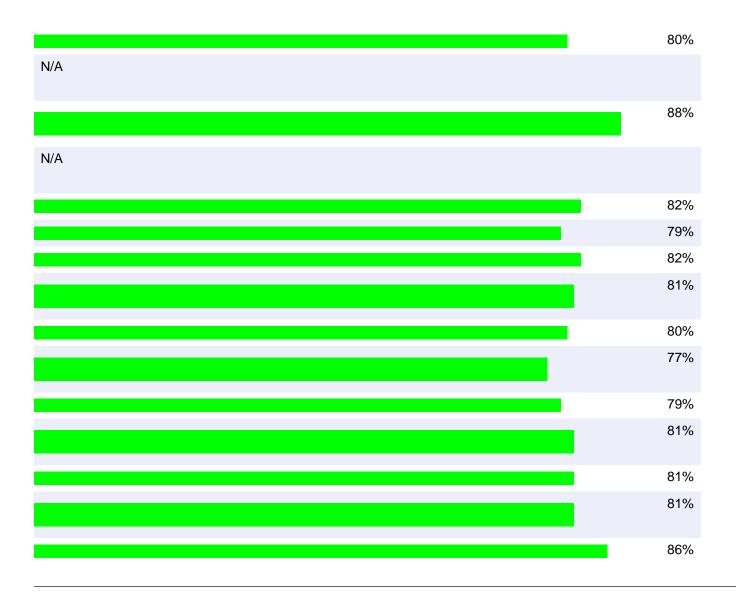
Page 75 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



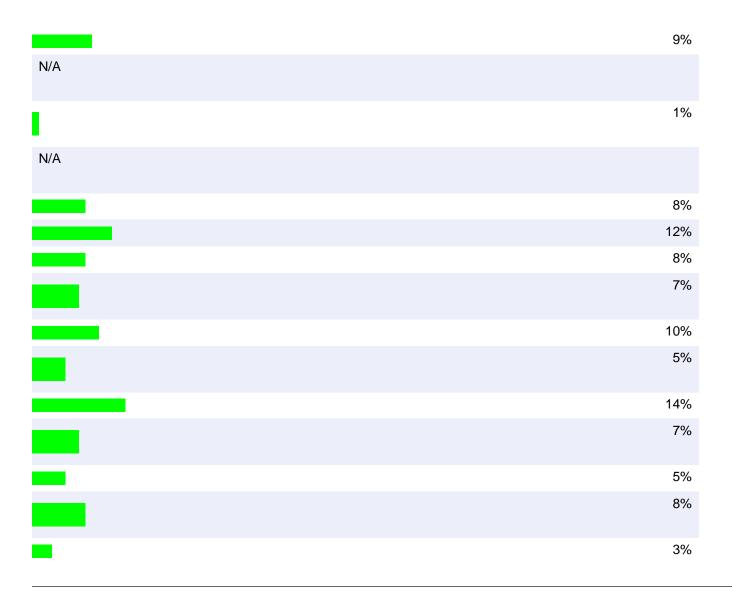
Page 76 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



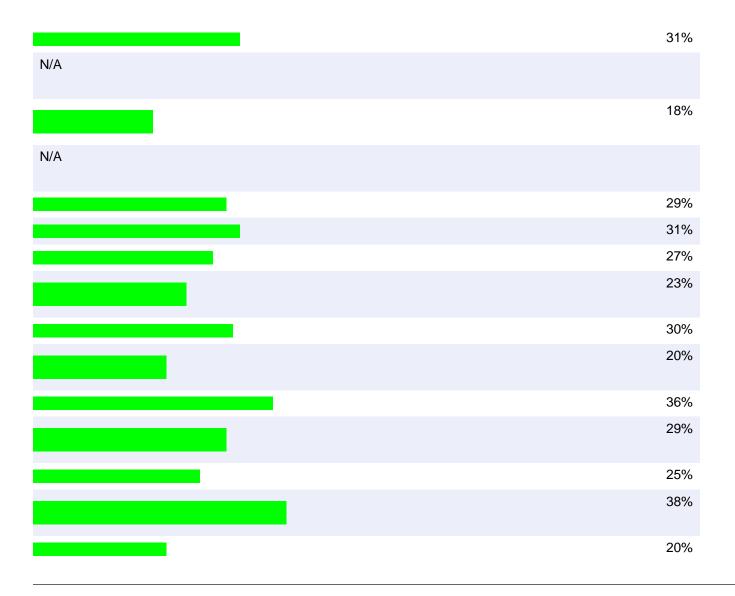
Page 77 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



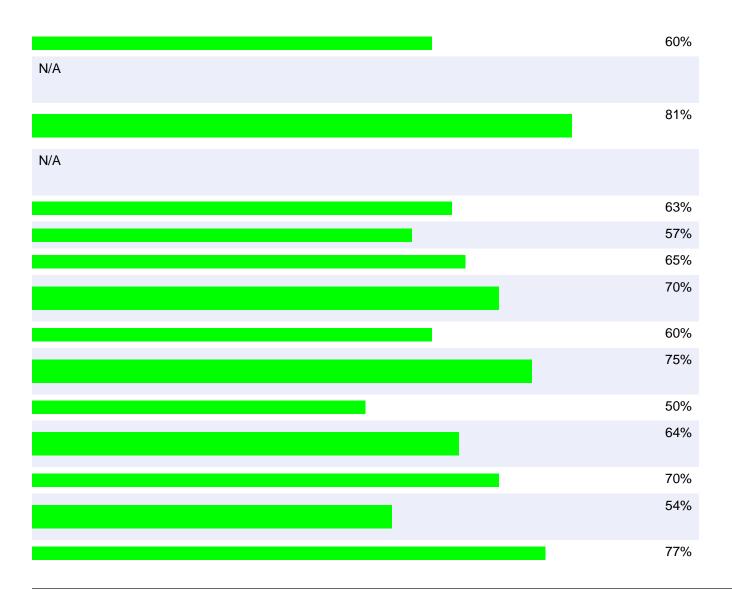
Page 78 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



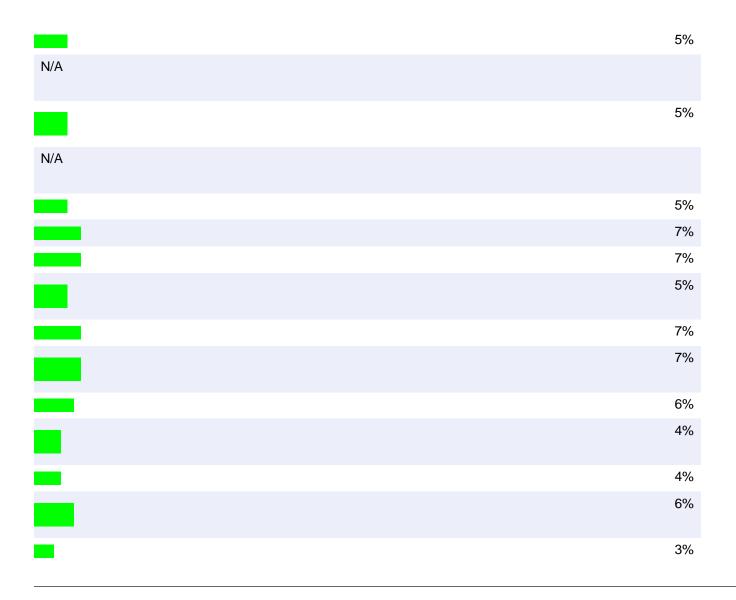
Page 79 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



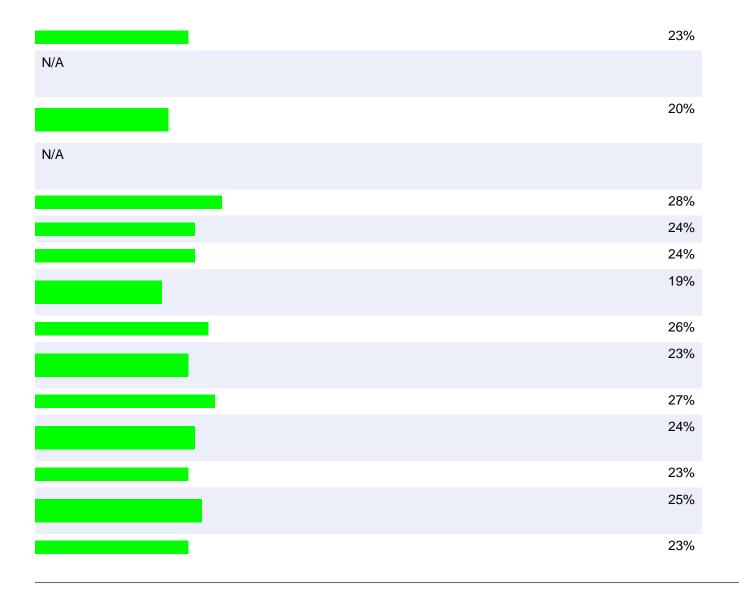
Page 80 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



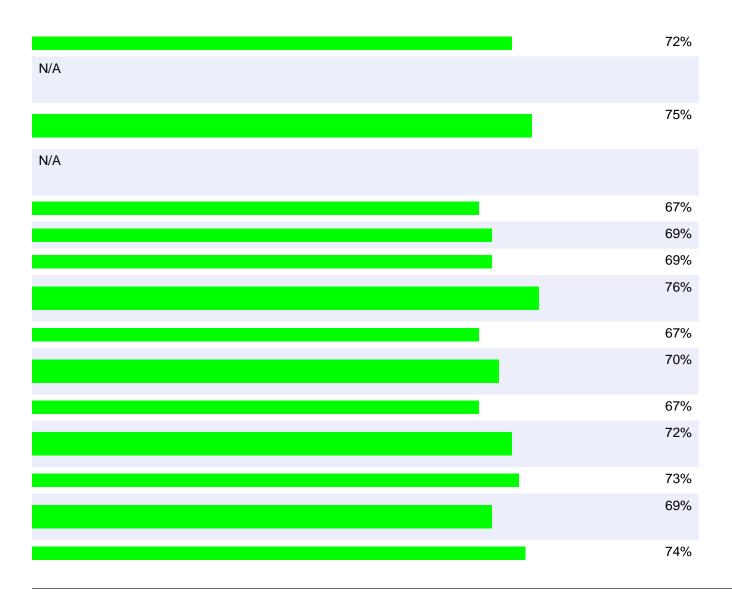
Page 81 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 82 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



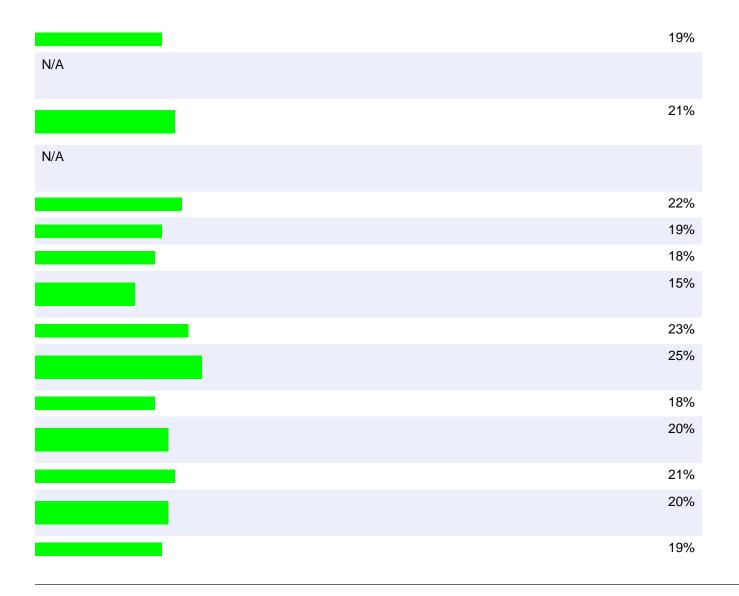
Page 83 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



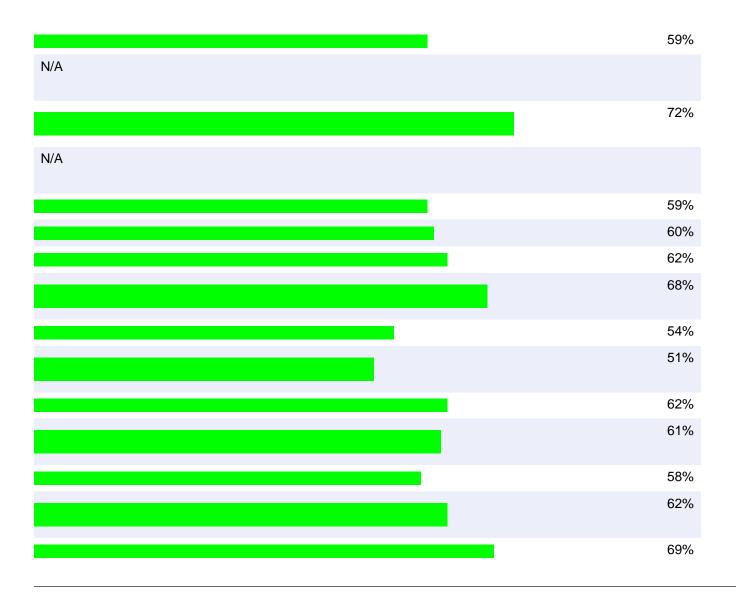
Page 84 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



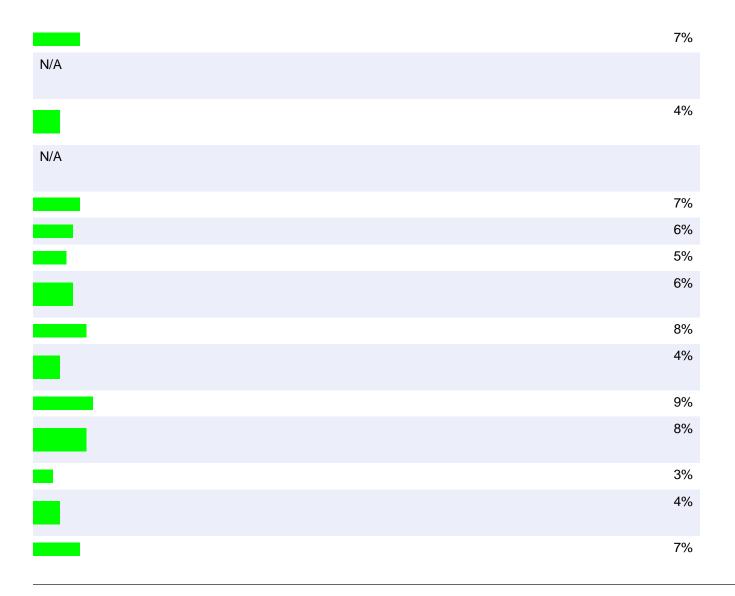
Page 85 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



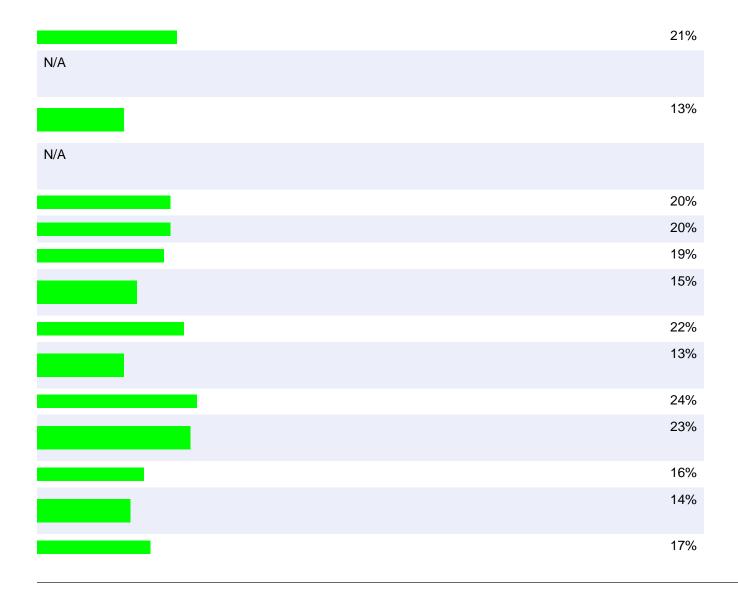
Page 86 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



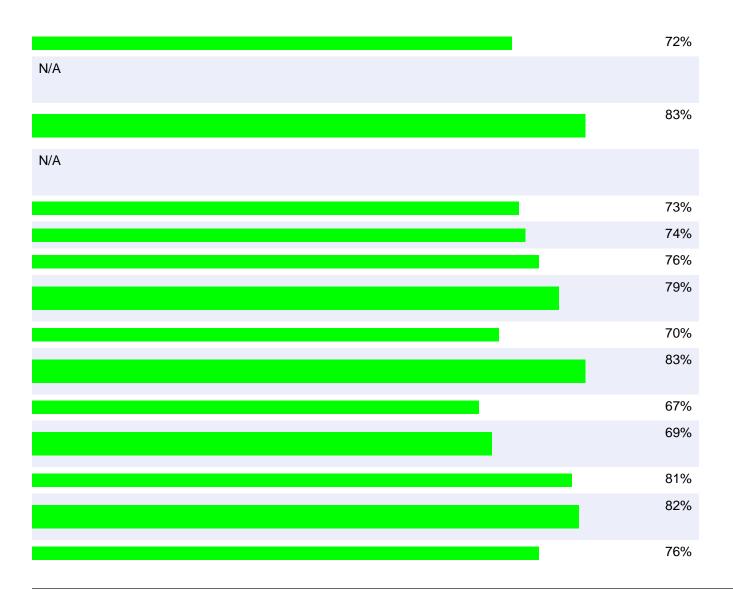
Page 87 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



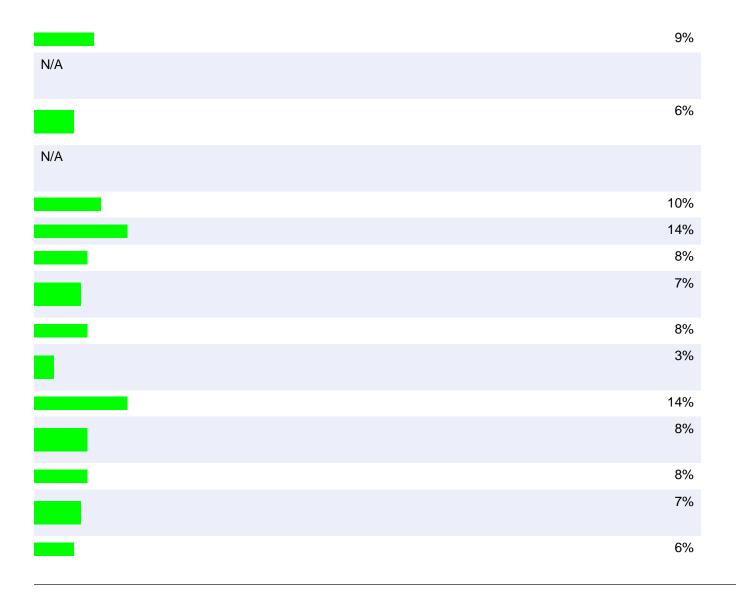
Page 88 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



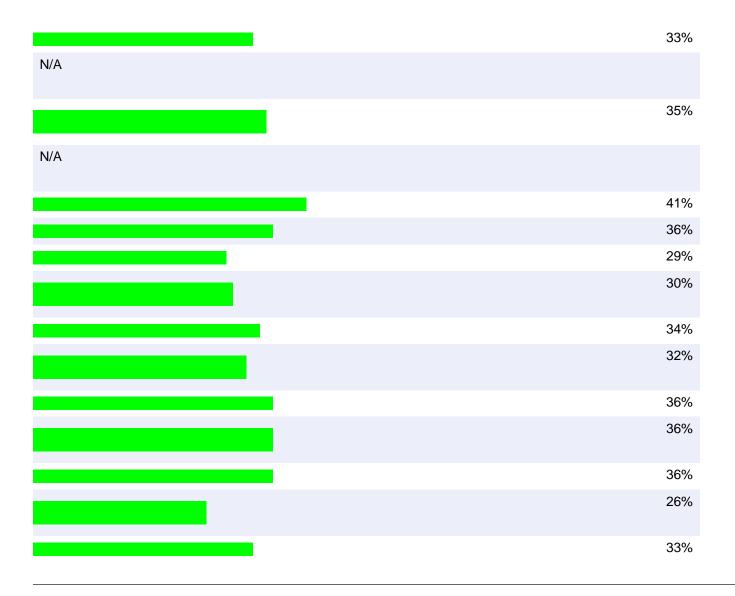
Page 89 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



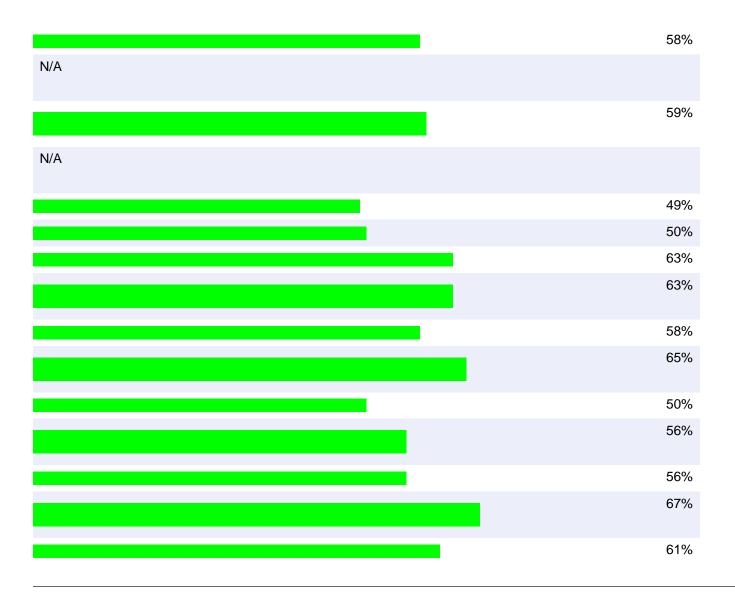
Page 90 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



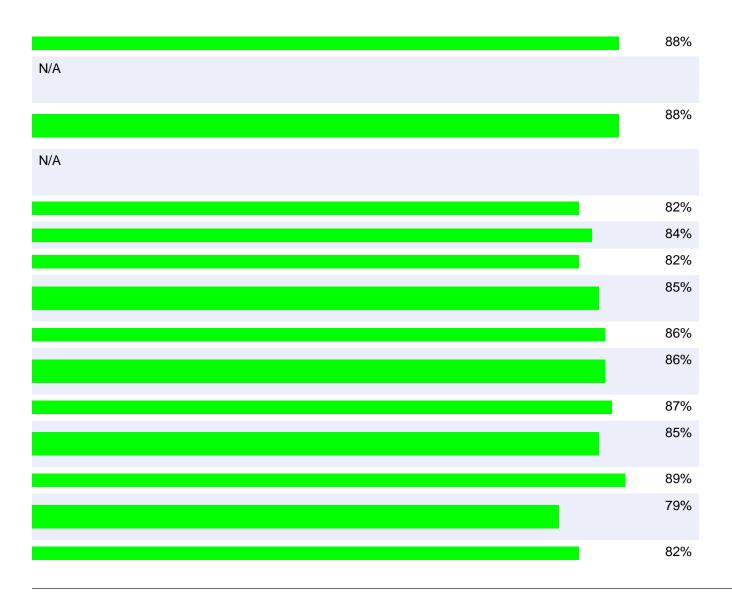
Page 91 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



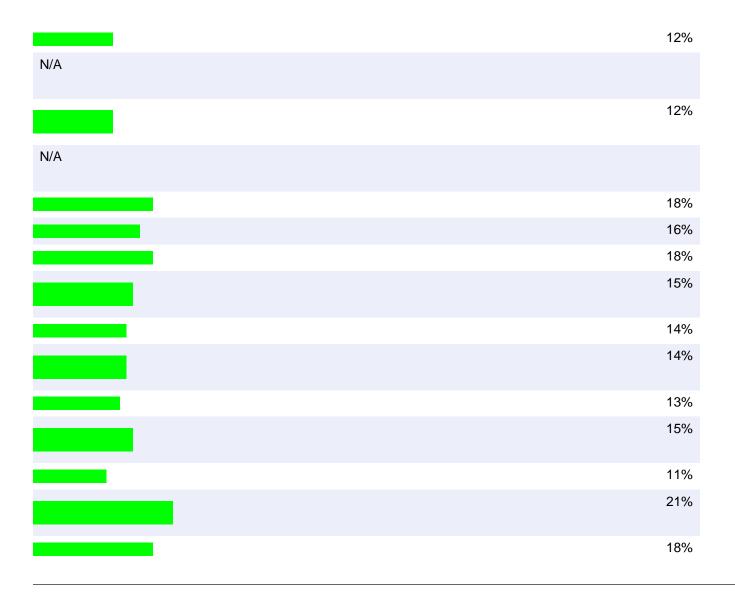
Page 92 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



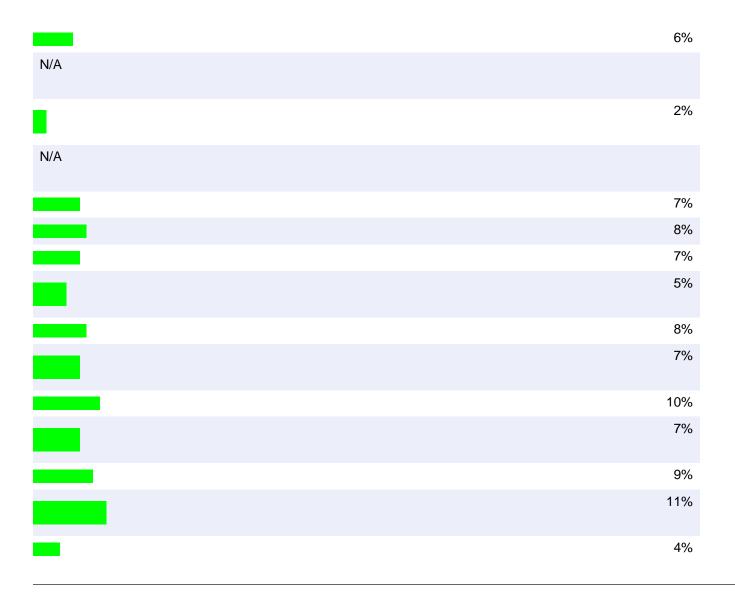
Page 93 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



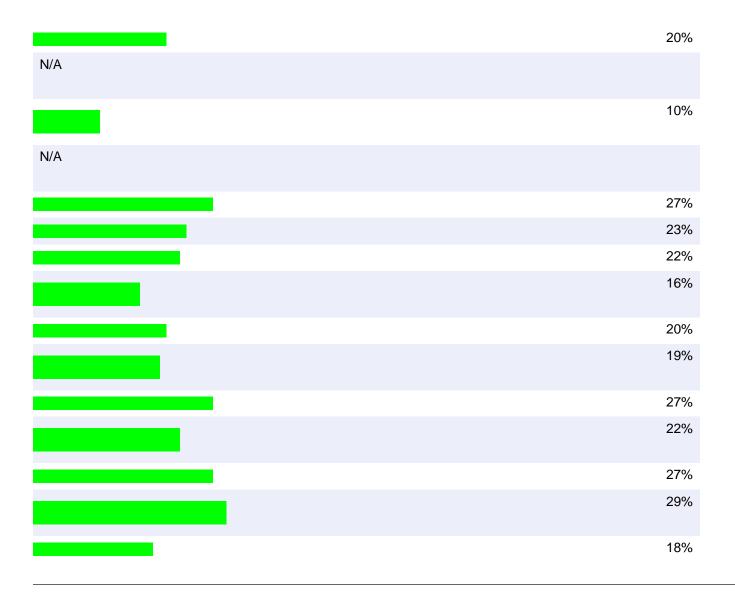
Page 94 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



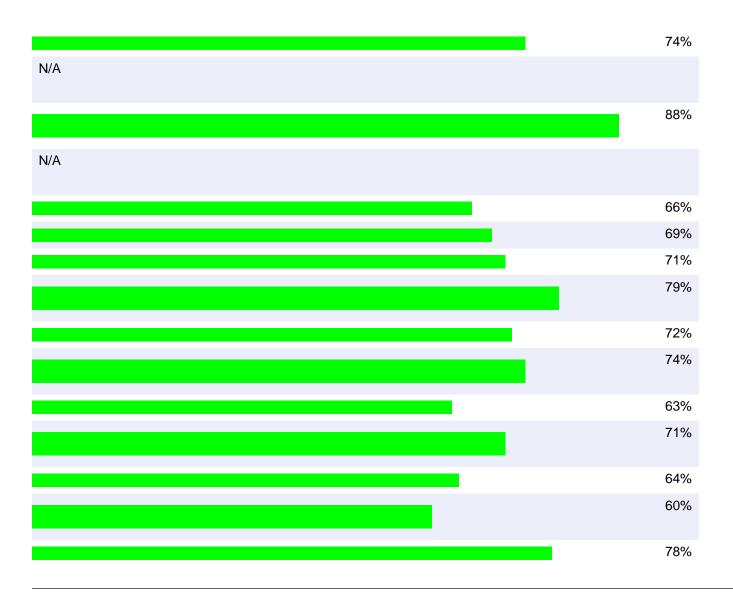
Page 95 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



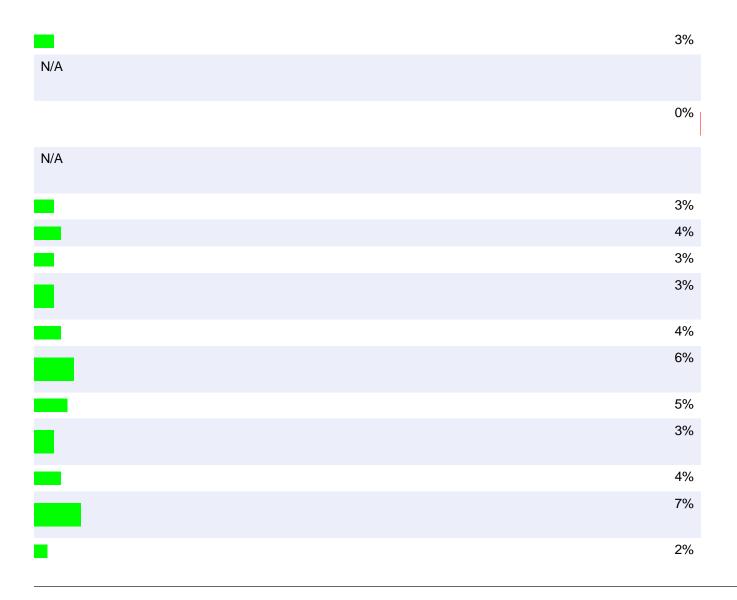
Page 96 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



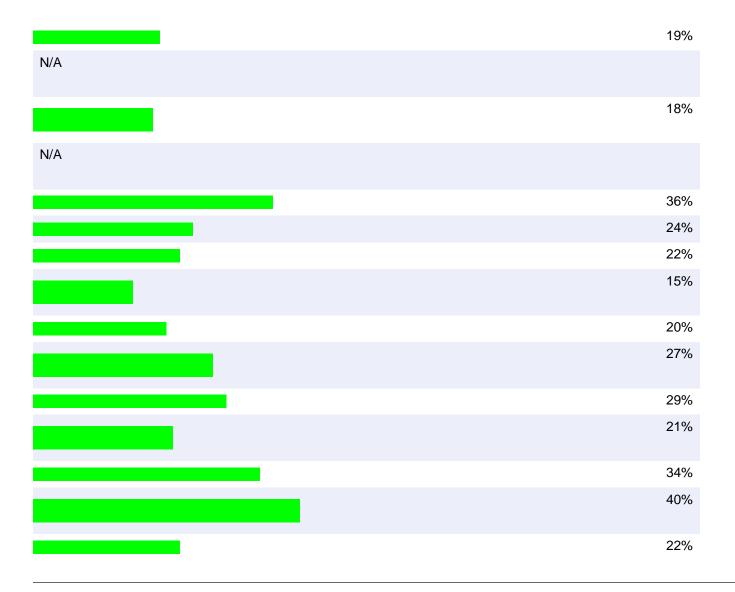
Page 97 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



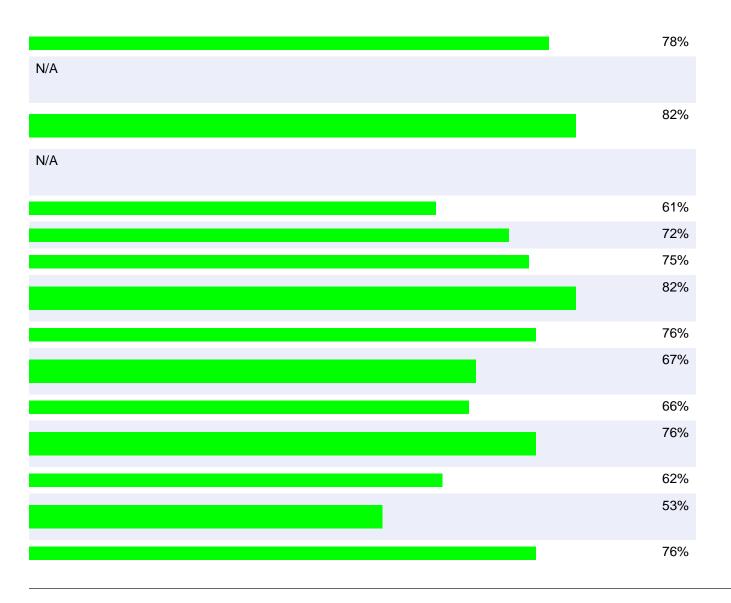
Page 98 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 99 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 100 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
N/A
Between 100 and 299
N/A
300 or more
Between 100 and 299
300 or more
300 or more
300 or more
Between 100 and 299
300 or more

Page 101 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	40%	period
N/A		Survey results are not available for this reporting period
	33%	
N/A		Survey results are not available for this reporting period
	30%	
	38%	
	46%	
	37%	
	35%	
	36%	
	36%	
	34%	
	41%	
		There were discrepancies in the data collection process
	47%	

Page 102 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

140115	THOREK MEMORIAL HOSPITAL	850 W IRVING PARK RD
140158	MERCY HOSPITAL AND MEDICAL CENTER	2525 S MICHIGAN AVE
140300	PROVIDENT HOSPITAL OF CHICAGO	500 E 51ST ST
140180	ST MARY & ELIZABETH MED CTR- DIVISION CAMPUS	2233 W DIVISION ST
140124	JOHN H STROGER JR HOSPITAL	1901 W HARRISON ST
140281	NORTHWESTERN MEMORIAL HOSPITAL	251 E HURON ST
140119	RUSH UNIVERSITY MEDICAL CENTER	1653 WEST CONGRESS PARKWAY
140150	UNIVERSITY OF ILLINOIS HOSPITAL	1740 WEST TAYLOR ST SUITE 1400
140185	MEMORIAL HOSPITAL	4500 MEMORIAL DRIVE
140187	ST ELIZABETH HOSPITAL	211 S THIRD ST
140046	GOOD SAMARITAN REGIONAL HLTH CENTER	605 N 12TH STREET
140294	CROSSROADS COMMUNITY HOSPITAL	8 DOCTORS PARK ROAD
140210	HARRISBURG MEDICAL CENTER	100 DOCTOR WARREN TUTTLE DR
141327	WABASH GENERAL HOSPITAL	1418 COLLEGE DRIVE
141324	FERRELL HOSPITAL COMMUNITY	1201 PINE STREET

Page 103 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Sarvey or railone respiral Experiences (1167 in 118)		
	CHICAGO	IL
	BELLEVILLE	IL
	BELLEVILLE	IL
	MOUNT VERNON	IL
	MOUNT VERNON	IL
	HARRISBURG	IL
	MOUNT CARMEL	IL
	ELDORADO	IL

Page 104 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bacca cir carvey or rationto ricopital Ex	.,	
60613	COOK	3125256780
60616	COOK	3125672000
60615	COOK	3125722000
60622	COOK	3126335896
60612	COOK	3128646000
60611	COOK	3129262000
60612	COOK	3129425000
60612	COOK	3129963900
62226	SAINT CLAIR	6182337750
62222	SAINT CLAIR	6182342120
62864	JEFFERSON	6182424600
62864	JEFFERSON	6182445500
62946	SALINE	6182537671
62863	WABASH	6182628621
62930	SALINE	6182733361

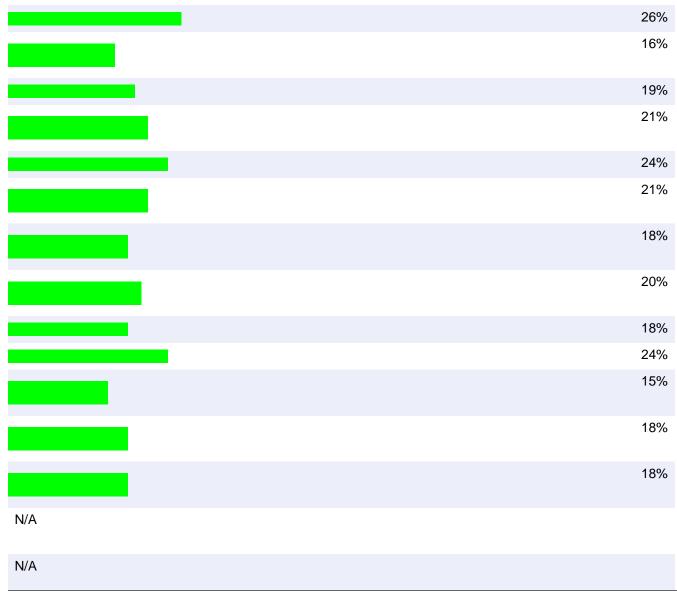
Page 105 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

		16%
		7%
		11%
		9%
		14%
		5%
		5%
		8%
		4%
		7%
		2%
		7%
		6%
N/A		
N/A		

Page 106 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 107 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 108 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Eucou on Curroy or randing recognition (recruit of	
	12%
	4%
	6%
	5%
	5%
	5%
	5%
	3%
	4%
	6%
	5%
	5%
	5%
N/A	
N/A	

Page 109 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	17%
	15%
	14%
	16%
	16%
	17%
	18%
	15%
	18%
	19%
	15%
	13%
	16%
N/A	
N/A	

Page 110 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



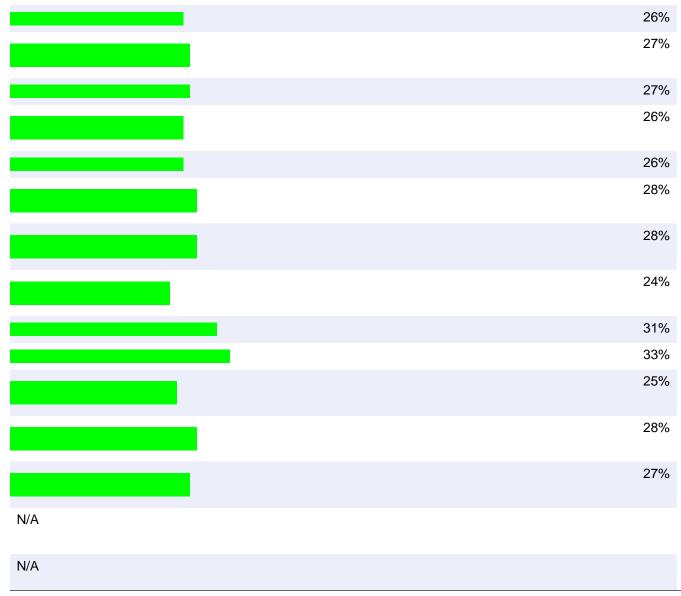
Page 111 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 112 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 113 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



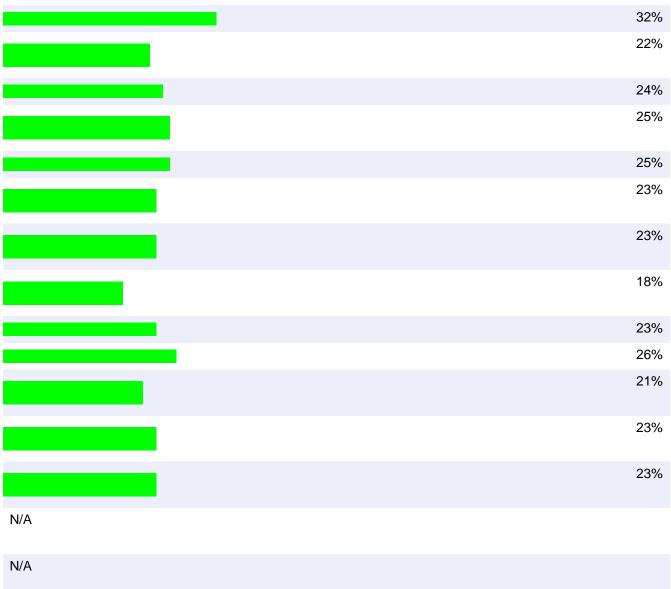
Page 114 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	13%
	10%
	12%
	10%
	11%
	8%
	7%
	8%
	6%
	10%
	4%
	7%
	9%
N/A	
N/A	

Page 115 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 116 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 117 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 118 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	19%
	15%
	16%
	21%
	19%
	21%
	19%
	13%
	20%
	22%
	16%
	18%
	20%
N/A	
N/A	

Page 119 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



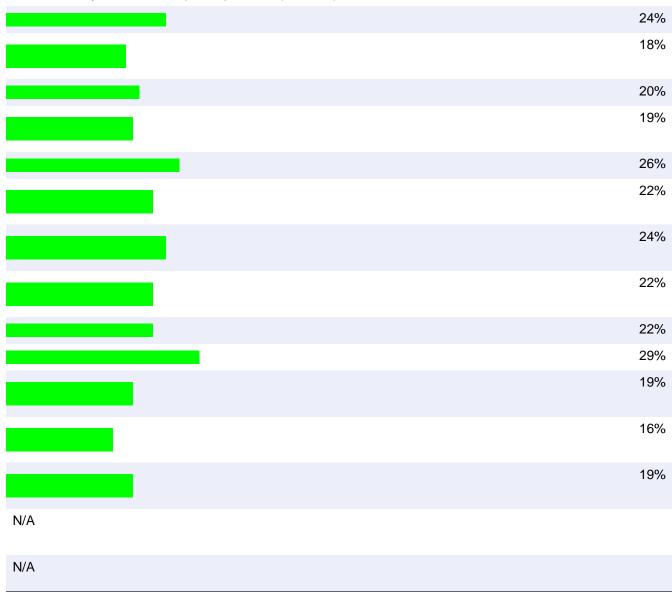
Page 120 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	12%
	13%
	19%
	14%
	23%
	10%
	14%
	14%
	8%
	13%
	6%
	12%
	10%
N/A	
N/A	

Page 121 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 122 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



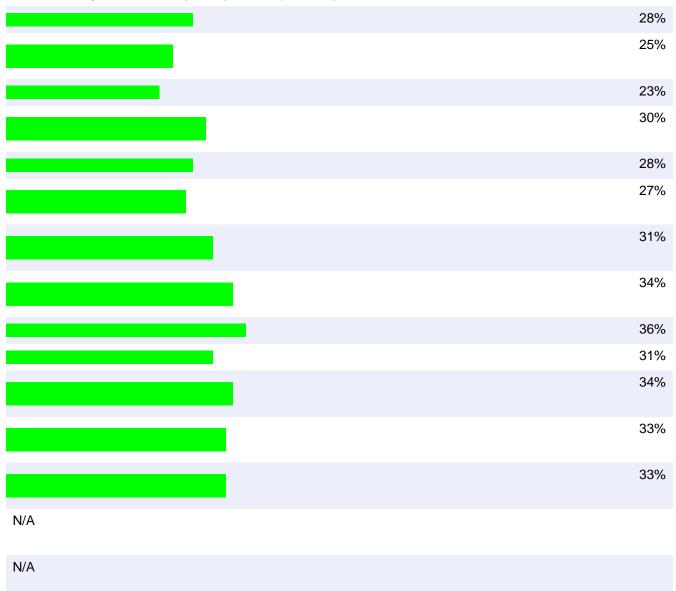
Page 123 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	23%
	10%
	13%
	12%
	19%
	9%
	15%
	12%
	10%
	19%
	16%
	14%
	12%
N/A	
N/A	

Page 124 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 125 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



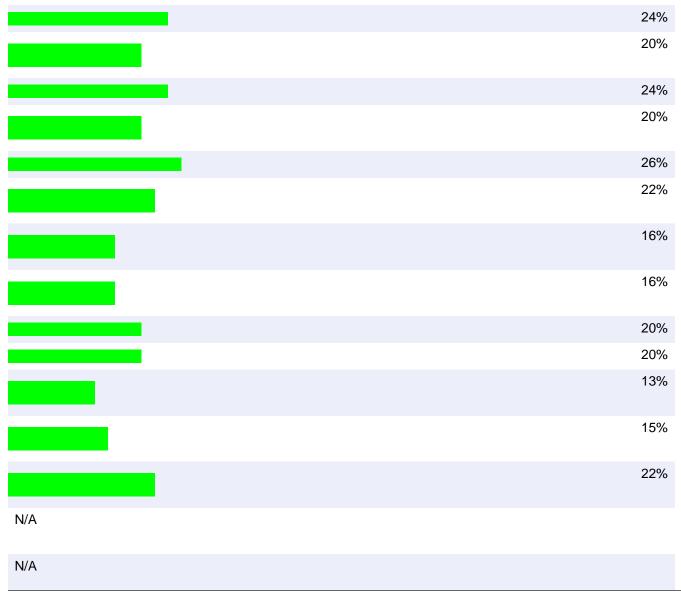
Page 126 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 127 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



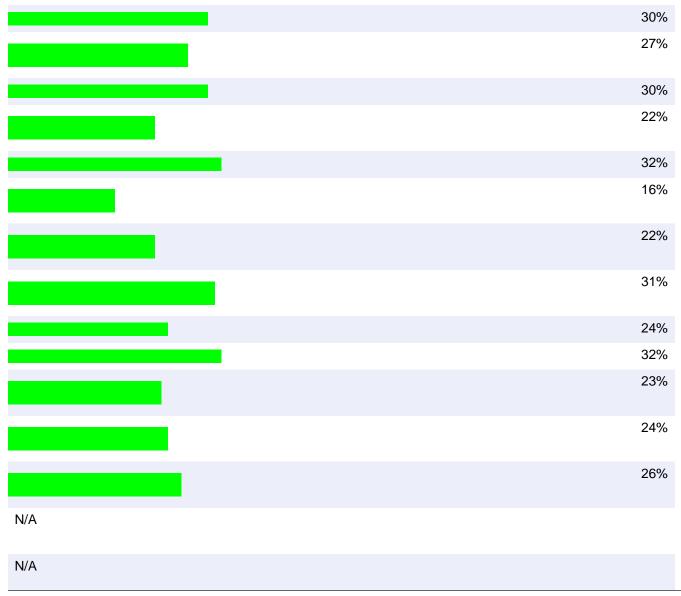
Page 128 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Edeca on Carvey of Fationic Freepital Expensions (February 2)	
	21%
	6%
	18%
	9%
	16%
	7%
	8%
	8%
	7%
	13%
	7%
	11%
	10%
N/A	
N/A	

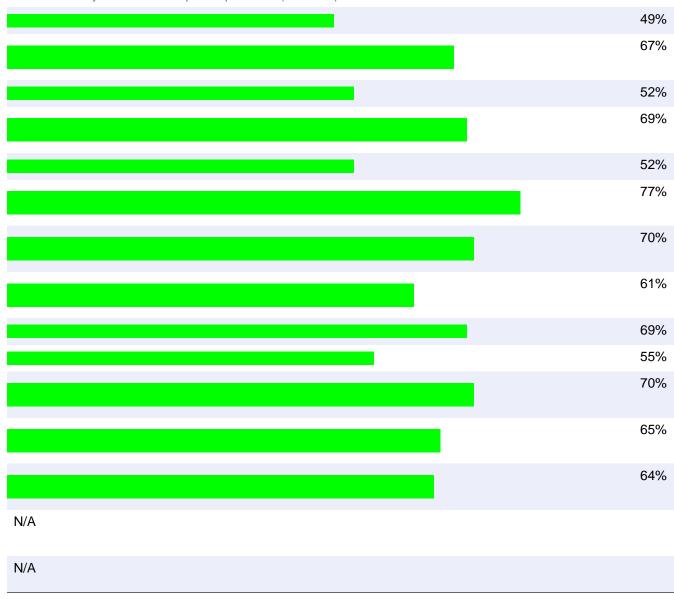
Page 129 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 130 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



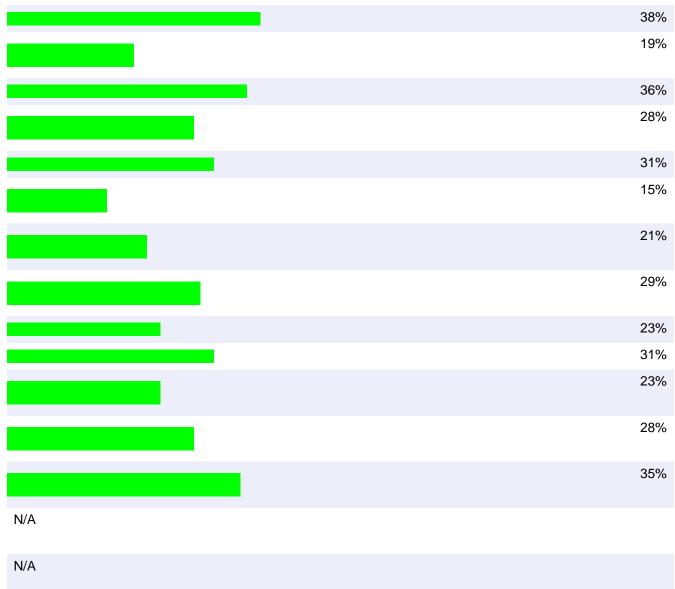
Page 131 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

·	 `	•	
			14%
			4%
			10%
			5%
			8%
			3%
			3%
			6%
			3%
			9%
			3%
			5%
			6%
N/A			
N/A			

Page 132 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 133 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 134 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on early of radional respiral Experiences (Fermine)
300 or more
N/A
N/A

Page 135 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	14%
	45%
	14%
	27%
	18%
	31%
	29%
	50%
	34%
	31%
	38% There were discrepancies in the data collection process
	33%
	30%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting

Page 136 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	
	FOUNDATIONS	
141348	RED BUD REGIONAL HOSPITAL	325 SPRING STREET
141346	FAYETTE COUNTY HOSPITAL	7TH AND TAYLOR
141328	HARDIN COUNTY GENERAL HOSPITAL	FERRELL ROAD
140289	ANDERSON HOSPITAL	6800 STATE ROUTE 162
140077	TOUCHETTE REGIONAL HOSPITAL INC	5900 BOND AVENUE
141307	PINCKNEYVILLE COMMUNITY HOSPITAL	101 N WALNUT
140147	RICHLAND MEMORIAL HOSPITAL	800 EAST LOCUST
140034	ST MARYS HOSPITAL	400 NORTH PLEASANT AVENUE
141349	SPARTA COMMUNITY HOSPITAL	818 E BROADWAY
140002	ALTON MEMORIAL HOSPITAL	ONE MEMORIAL DRIVE
140052	SAINT ANTHONY'S HEALTH CENTER	ST ANTHONY'S WAY
140059	JERSEY COMMUNITY HOSPITAL	400 MAPLE SUMMIT ROAD
140145	ST JOSEPHS HOSPITAL	9515 HOLY CROSS LN
141331	MARSHALL BROWNING HOSPITAL	900 NORTH WASHINGTON STREET
141343	CRAWFORD MEMORIAL HOSPITAL	1000 NORTH ALLEN STREET

Page 137 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Guivey of Fatients Trospital Experiences (ToArti o)		
	RED BUD	IL
	VANDALIA	IL
	ROSICLARE	IL
	MARYVILLE	IL
	CENTREVILLE	IL
	PINCKNEYVILLE	IL
	OLNEY	IL
	CENTRALIA	IL
	SPARTA	IL
	ALTON	IL
	ALTON	IL
	JERSEYVILLE	IL
	BREESE	IL
	DU QUOIN	IL
	ROBINSON	IL

Page 138 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

62278	RANDOLPH	6182823831
62471	FAYETTE	6182831231
62982	HARDIN	6182856634
62062	MADISON	6182885711
62207	SAINT CLAIR	6183323060
62274	PERRY	6183572187
62450	RICHLAND	6183952131
62801	MARION	6184368000
62286	RANDOLPH	6184432177
62002	MADISON	6184637300
62002	MADISON	6184652571
62052	JERSEY	6184986402
62230	CLINTON	6185264511
62832	PERRY	6185422146
62454	CRAWFORD	6185462514

Page 139 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dassa sir sarvey sir admine ricopital Experiences (ric/min s)	
	2%
N/A	
N/A	
	4%
	13%
	1%
	4%
	2%
N/A	
	3%
	7%
	3%
	1%
N/A	
1	1%

Page 140 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
N/A	
N/A	
	000/
	22%
	18%
	15%
	1370
	17%
	13%
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	16%
	19%
	17%
	11%
N/A	
	18%

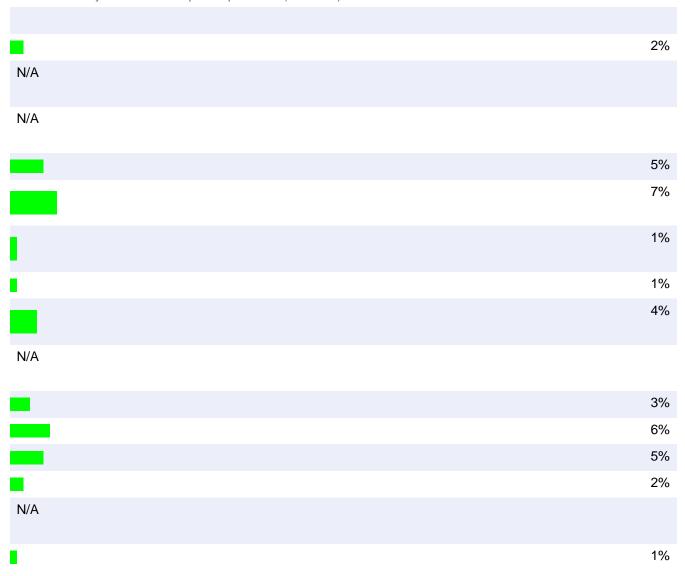
Page 141 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 142 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 143 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

14% N/A N/A 16% 14% 12% 13% 13% 13% N/A 15% 16% 10% N/A	Education Curvey of Function Free Finance (Fig. 1).	
N/A N/A 16% 14% 12% 13% N/A 15% 16% 15% 10% N/A		
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14% 12% 13% N/A 15% 16% 10% N/A		160/
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		10%
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		14%

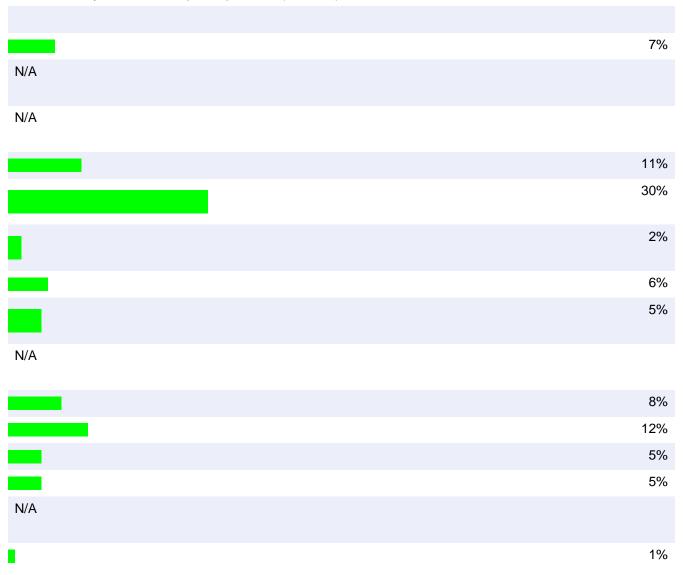
Page 144 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



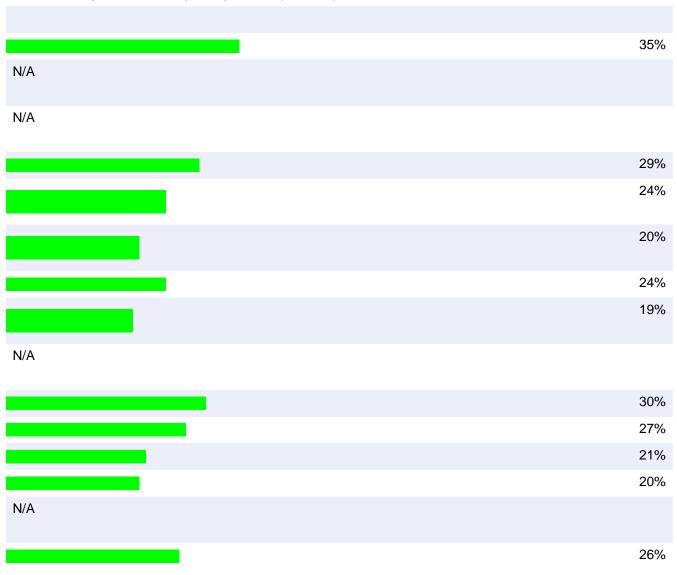
Page 145 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 146 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



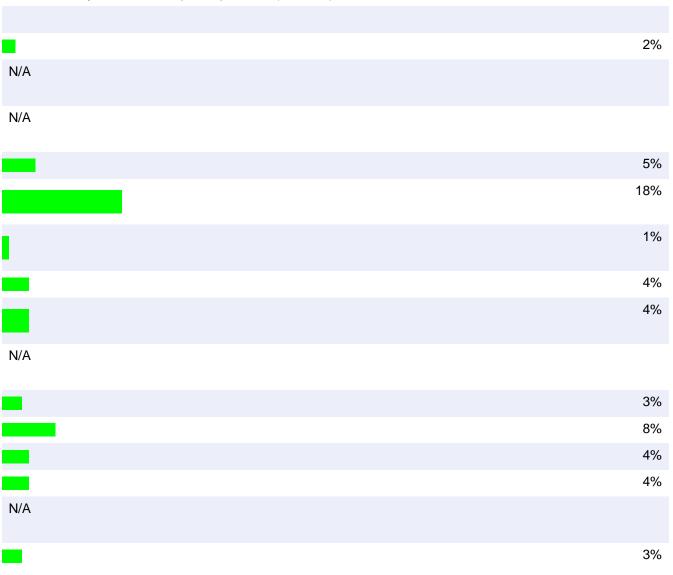
Page 147 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 148 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 149 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Zacou on Carrey of Fallonia Propriate Expensions (Fig. 1).	
	23%
N/A	
N/A	
	25%
	24%
	24 /0
	20%
	19%
	19%
N/A	
	24%
	25%
	22%
	17%
N/A	
	25%
	25%

Page 150 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 151 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based Sir Garvey Sir austria Troopinal Exponentions (1.167 till Gy	
	21%
N/A	
N/A	
	27%
	30%
	3070
	7%
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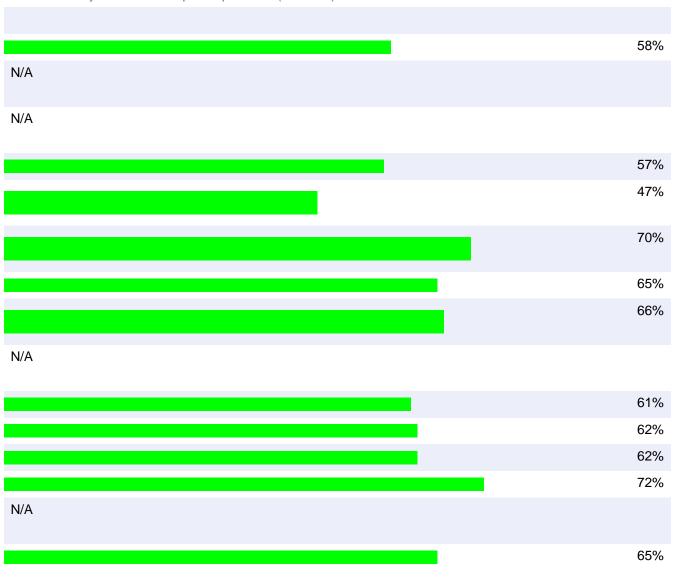
Page 152 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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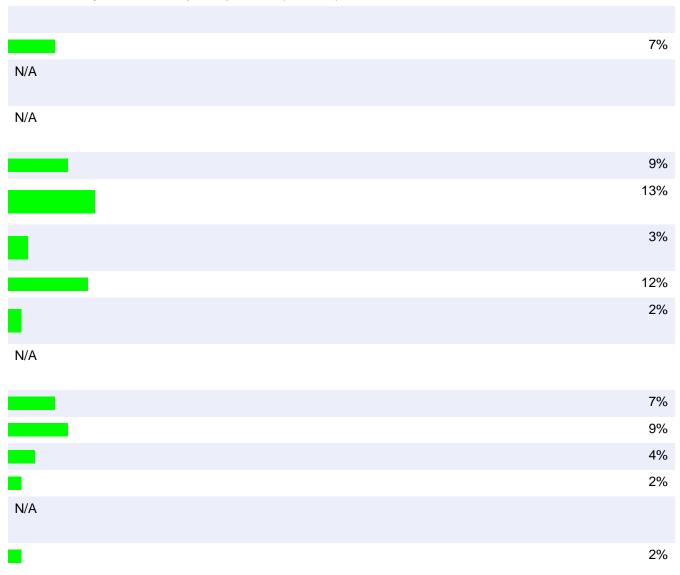
Page 153 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 154 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 155 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 156 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



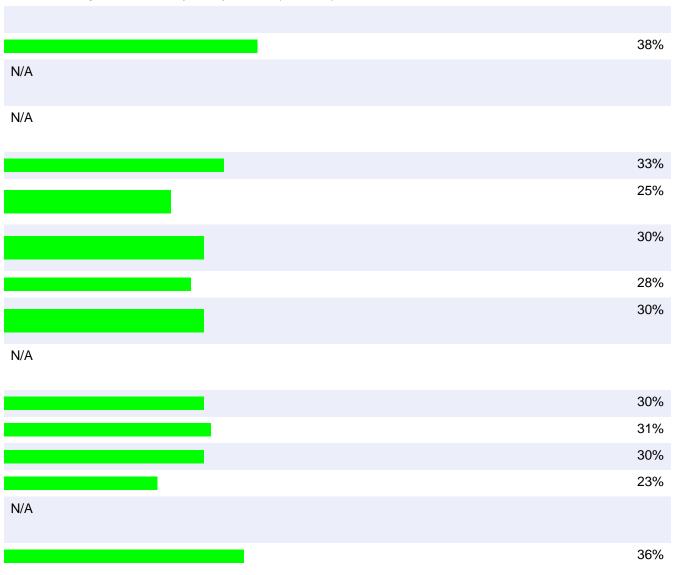
Page 157 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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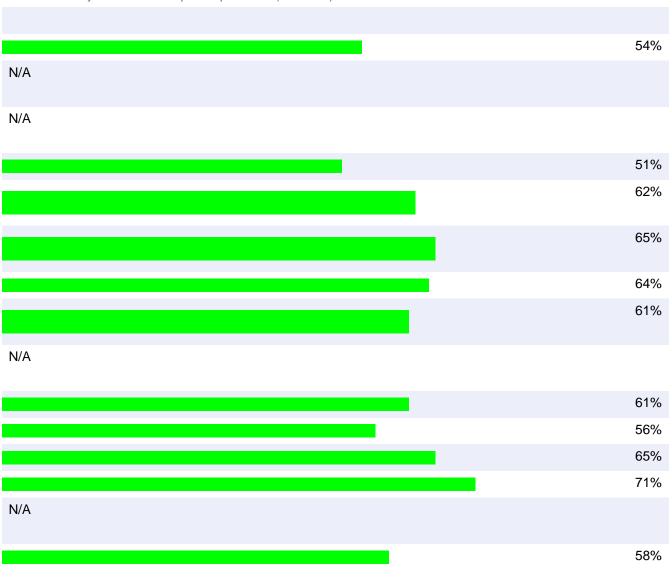
Page 158 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 159 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 160 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



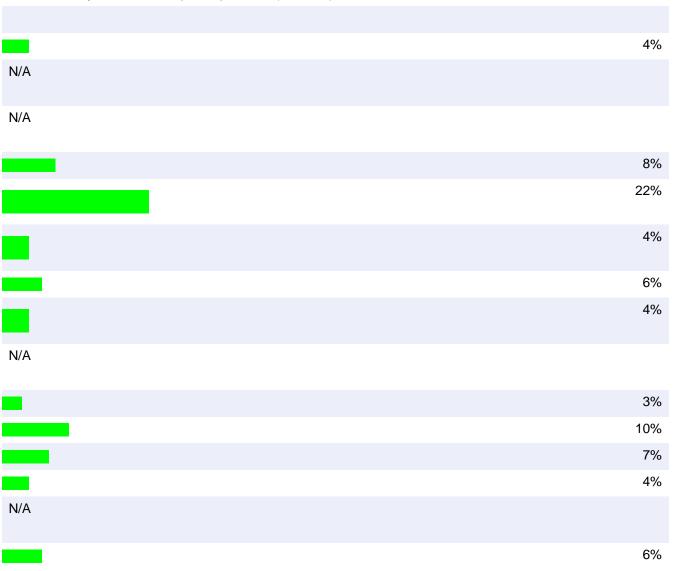
Page 161 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	17%
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	10%

Page 162 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 163 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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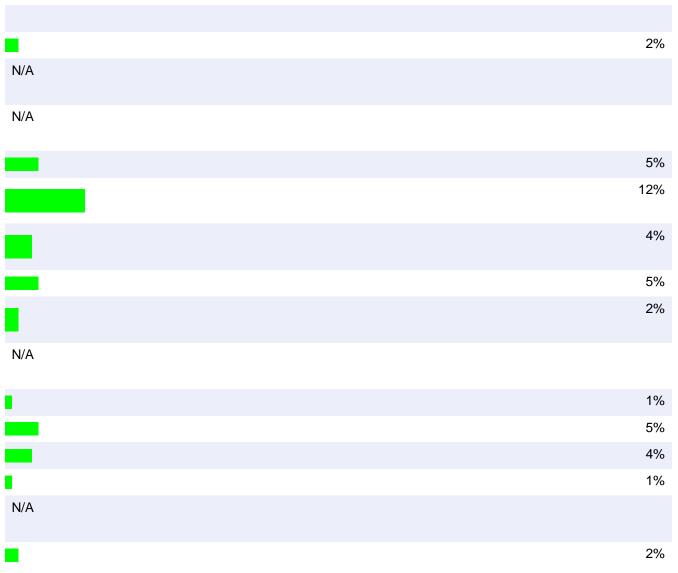
Page 164 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



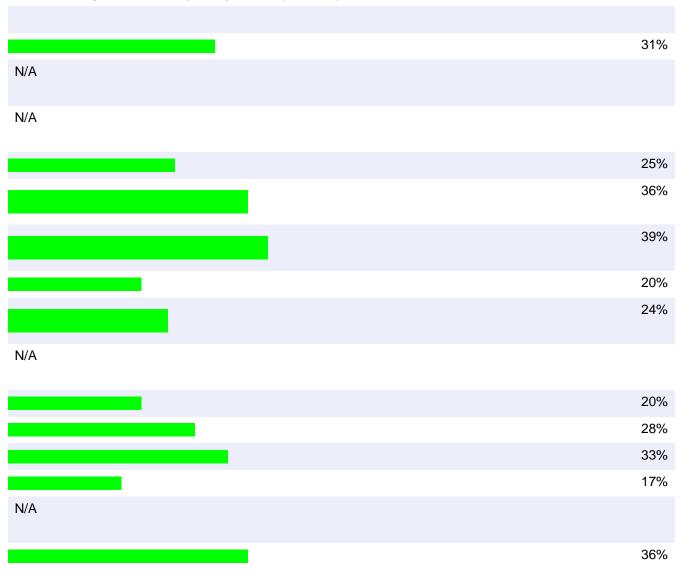
Page 165 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 166 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 167 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 168 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Between 100 and 299
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Page 169 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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N/A	Survey results are not available for this reporting period
	35%

Page 170 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

141345	SALEM TOWNSHIP HOSPITAL	1201 RICKER DRIVE
140164	MEMORIAL HOSPITAL OF CARBONDALE	405 W JACKSON
141306	COMMUNITY MEMORIAL HOSPITAL	400 CALDWELL
141326	HAMILTON MEMORIAL HOSPITAL DISTRICT	611 S MARSHALL AVENUE
141336	ST JOSEPH'S HOSPITAL	1515 MAIN STREET
141351	CLAY COUNTY HOSPITAL	911 STACY BURK DRIVE
140137	GREENVILLE REGIONAL HOSPITAL	200 HEALTHCARE DR
141334	ST JOSEPH MEMORIAL HOSPITAL	2 SOUTH HOSPITAL DRIVE
140125	GATEWAY REGIONAL MEDICAL CENTER	2100 MADISON AVENUE
141338	MEMORIAL HOSPITAL	1900 STATE STREET
141342	UNION COUNTY HOSPITAL	517 NORTH MAIN STREET
141311	FAIRFIELD MEMORIAL HOSPITAL	303 N W 11TH STREET
140011	HERRIN HOSPITAL	201 S 14TH ST
141344	LAWRENCE COUNTY MEMORIAL HOSPITAL	2200 W STATE ST
140184	HEARTLAND REGIONAL MEDICAL CENTER	3333 W DE YOUNG

Page 171 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	SALEM	IL
	CARBONDALE	IL
	STAUNTON	IL
	MCLEANSBORO	IL
	HIGHLAND	IL
	FLORA	IL
	GREENVILLE	IL
	MURPHYSBORO	IL
	GRANITE CITY	IL
	CHESTER	IL
	ANNA	IL
	FAIRFIELD	IL
	HERRIN	IL
	LAWRENCEVILLE	IL
	MARION	IL

Page 172 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

·		
62881	MARION	6185483194
62902	JACKSON	6185490721
62088	MACOUPIN	6186352200
62859	HAMILTON	6186432361
62249	MADISON	6186547421
62839	CLAY	6186622131
62246	BOND	6186641230
62966	JACKSON	6186843156
62040	MADISON	6187983175
62233	RANDOLPH	6188264581
62906	UNION	6188334511
62837	WAYNE	6188422611
62948	WILLIAMSON	6189422171
62439	LAWRENCE	6189431000
62959	WILLIAMSON	6189987000

Page 173 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 174 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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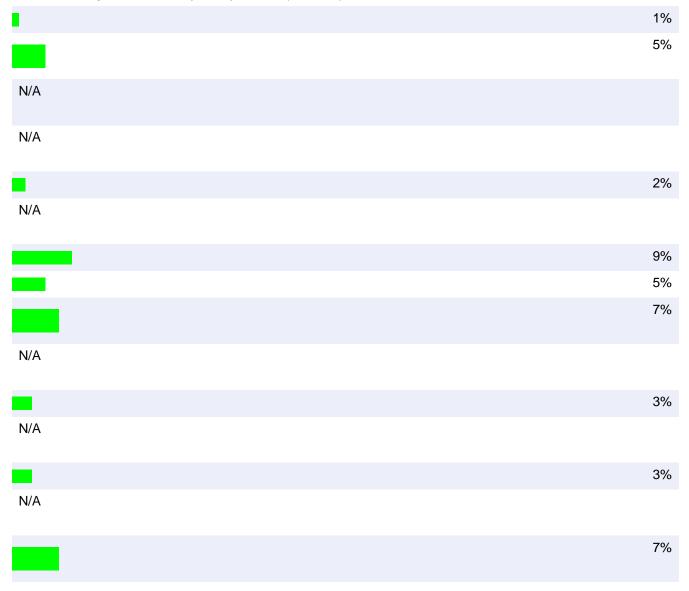
Page 175 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 176 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 177 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	17%

Page 178 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 179 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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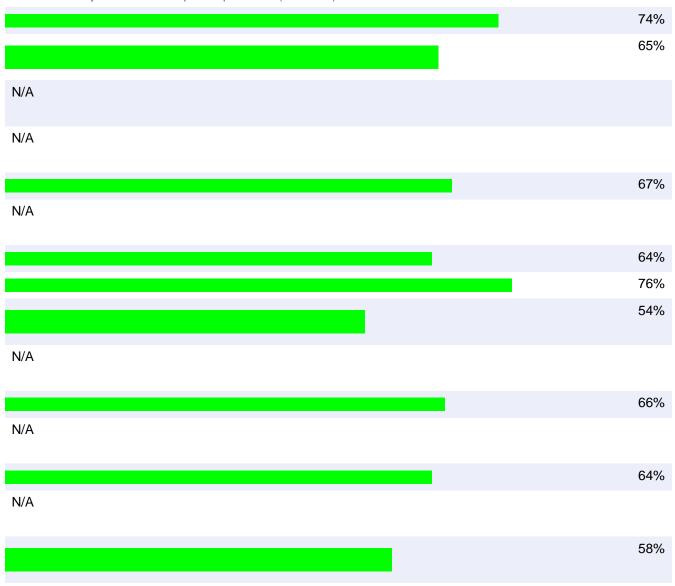
Page 180 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 181 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 182 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 183 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	23%

Page 184 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 185 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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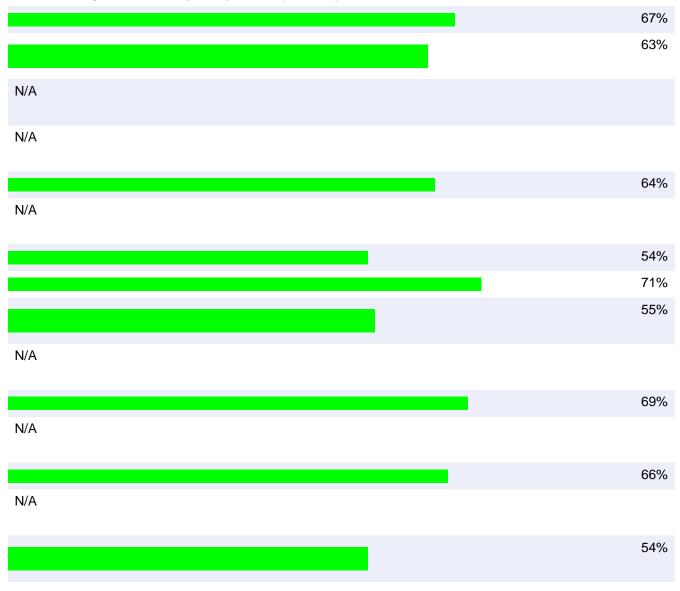
Page 186 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 187 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 188 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 189 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	20%

Page 190 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 191 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
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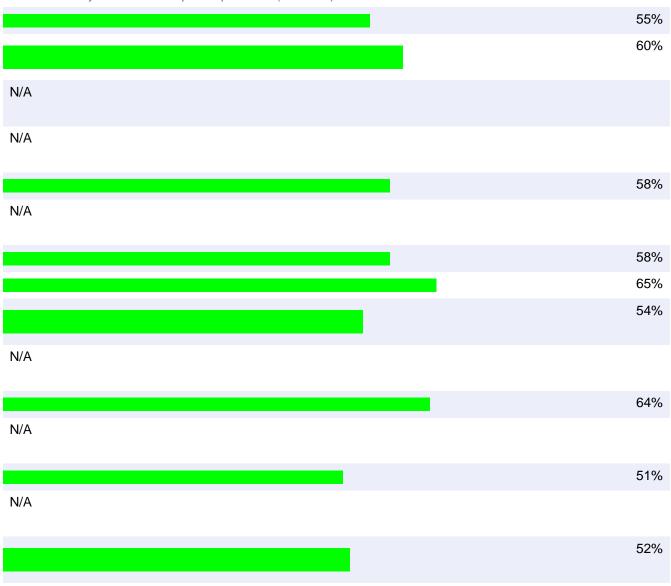
Page 192 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 193 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 194 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 195 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	15%
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Page 196 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 197 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	20%
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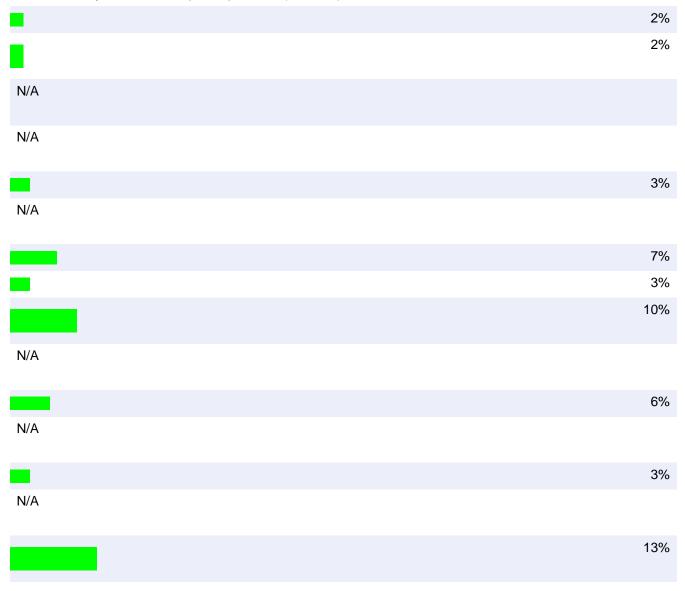
Page 198 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 199 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



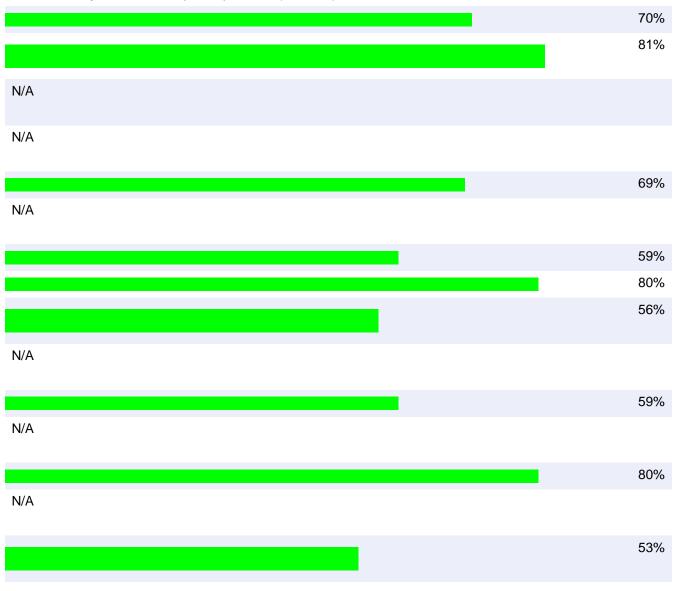
Page 200 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 201 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 202 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Between 100 and 299
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Page 203 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	32%
N/A	Survey results are not available for this reporting period
	30%

Page 204 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

140211	DELNOR COMMUNITY HOSPITAL	300 RANDALL RD
140304	ADVENTIST BOLINGBROOK HOSPITAL	500 REMINGTON BOULEVARD
140288	ADVOCATE GOOD SAMARITAN HOSPITAL	3815 HIGHLAND AVENUE
140231	EDWARD HOSPITAL	801 SOUTH WASHINGTON
140292	ADVENTIST GLENOAKS	701 WINTHROP AVENUE
140242	CENTRAL DUPAGE HOSPITAL	25 NORTH WINFIELD ROAD
140200	ELMHURST MEMORIAL HOSPITAL	200 BERTEAU AVE
140122	HINSDALE HOSPITAL	120 NORTH OAK ST
140174	PROVENA MERCY MEDICAL CENTER	1325 N HIGHLAND AVENUE
140029	COPLEY MEMORIAL HOSPITAL	2000 OGDEN AVENUE
140276	LOYOLA UNIVERSITY MEDICAL CENTER	2160 S 1ST AVENUE
140191	INGALLS MEMORIAL HOSPITAL	ONE INGALLS DRIVE
140065	ADVENTIST LA GRANGE MEMORIAL HOSPITAL	5101 S WILLOW SPRINGS RD
140049	WEST SUBURBAN MEDICAL CENTER	3 ERIE COURT
140063	RUSH OAK PARK HOSPITAL	520 S MAPLE AVE
140179	LITTLE COMPANY OF MARY HOSPITAL	2800 W 95TH ST
140008	LOYOLA GOTTLIEB MEMORIAL HOSPITAL	701 WEST NORTH AVE

Page 205 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCAHPS)		
	GENEVA	IL
	BOLINGBROOK	IL
	DOWNERS GROVE	IL
	NAPERVILLE	IL
	GLENDALE HEIGHTS	IL
	WINFIELD	IL
	ELMHURST	IL
	HINSDALE	IL
	AURORA	IL
	AURORA	IL
	MAYWOOD	IL
	HARVEY	IL
	LA GRANGE	IL
	OAK PARK	IL
	OAK PARK	IL
	EVERGREEN PARK	IL
	MELROSE PARK	IL

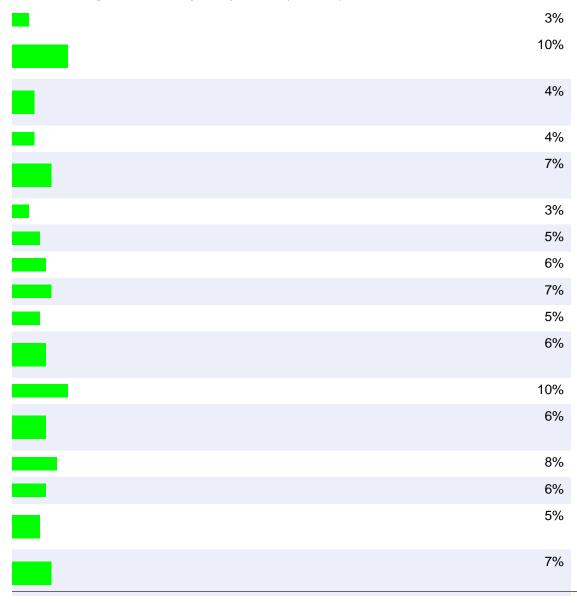
Page 206 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

60134	KANE	6302083000
60440	WILL	6302268100
60515	DUPAGE	6302755900
60540	DUPAGE	6305273000
60139	DUPAGE	6305456160
60190	DUPAGE	6306821600
60126	DUPAGE	6308331400
60521	DUPAGE	6308569000
60506	KANE	6308592222
60504	KANE	6309786200
60153	COOK	7082169000
60426	COOK	7083332300
60525	COOK	7083521200
60302	COOK	7083836200
60304	COOK	7083839300
60805	COOK	7084226200
60160	COOK	7084504924

Page 207 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 208 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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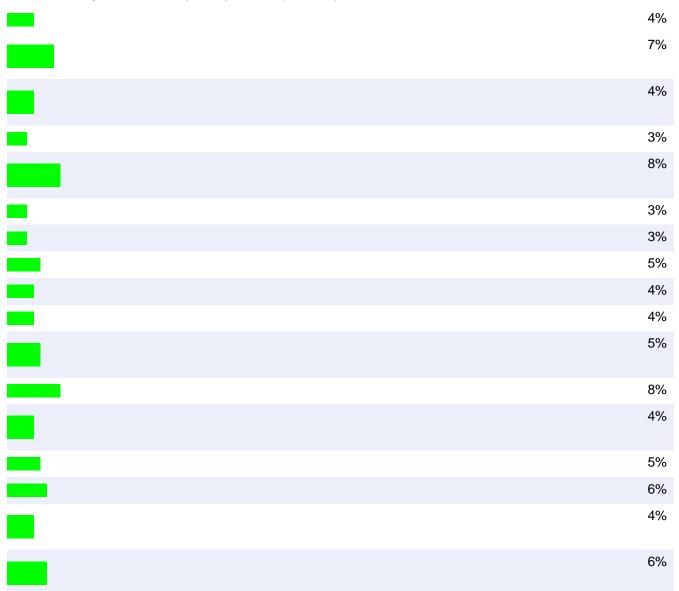
Page 209 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 210 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 211 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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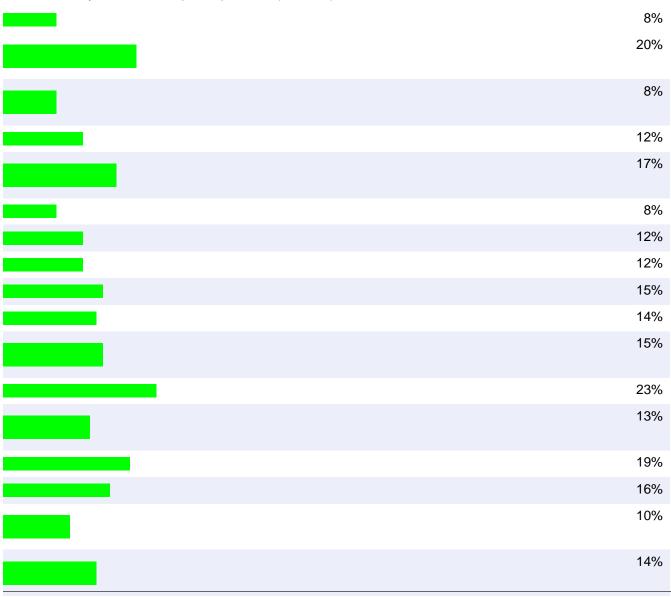
Page 212 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



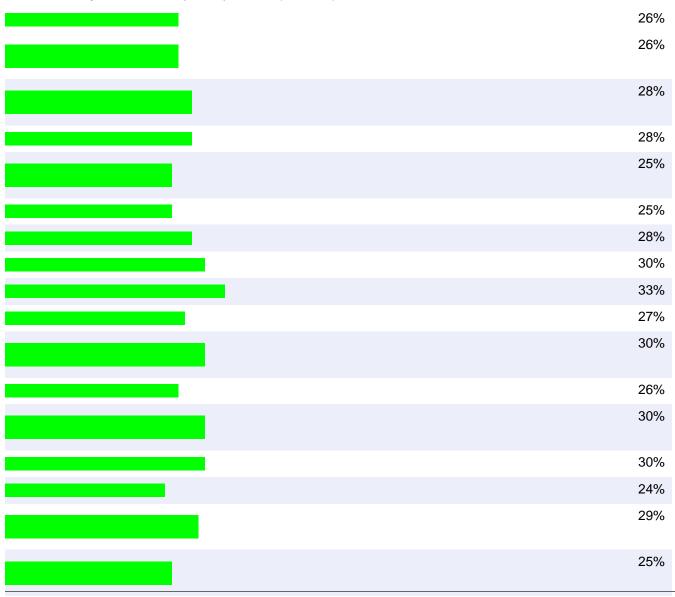
Page 213 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



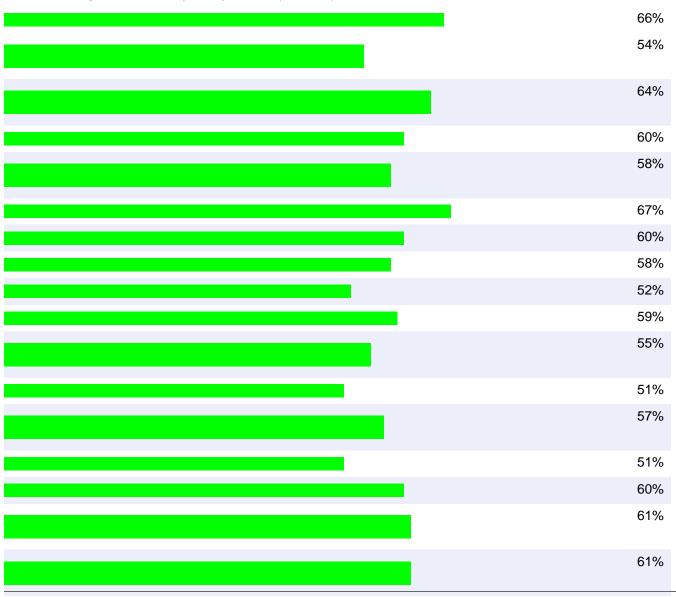
Page 214 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 215 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



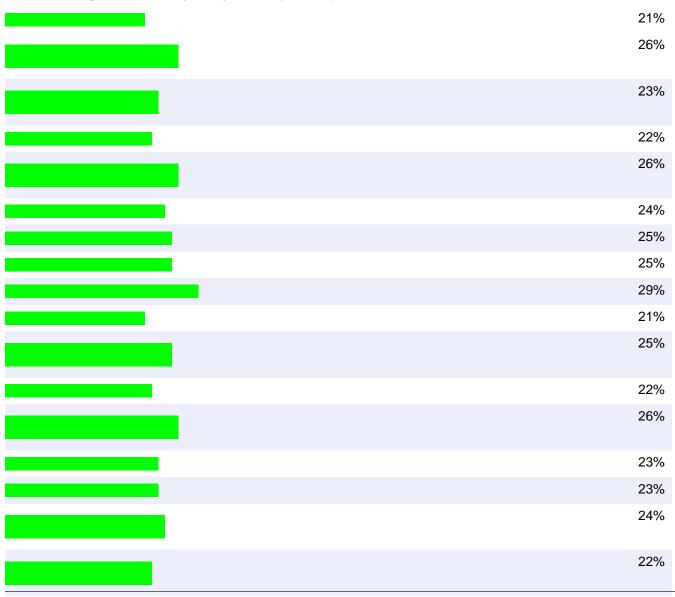
Page 216 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 217 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



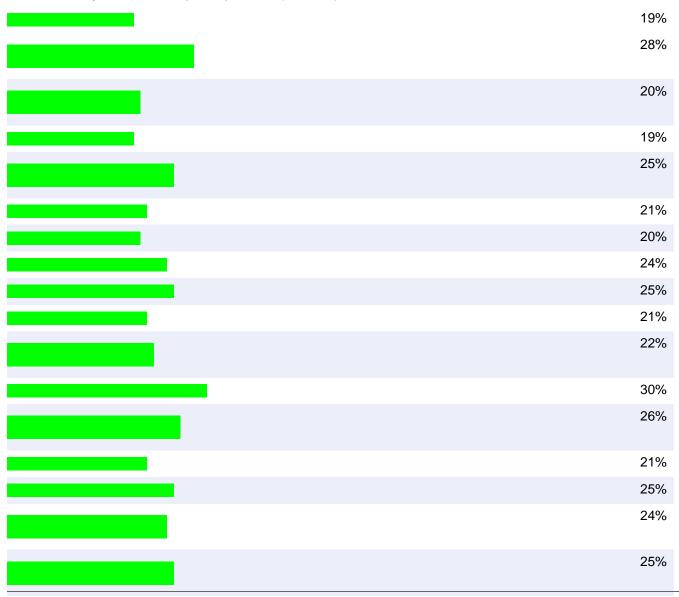
Page 218 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 219 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



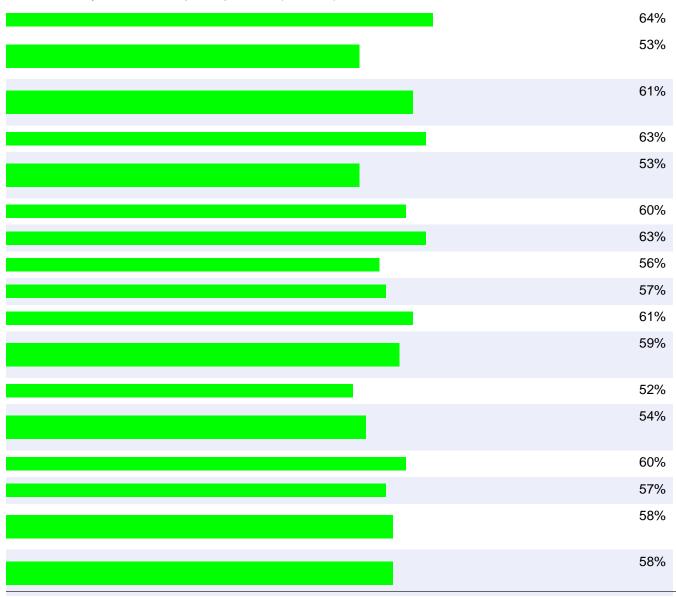
Page 220 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 221 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 222 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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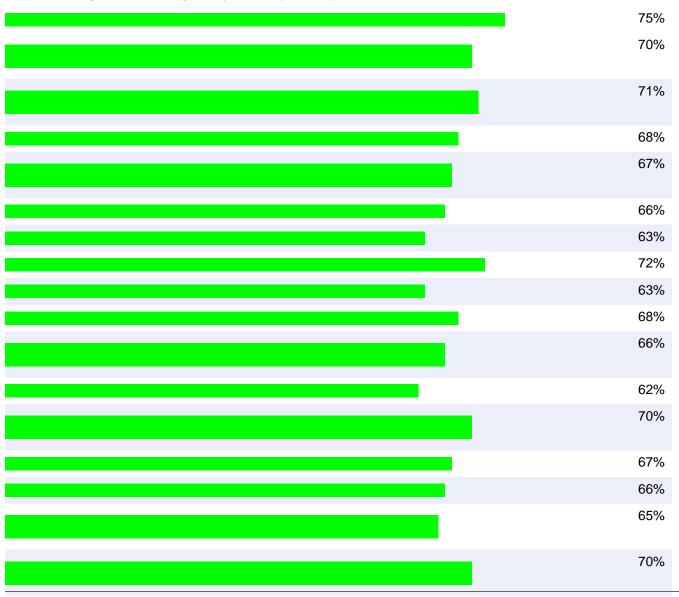
Page 223 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 224 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



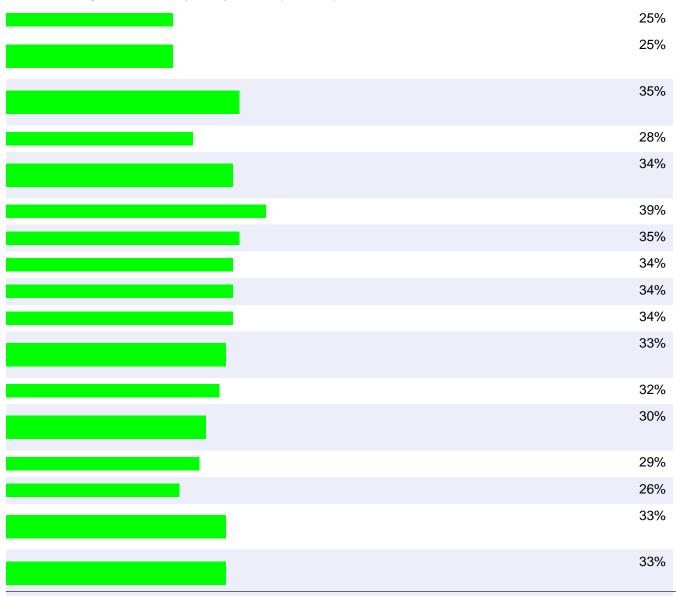
Page 225 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 226 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 227 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



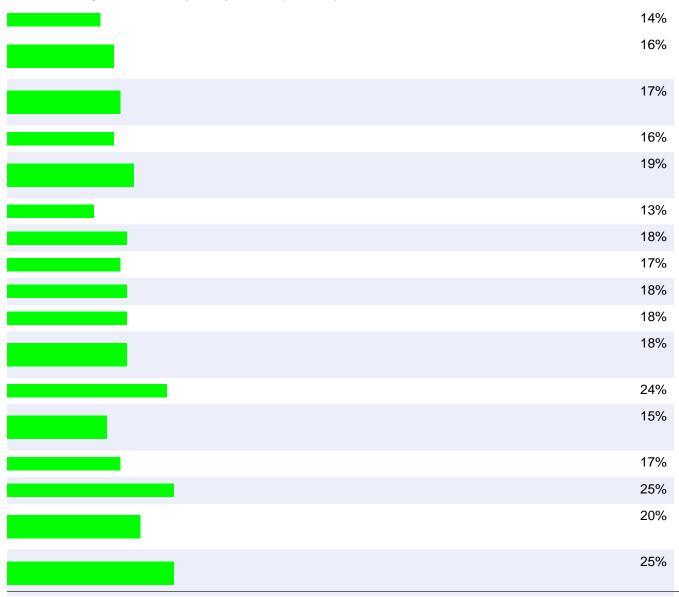
Page 228 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



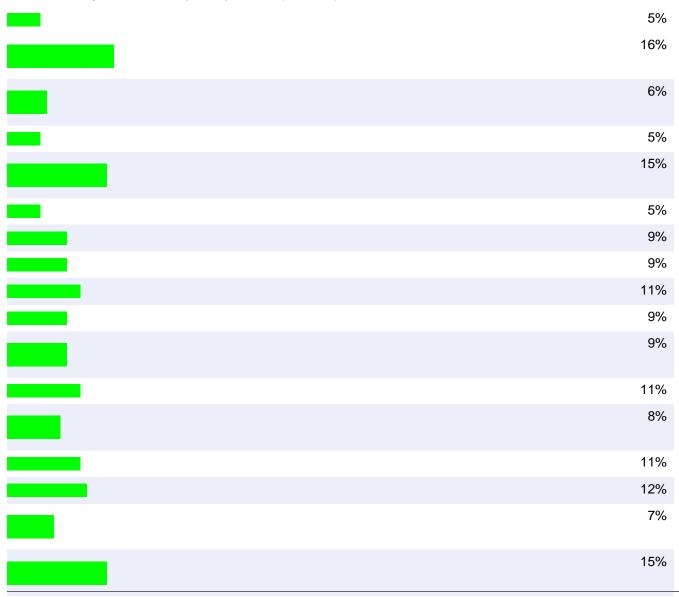
Page 229 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



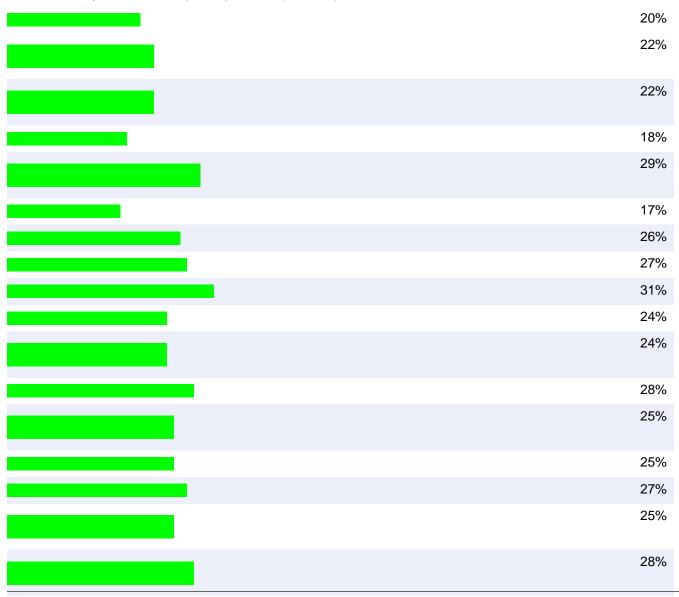
Page 230 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 231 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 232 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



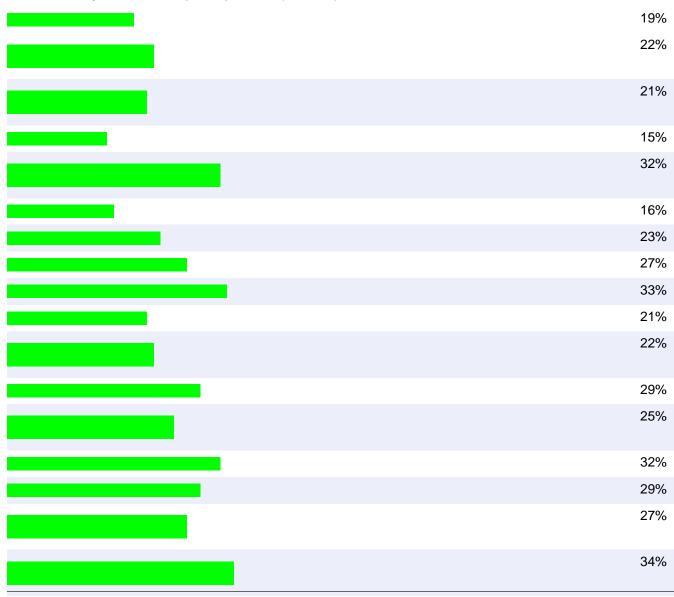
Page 233 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

3%
12%
3%
3%
10%
2%
6%
5%
7%
6%
5%
6%
5%
6%
7%
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7%

Page 234 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 235 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



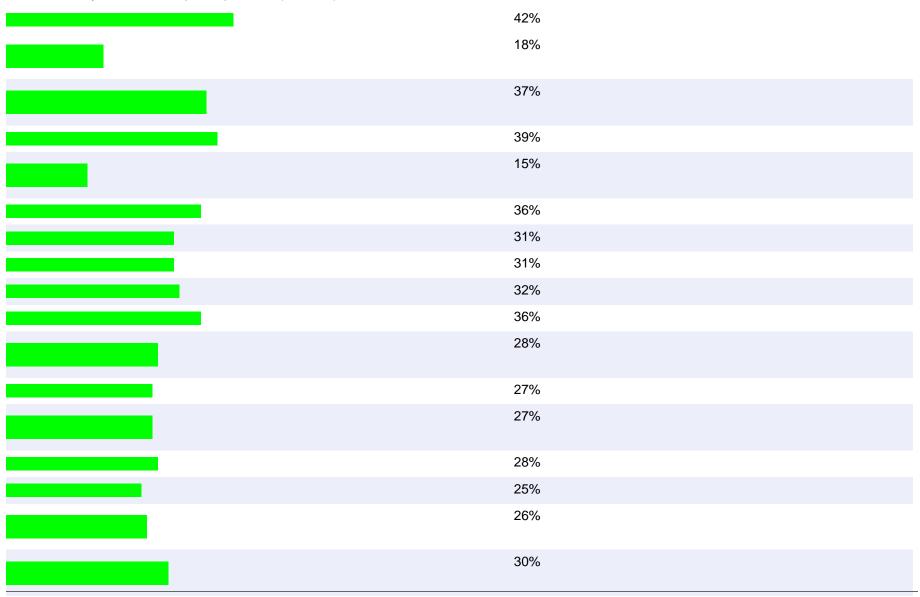
Page 236 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

Page 237 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 238 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Pacca di Carvo, di Lancino Ticopian Experiences (Fier in C)		
	HOSPITAL	
140118	METROSOUTH MEDICAL CENTER	12935 S GREGORY
140208	ADVOCATE CHRIST HOSPITAL & MEDICAL CENTER	4440 W 95TH STREET
140301	OAK FOREST HOSPITAL	159TH & CICERO AVENUE
140172	FRANCISCAN ST JAMES HEALTH	20201 S CRAWFORD AVENUE
140054	MACNEAL HOSPITAL	3249 SOUTH OAK PARK AVENUE
140250	ADVOCATE SOUTH SUBURBAN HOSPITAL	17800 S KEDZIE AVE
140062	PALOS COMMUNITY HOSPITAL	12251 SOUTH 80TH AVENUE
140240	WESTLAKE COMMUNITY HOSPITAL	1225 LAKE ST
140018	MT SINAI HOSPITAL MEDICAL CENTER	15TH STREET AT CALIFORNIA
140197	METHODIST HOSPITAL OF CHICAGO	5025 N PAULINA STREET
140251	OUR LADY OF THE RESURRECTION MED CTR	5645 W ADDISON
140206	NORWEGIAN-AMERICAN HOSPITAL	1044 N FRANCISCO AVE
140133	HOLY CROSS HOSPITAL	2701 W 68TH STREET

Page 239 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS)		
	BLUE ISLAND	IL
	OAK LAWN	IL
	OAK FOREST	IL
	OLYMPIA FIELDS	IL
	BERWYN	IL
	HAZEL CREST	IL
	PALOS HEIGHTS	IL
	MELROSE PARK	IL
	CHICAGO	IL

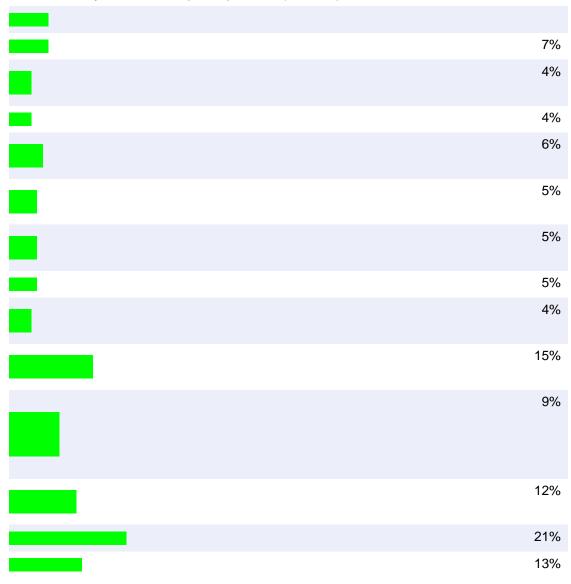
Page 240 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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60406	COOK	7085972000
60453	COOK	7086848000
60452	COOK	7086877200
60461	COOK	7087474000
60402	COOK	7087839100
60429	COOK	7087998000
60463	COOK	7089234000
60160	COOK	7089384000
60608	COOK	7732576751
60640	COOK	7732719040
60634	COOK	7732827000
60622	COOK	7732928200
60629	COOK	7734718000

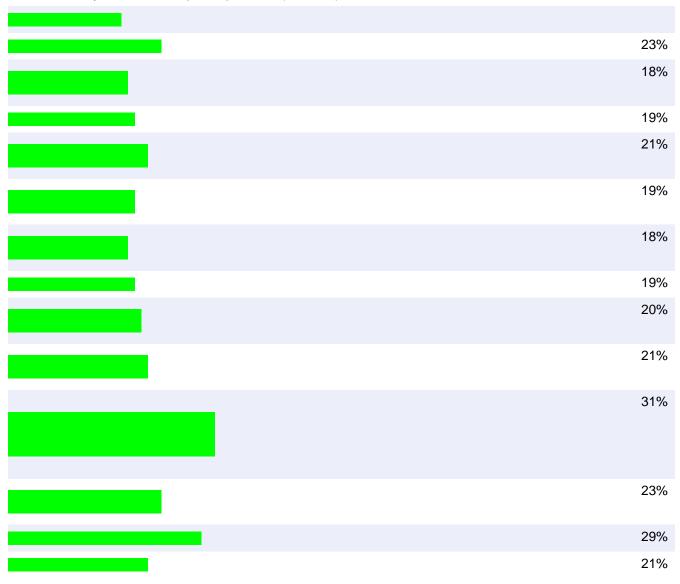
Page 241 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 242 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



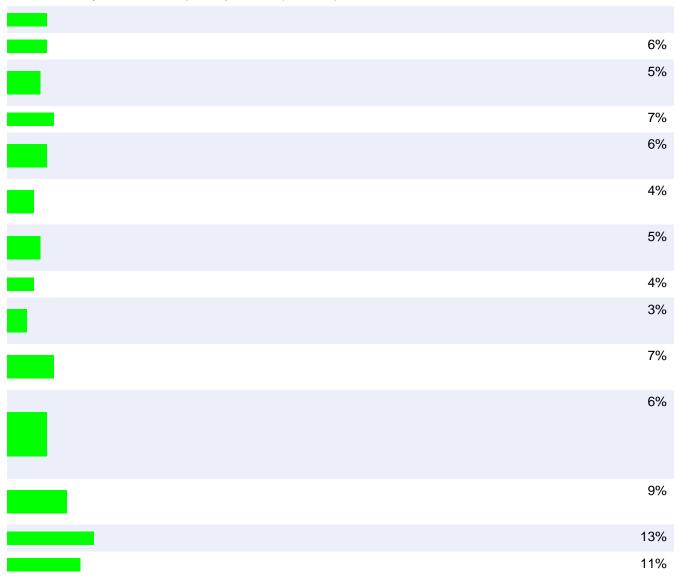
Page 243 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



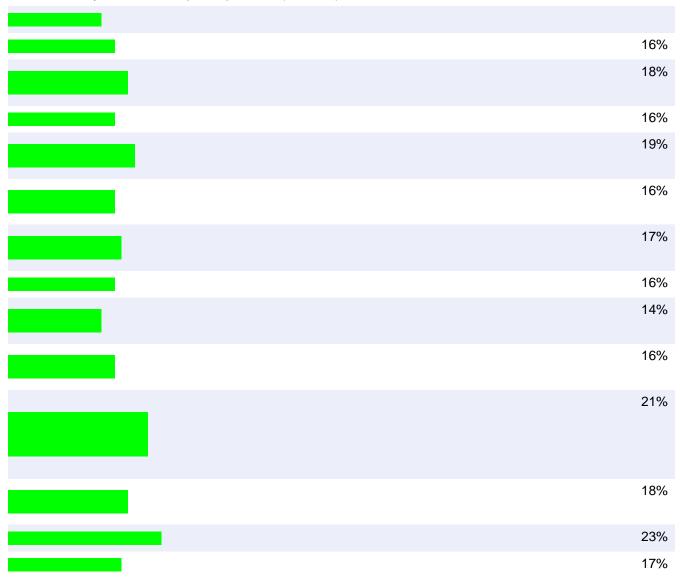
Page 244 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 245 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



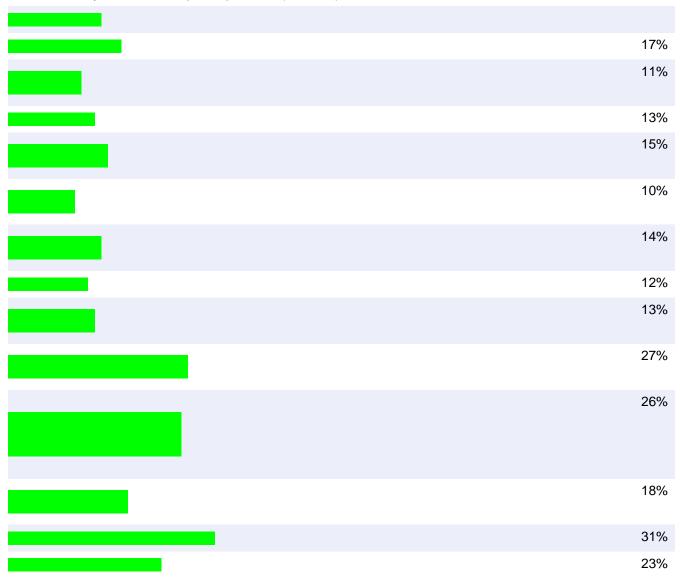
Page 246 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



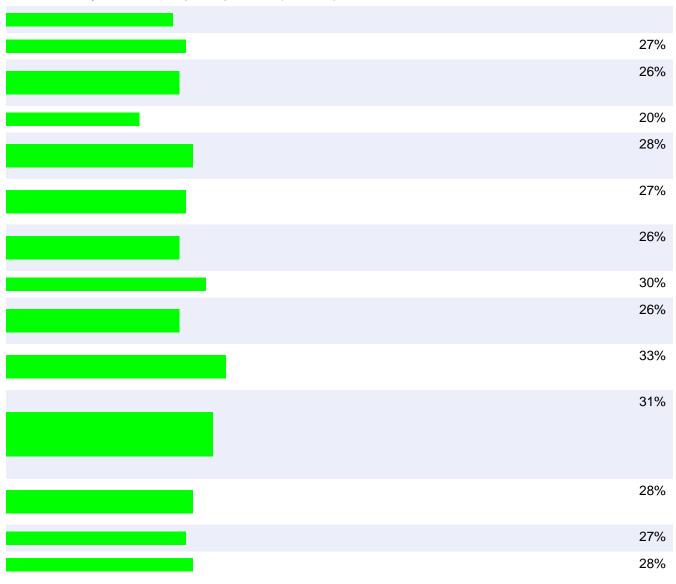
Page 247 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 248 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



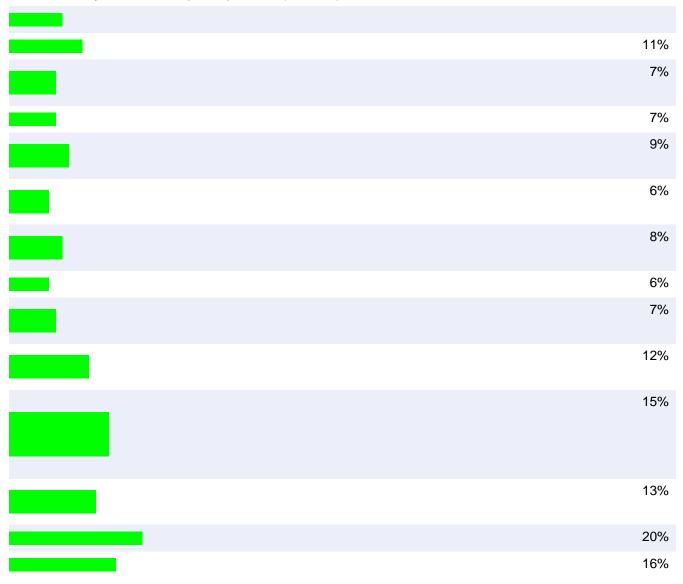
Page 249 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



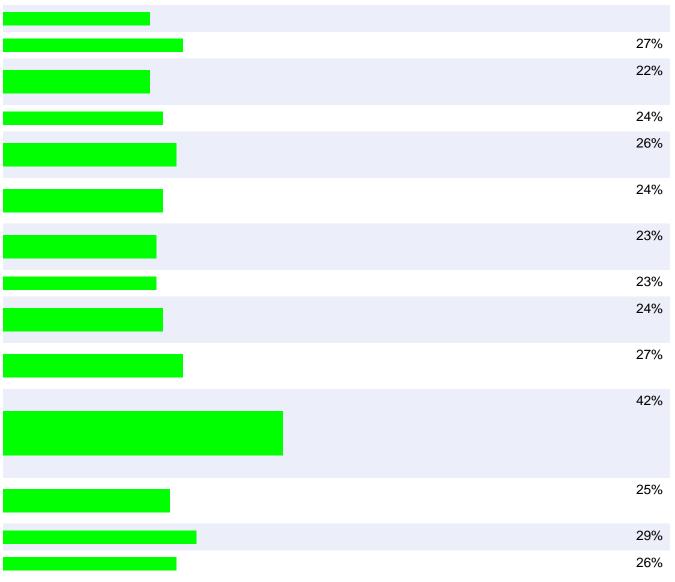
Page 250 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



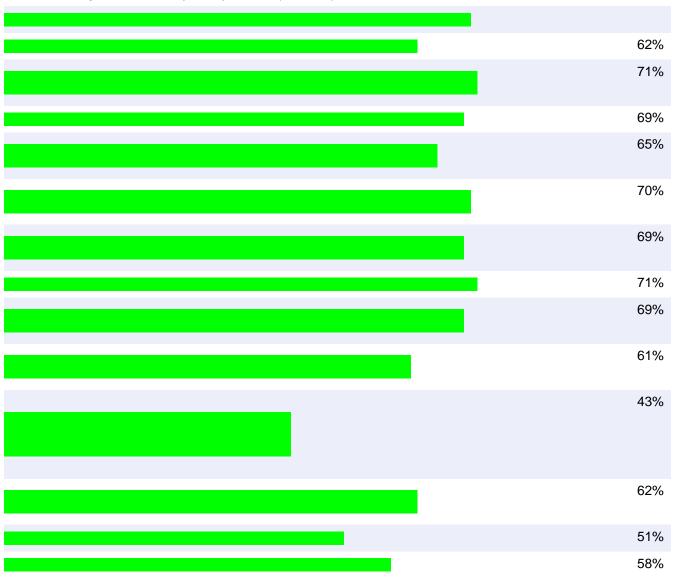
Page 251 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



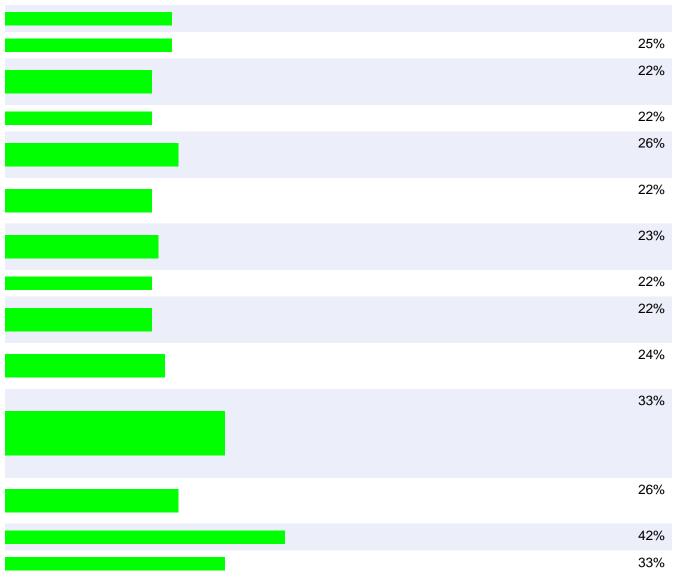
Page 252 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 253 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 254 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
18%
19%
17%
19%
17%
20%
17%
15%
15%
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21%
16%

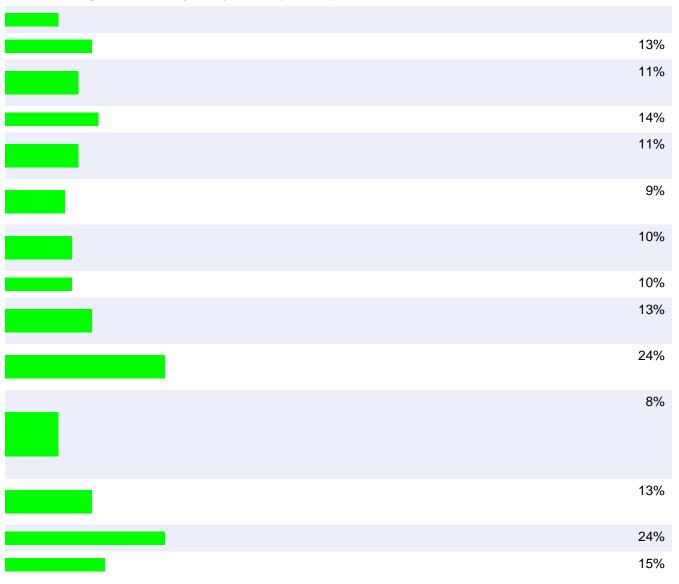
Page 255 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



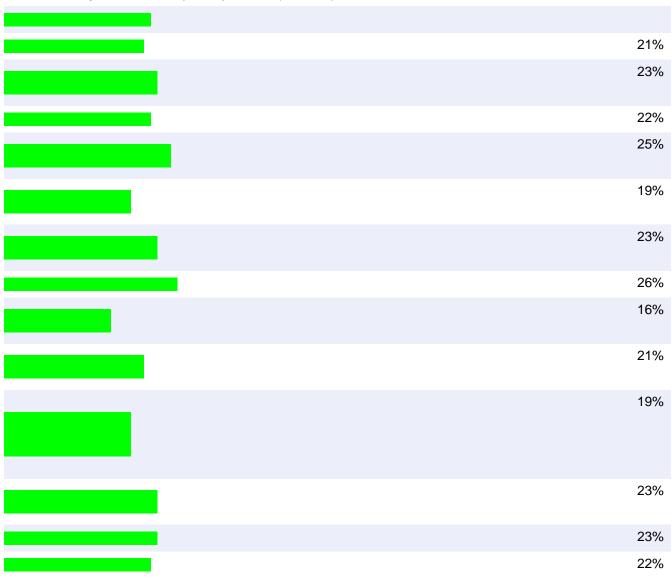
Page 256 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 257 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



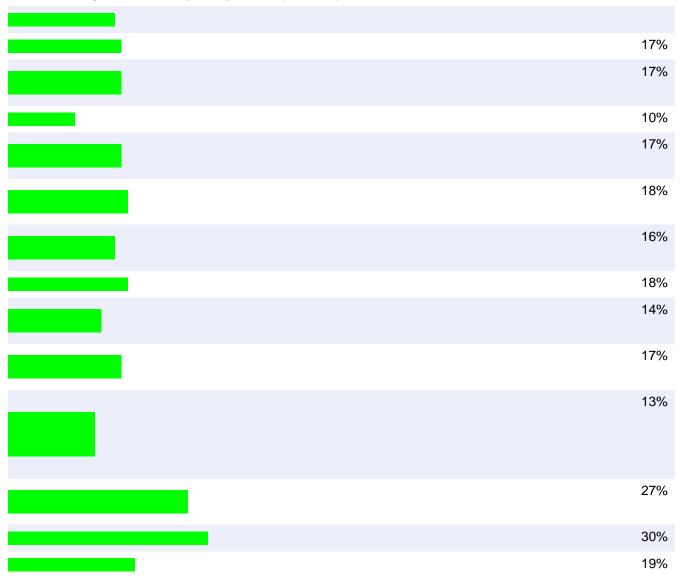
Page 258 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



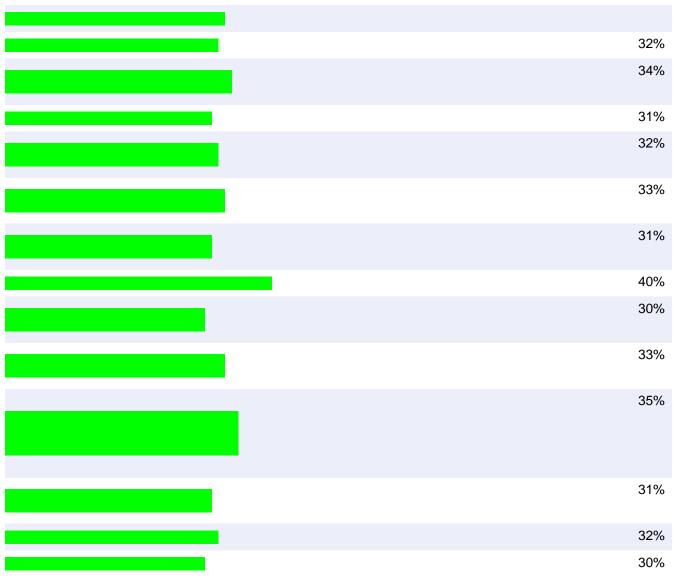
Page 259 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 260 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 261 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



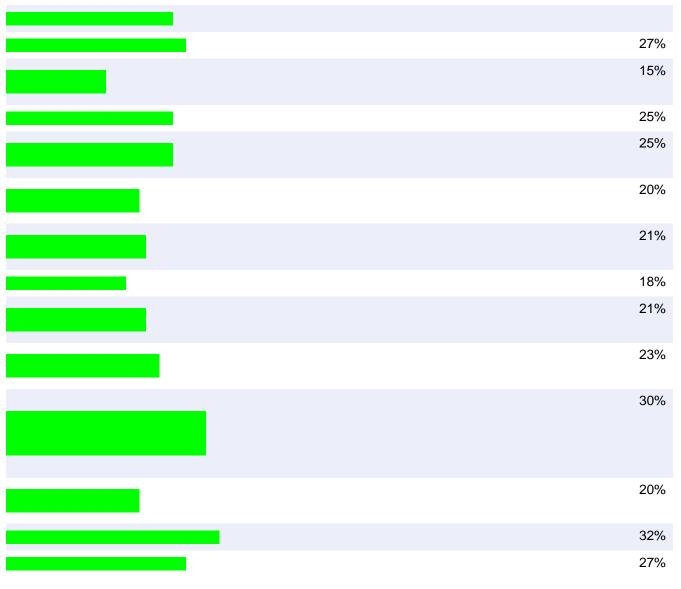
Page 262 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



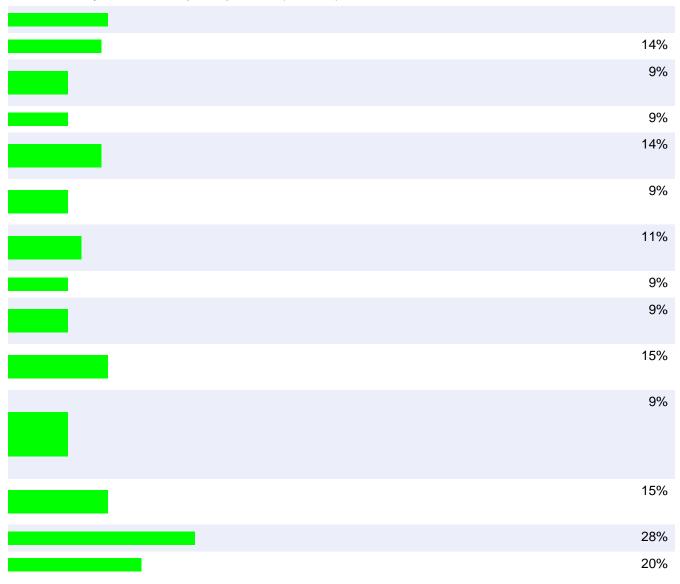
Page 263 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 264 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 265 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



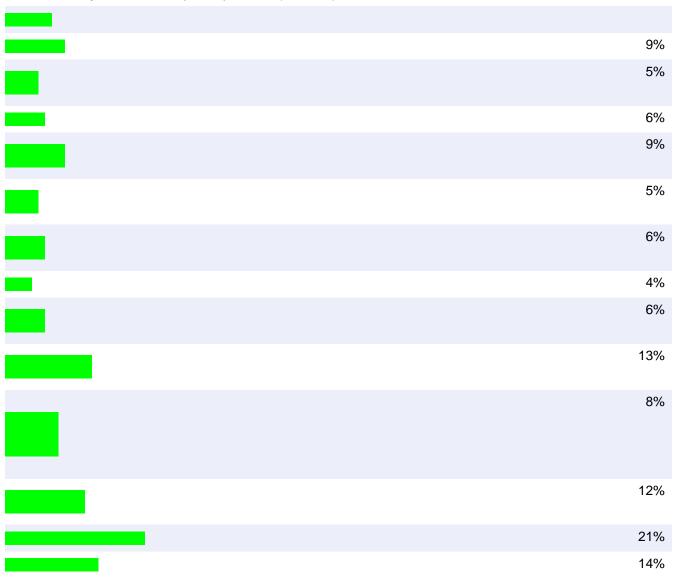
Page 266 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



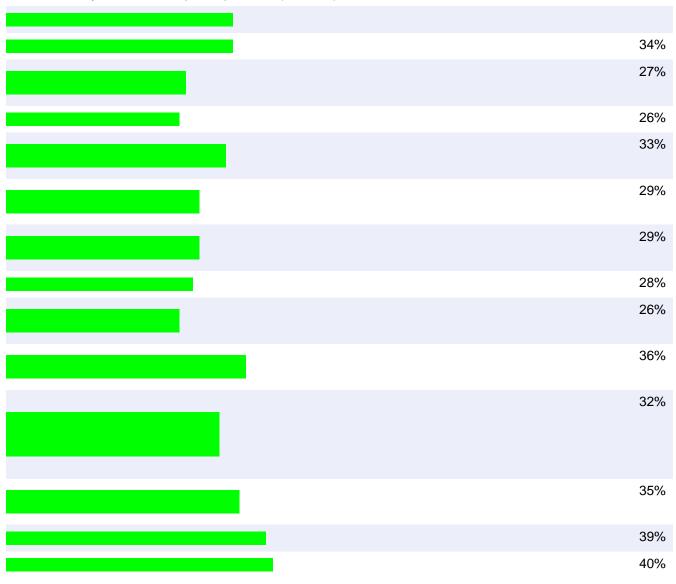
Page 267 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 268 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 269 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 270 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

·		
300 or more		
Fewer than 100		
300 or more		
300 or more		
300 or more		

Page 271 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
32%
22%
23%
27%
27%
43%
23% There were discrepancies in the data collection process
28%
11% Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
22%
8%
15%

Page 272 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

140095 SAINT ANTHONY HOSPITAL 2875 WEST 19TH STREET 140083 LORETTO HOSPITAL 645 SOUTH CENTRAL AVE 140224 SAINT JOSEPH HOSPITAL 2900 NORTH LAKE SHORE DRIVE 140088 THE UNIVERSITY OF CHICAGO MEDICAL CENTER 3240 W FRANKLIN BLVD 140151 SACRED HEART HOSPITAL 8012 SOUTH CRANDON AVENUE 140181 SOUTH SHORE HOSPITAL 8012 SOUTH CRANDON AVENUE 140117 RESURRECTION MEDICAL CENTER 7435 W TALCOTT AVENUE 140114 SWEDISH COVENANT HOSPITAL 5145 N CALIFORNIA AVE 140082 LOUIS A WEISS MEMORIAL 4646 N MARINE DRIVE 140103 ST BERNARD HOSPITAL 326 W 64TH ST 140048 ADVOCATE TRINITY HOSPITAL 2320 E 93RD ST 140182 ADVOCATE ILLINOIS MASONIC MEDICAL CENTER AVENUE 140068 ROSELAND COMMUNITY HOSPITAL 45 W 111TH STREET 140234 ILLINOIS VALLEY COMMUNITY HOSPITAL 5666 EAST STATE STREET 140160 FHN MEMORIAL HOSPITAL 1045 WEST STEPHENSON STREET		,	
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140114 SWEDISH COVENANT HOSPITAL 5145 N CALIFORNIA AVE 140082 LOUIS A WEISS MEMORIAL HOSPITAL 4646 N MARINE DRIVE 140177 JACKSON PARK HOSPITAL 7531 S STONY ISLAND AVE 140103 ST BERNARD HOSPITAL 326 W 64TH ST 140048 ADVOCATE TRINITY HOSPITAL 2320 E 93RD ST 140182 ADVOCATE ILLINOIS MASONIC MEDICAL CENTER AVENUE 140068 ROSELAND COMMUNITY HOSPITAL 45 W 111TH STREET 140234 ILLINOIS VALLEY COMMUNITY 925 WEST ST HOSPITAL 140233 SAINT ANTHONY MEDICAL CENTER 5666 EAST STATE STREET 140160 FHN MEMORIAL HOSPITAL 1045 WEST STEPHENSON	140181	SOUTH SHORE HOSPITAL	
LOUIS A WEISS MEMORIAL HOSPITAL 140177 JACKSON PARK HOSPITAL 7531 S STONY ISLAND AVE 140103 ST BERNARD HOSPITAL 326 W 64TH ST 40048 ADVOCATE TRINITY HOSPITAL 2320 E 93RD ST 40182 ADVOCATE ILLINOIS MASONIC MEDICAL CENTER AVENUE 140068 ROSELAND COMMUNITY HOSPITAL 45 W 111TH STREET 140234 ILLINOIS VALLEY COMMUNITY HOSPITAL 140233 SAINT ANTHONY MEDICAL CENTER 5666 EAST STATE STREET 140160 FHN MEMORIAL HOSPITAL 1045 WEST STEPHENSON	140117	RESURRECTION MEDICAL CENTER	7435 W TALCOTT AVENUE
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140048 ADVOCATE TRINITY HOSPITAL 2320 E 93RD ST 140182 ADVOCATE ILLINOIS MASONIC 836 WEST WELLINGTON AVENUE 140068 ROSELAND COMMUNITY HOSPITAL 45 W 111TH STREET 140234 ILLINOIS VALLEY COMMUNITY 925 WEST ST HOSPITAL 140233 SAINT ANTHONY MEDICAL CENTER 5666 EAST STATE STREET 140160 FHN MEMORIAL HOSPITAL 1045 WEST STEPHENSON	140177	JACKSON PARK HOSPITAL	7531 S STONY ISLAND AVE
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HOSPITAL 140233 SAINT ANTHONY MEDICAL CENTER 5666 EAST STATE STREET 140160 FHN MEMORIAL HOSPITAL 1045 WEST STEPHENSON	140068	ROSELAND COMMUNITY HOSPITAL	45 W 111TH STREET
140160 FHN MEMORIAL HOSPITAL 1045 WEST STEPHENSON	140234		925 WEST ST
	140233	SAINT ANTHONY MEDICAL CENTER	5666 EAST STATE STREET
	140160	FHN MEMORIAL HOSPITAL	

Page 273 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	CHICAGO	IL
	PERU	IL
	ROCKFORD	IL
	FREEPORT	IL

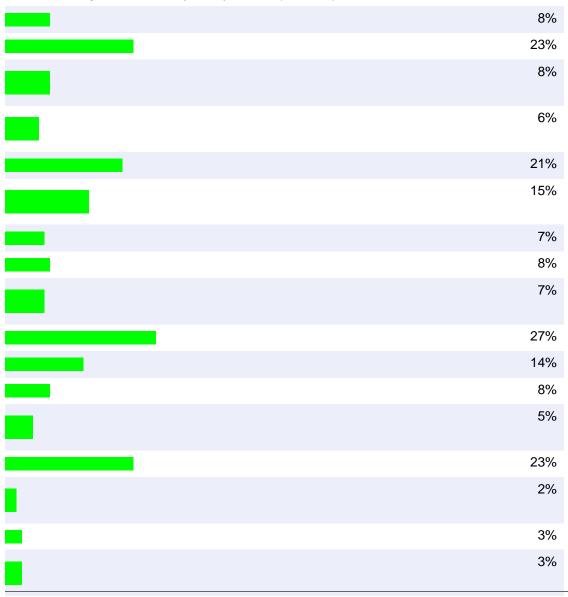
Page 274 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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60623	COOK	7735211710
60644	COOK	7736264300
60657	COOK	7736653000
60637	COOK	7737021000
60624	COOK	7737223020
60617	COOK	7737680810
60631	COOK	7737748000
60625	COOK	7738788200
60640	COOK	7738788700
60649	COOK	7739477500
60621	COOK	7739623900
60617	COOK	7739672000
60657	COOK	7739751600
60628	COOK	7739953000
61354	LA SALLE	8152233300
61108	WINNEBAGO	8152262000
61032	STEPHENSON	8152354131

Page 275 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 276 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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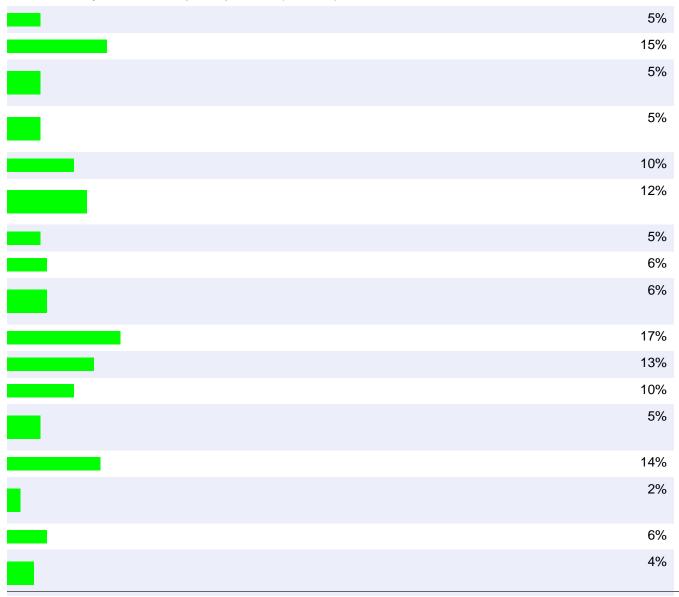
Page 277 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 278 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 279 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based of Survey of Fatterities Flospital Experiences (FloArif 3)	
	19%
	14%
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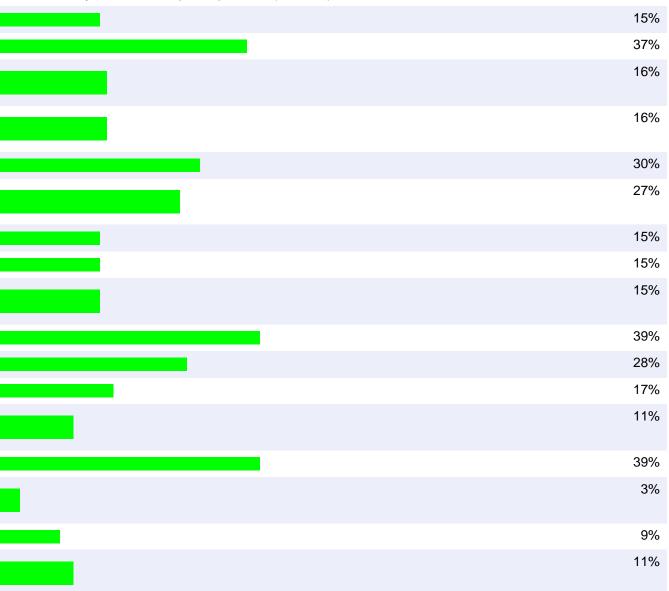
Page 280 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 281 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 282 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



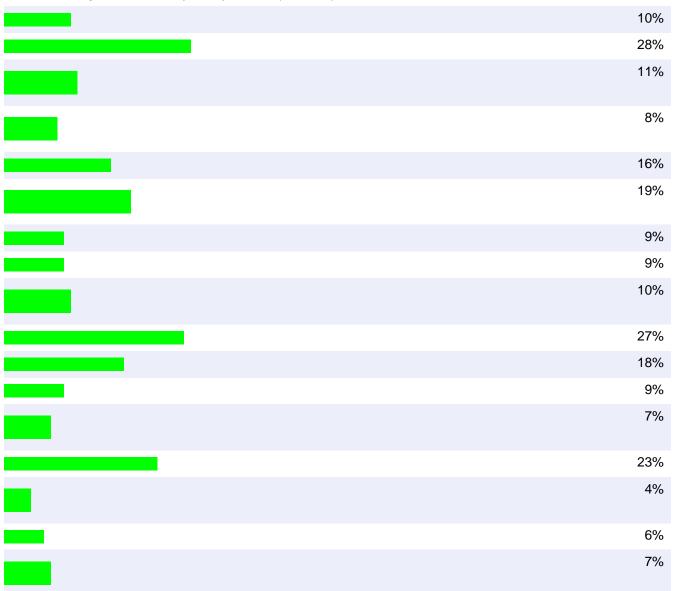
Page 283 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



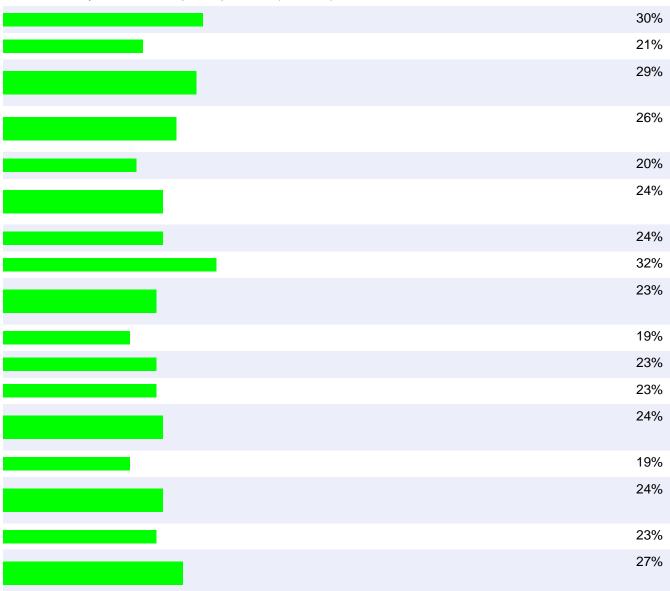
Page 284 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



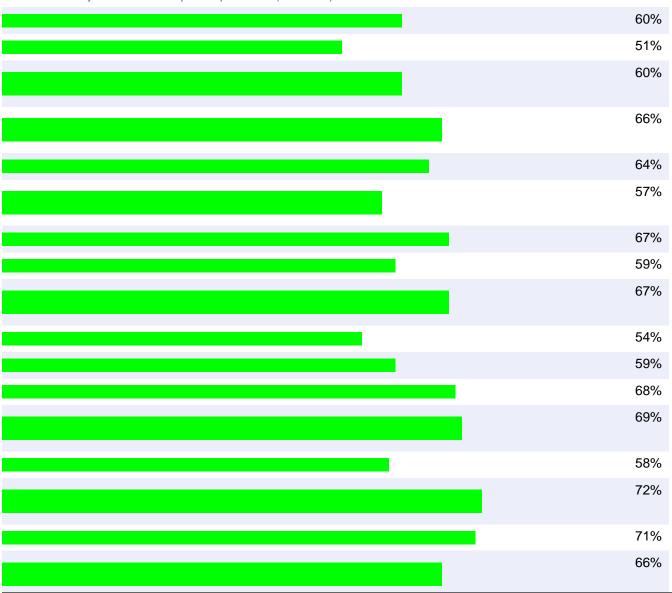
Page 285 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 286 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 287 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 288 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Zacou chi currey or rational Experiences (i.e. iii e)	
	18%
	19%
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	20%
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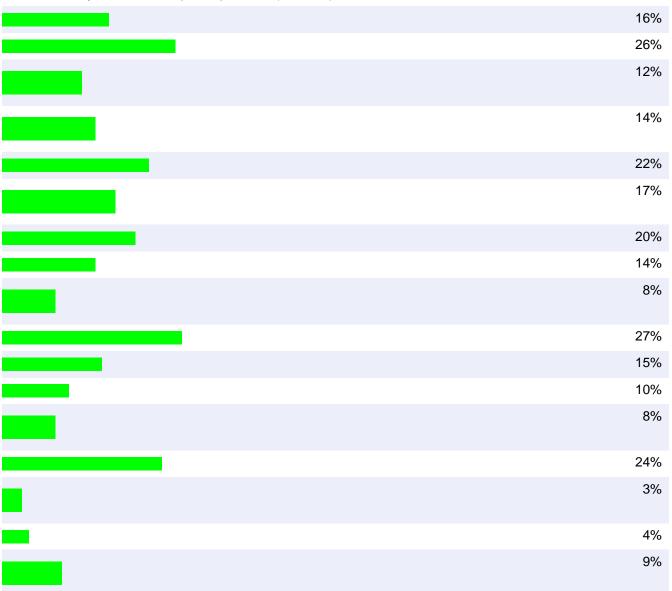
Page 289 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 290 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 291 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based of Survey of Fatients Trospital Experiences (FIGATIFS)	
	26%
	18%
	24%
	26%
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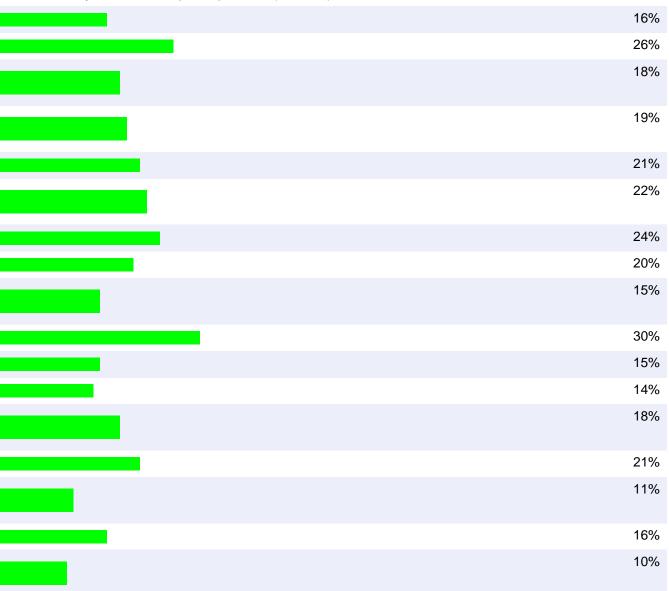
Page 292 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 293 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 294 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 295 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 296 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



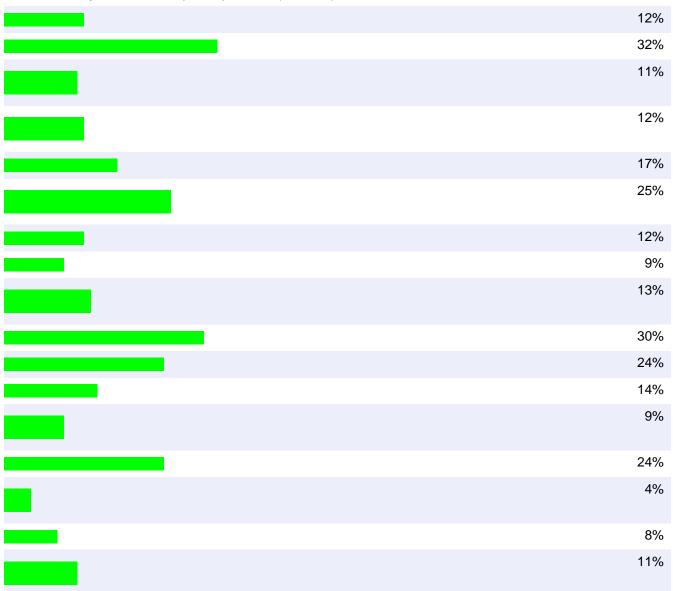
Page 297 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



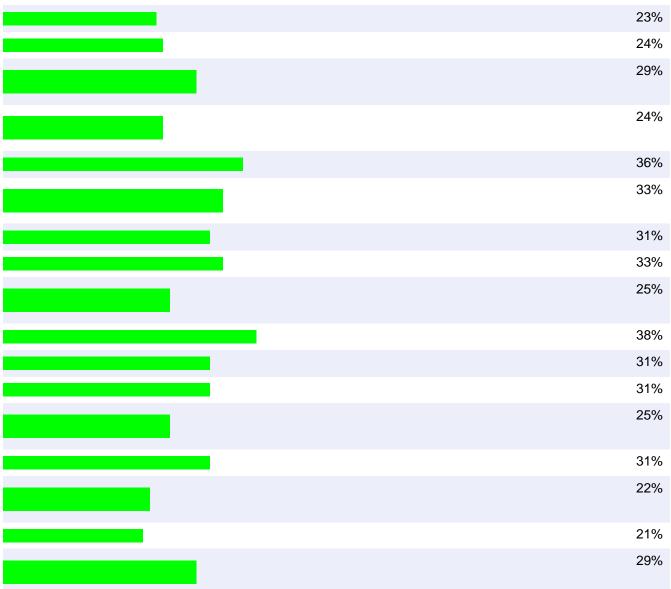
Page 298 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 299 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



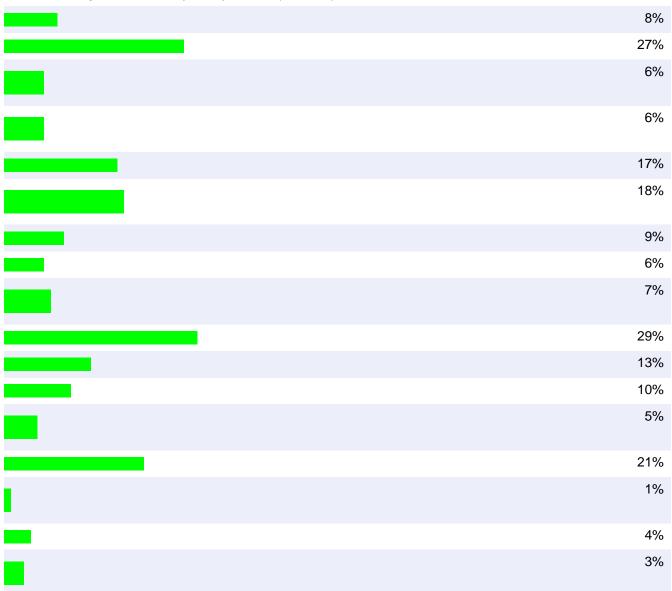
Page 300 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 301 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 302 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 303 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 304 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
Between 100 and 299
300 or more

Page 305 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

36%
10%
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22%
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28%
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43%
43%
31%

Page 306 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatterits Trospital Experiences (TICALITS	/	
		STREET
140012	KATHERINE SHAW BETHEA HOSPITAL	403 E 1ST ST
140116	CENTEGRA HEALTH SYSTEM - MC HENRY HOSPITAL	4201 MEDICAL CENTER DRIVE
140167	IROQUOIS MEMORIAL HOSPITAL	200 FAIRMAN STREET
140110	OTTAWA REGIONAL HOSPITAL & HEALTHCARE CENTER	1100 EAST NORRIS DRIVE
141310	MENDOTA COMMUNITY HOSPITAL	1315 MEMORIAL DR
141312	ROCHELLE COMMUNITY HOSPITAL	900 N 2ND ST
140043	CGH MEDICAL CENTER	100 EAST LEFEVRE ROAD
140143	ST MARGARETS HOSPITAL	600 E 1ST ST
140026	ST MARYS HOSPITAL	111 SPRING STREET
140007	PROVENA ST JOSEPH MEDICAL CENTER	333 N MADISON
140213	SILVER CROSS HOSPITAL	1200 MAPLE RD
140286	KISHWAUKEE COMMUNITY HOSPITAL	ONE KISH HOSPITAL DRIVE
141302	MIDWEST MEDICAL CENTER	ONE MEDICAL CENTER DRIVE
141340	VALLEY WEST COMMUNITY HOSPITAL	11 EAST PLEASANT AVENUE
140176	CENTEGRA HEALTH SYSTEM - WOODSTOCK HOSPITAL	3701 DOTY ROAD

Page 307 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS)		
	DIXON	IL
	MCHENRY	IL
	WATSEKA	IL
	OTTAWA	IL
	MENDOTA	IL
	ROCHELLE	IL
	STERLING	IL
	SPRING VALLEY	IL
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	DEKALB	IL
	GALENA	IL
	SANDWICH	IL
	WOODSTOCK	IL

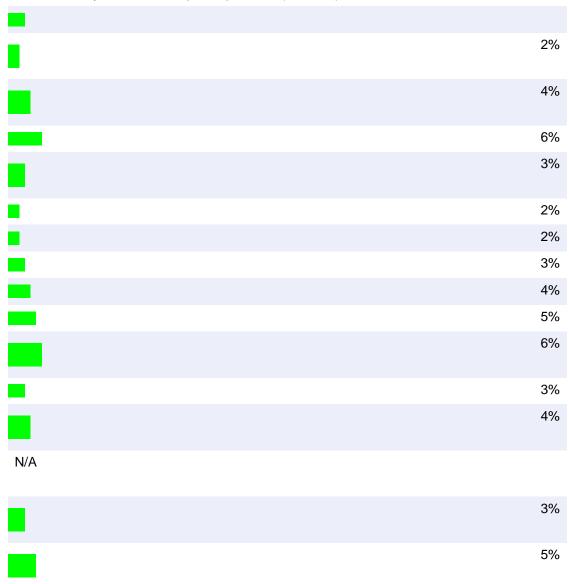
Page 308 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

61021	LEE	8152885531
60050	MCHENRY	8153445000
60970	IROQUOIS	8154325201
61350	LA SALLE	8154333100
61342	LA SALLE	8155397461
61068	OGLE	8155622181
61081	WHITESIDE	8156250400
61362	BUREAU	8156641362
61364	LA SALLE	8156732311
60435	WILL	8157257133
60432	WILL	8157401100
60115	DEKALB	8157561521
61036	JO DAVIESS	8157771340
60548	DEKALB	8157868484
60098	MCHENRY	8157885823

Page 309 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 310 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Eacou on Carroy or rational Experiences (Fig. 11)	
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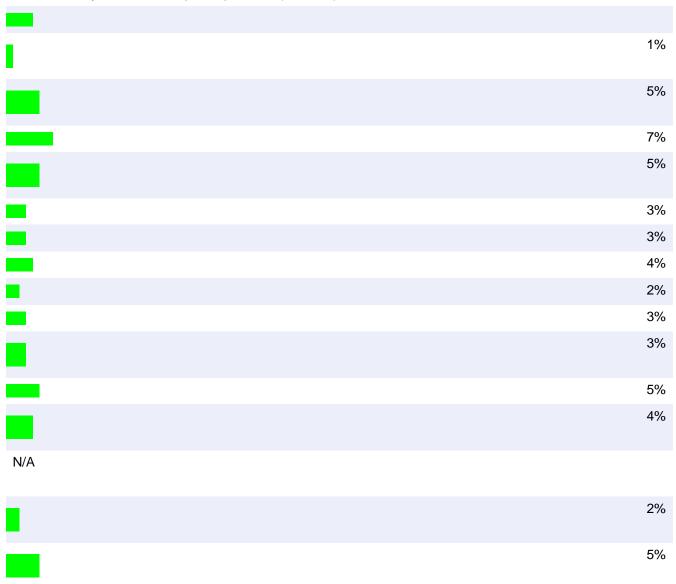
Page 311 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 312 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 313 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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			17%
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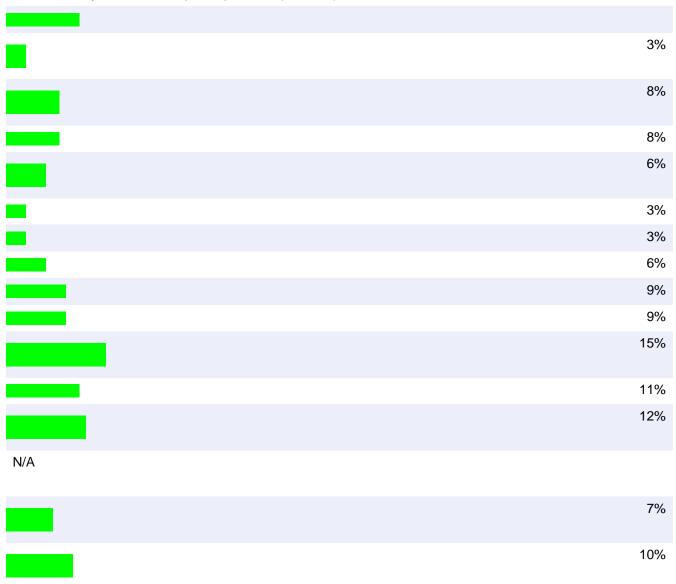
Page 314 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



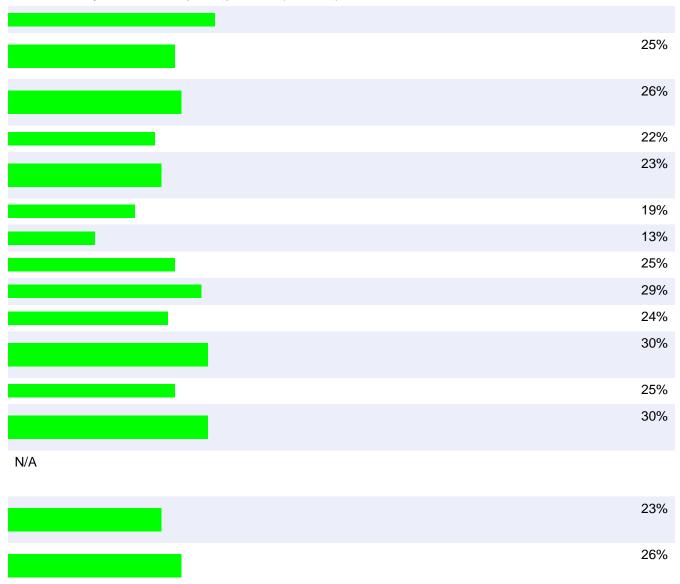
Page 315 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 316 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



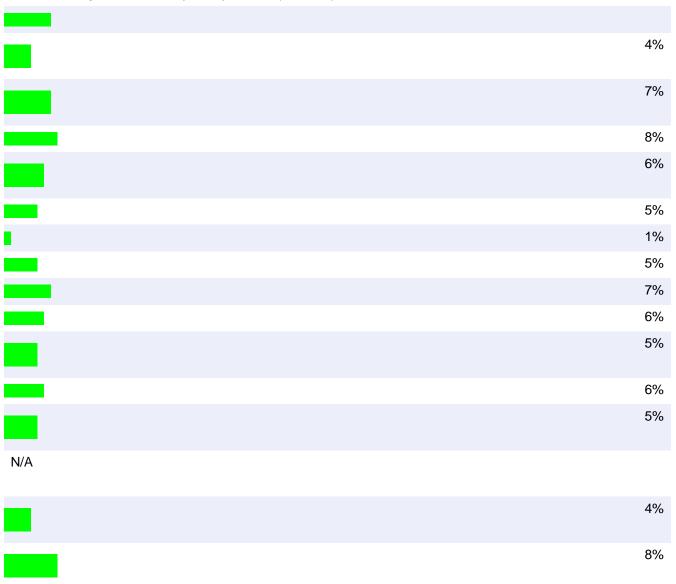
Page 317 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



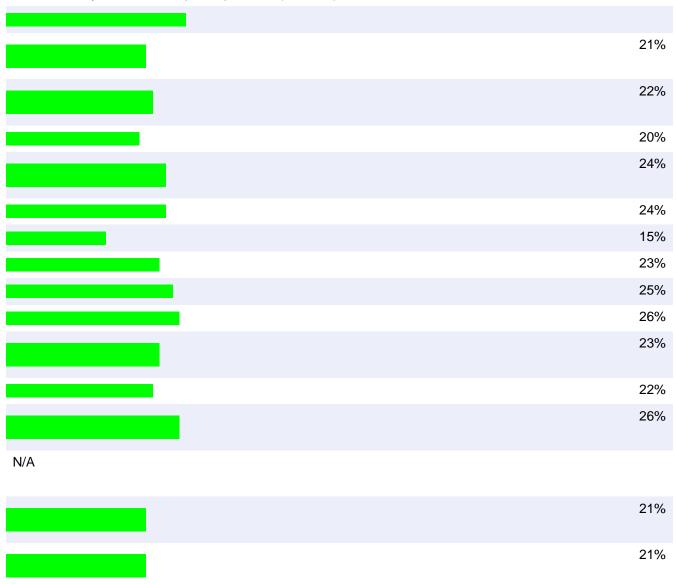
Page 318 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



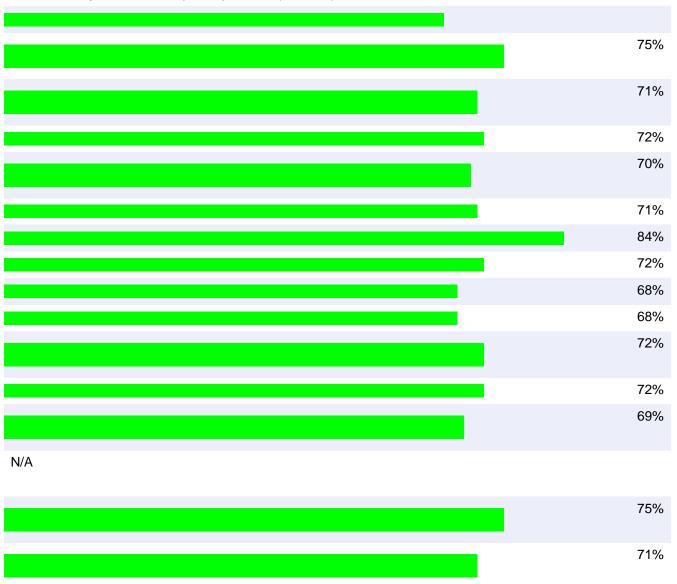
Page 319 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



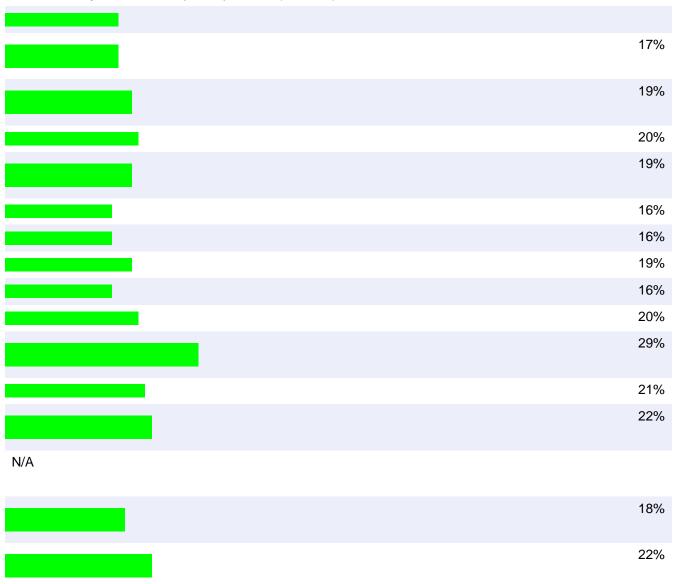
Page 320 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 321 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 322 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (FIGALITS)	
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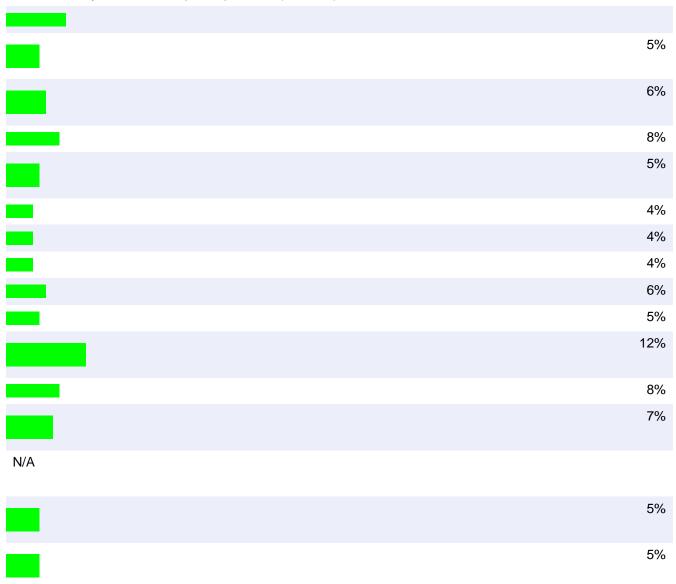
Page 323 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 324 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 325 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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		19%
		17%
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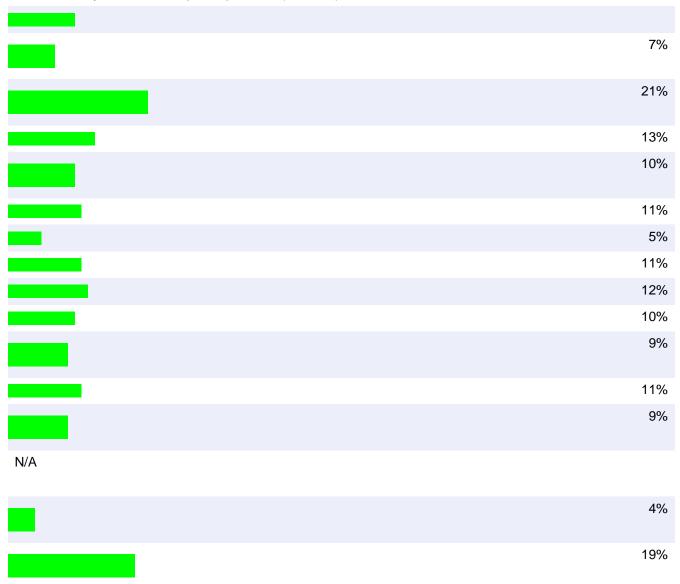
Page 326 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



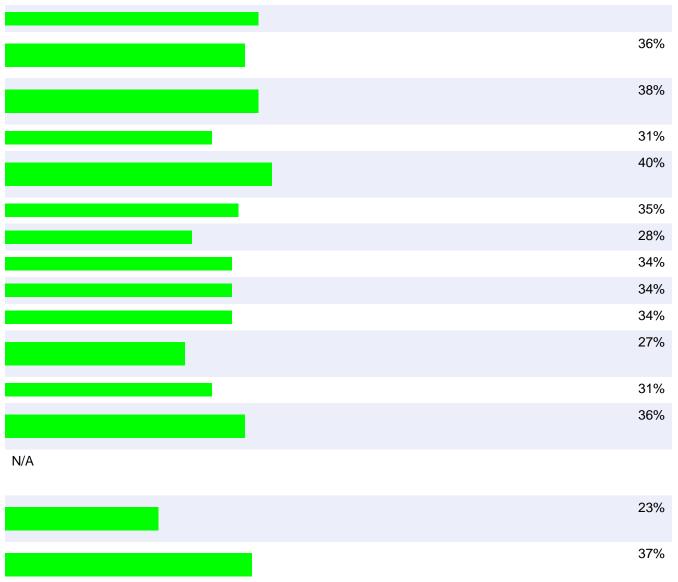
Page 327 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



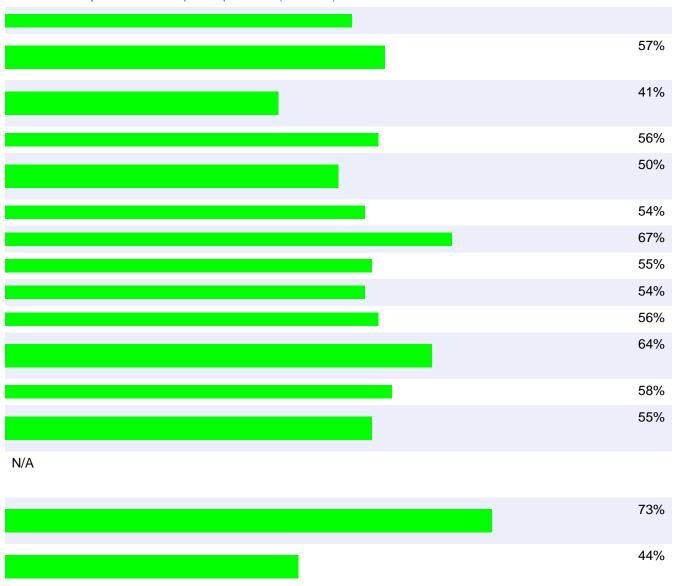
Page 328 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 329 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



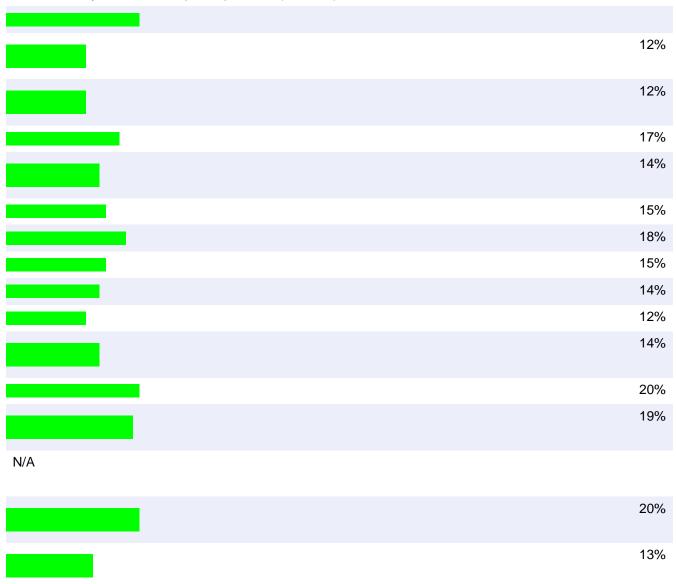
Page 330 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



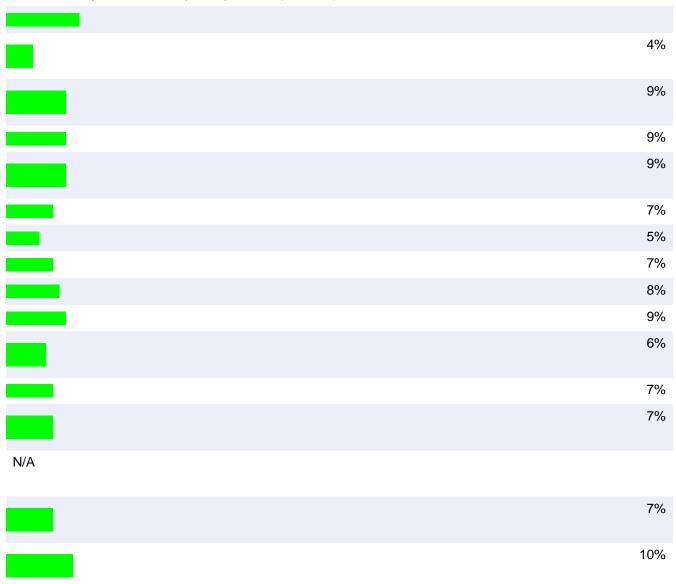
Page 331 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



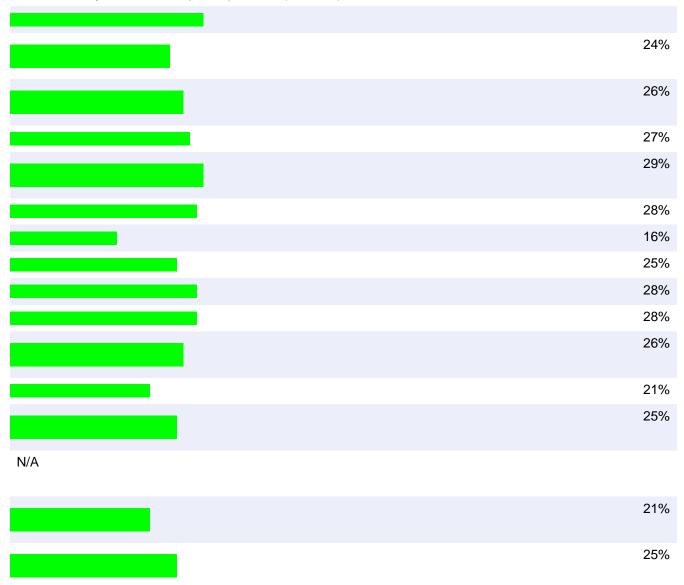
Page 332 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 333 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



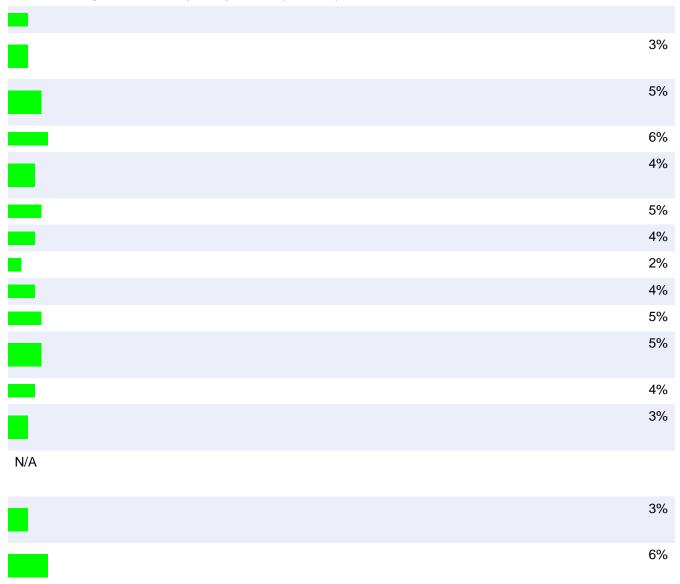
Page 334 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



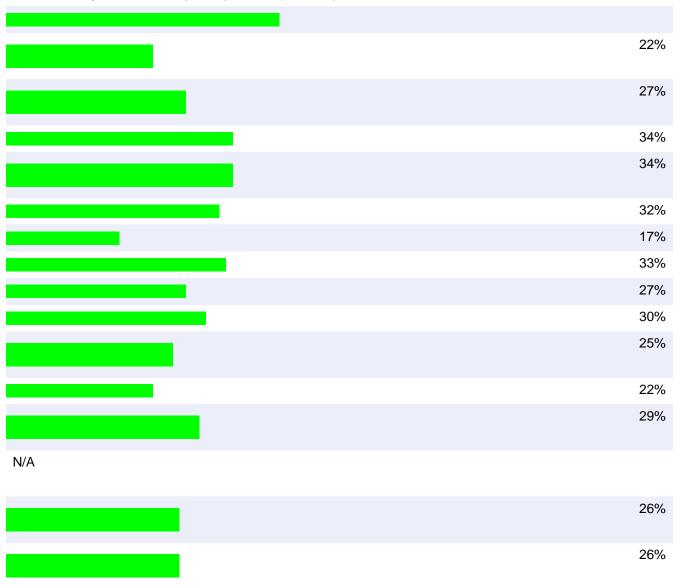
Page 335 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 336 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 337 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 338 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more
N/A
300 or more
300 or more

Page 339 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (Fig. 11 3)	
	38%
	35%
	34%
	35%
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	36%
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	38%
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	32%
	34%
	35%
N/A	Survey results are not available for this reporting period
	35%
	34%

Page 340 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

140161 SAINT JAMES HOSPITAL 2500 WEST REYNOLDS STREET 141337 PERRY MEMORIAL HOSPITAL 530 PARK AVENUE EAST 140186 RIVERSIDE MEDICAL CENTER 350 N WALL ST 140155 PROVENA ST MARYS HOSPITAL 500 W COURT ST 140101 MORRIS HOSPITAL & HEALTHCARE CENTERS 150 W HIGH ST 141335 MERCY HARVARD HOSPITAL 901 GRANT STREET 140228 SWEDISH AMERICAN HOSPITAL 1401 EAST STATE STREET 140239 ROCKFORD MEMORIAL HOSPITAL 2400 NORTH ROCKTON AVENUE 140130 LAKE FOREST HOSPITAL 660 N WESTMORELAND ROAD 140033 VISTA MEDICAL CENTER WEST 2615 WASHINGTON ST 140080 RHC ST FRANCIS HOSPITAL 355 RIDGE AVE 140084 VISTA MEDICAL CENTER EAST 1324 NORTH SHERIDAN ROAD 140084 VISTA MEDICAL CENTER EAST 1460 WIEST HIGHWAY 23	,		
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140239 ROCKFORD MEMORIAL HOSPITAL 2400 NORTH ROCKTON AVENUE 140130 LAKE FOREST HOSPITAL 660 N WESTMORELAND ROAD 140033 VISTA MEDICAL CENTER WEST 2615 WASHINGTON ST 140080 RHC ST FRANCIS HOSPITAL 355 RIDGE AVE 140084 VISTA MEDICAL CENTER EAST 1324 NORTH SHERIDAN ROAD	141335	MERCY HARVARD HOSPITAL	901 GRANT STREET
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140033 VISTA MEDICAL CENTER WEST 2615 WASHINGTON ST 140080 RHC ST FRANCIS HOSPITAL 355 RIDGE AVE 140084 VISTA MEDICAL CENTER EAST 1324 NORTH SHERIDAN ROAD	140239	ROCKFORD MEMORIAL HOSPITAL	
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140010 EVANSTON HOSPITAL 2650 RIDGE AVE	140010	EVANSTON HOSPITAL	2650 RIDGE AVE

Page 341 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS)		
	PONTIAC	IL
	PRINCETON	IL
	KANKAKEE	IL
	KANKAKEE	IL
	MORRIS	IL
	HARVARD	IL
	ROCKFORD	IL
	ROCKFORD	IL
	LAKE FOREST	IL
	WAUKEGAN	IL
	EVANSTON	IL
	WAUKEGAN	IL
	BARRINGTON	IL
	EVANSTON	IL

Page 342 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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61764	LIVINGSTON	8158422828
61356	BUREAU	8158752811
60901	KANKAKEE	8159331671
60901	KANKAKEE	8159372490
60450	GRUNDY	8159422932
60033	MCHENRY	8159435431
61104	WINNEBAGO	8159684400
61103	WINNEBAGO	8159686861
60045	LAKE	8472345600
60085	LAKE	8472493900
60202	COOK	8473164000
60085	LAKE	8473604000
60010	LAKE	8473819600
60201	СООК	8474328000

Page 343 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	3%
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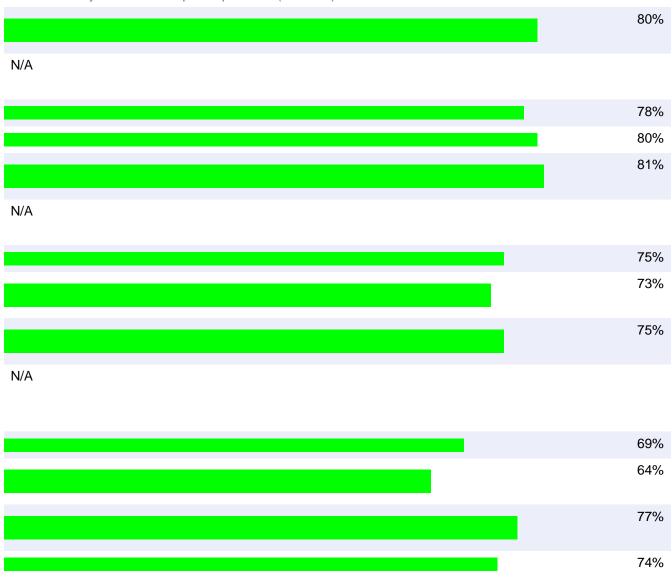
Page 344 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	17%
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	21%
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N/A	
	23%
	23%
	19%
	21%

Page 345 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 346 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	3%
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	3%
	3%
	1%
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	5%
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Page 347 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on early of rational Prophar Experiences (No.1111 o)	
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Page 348 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 349 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on early or radional Experiences (11974) 1	
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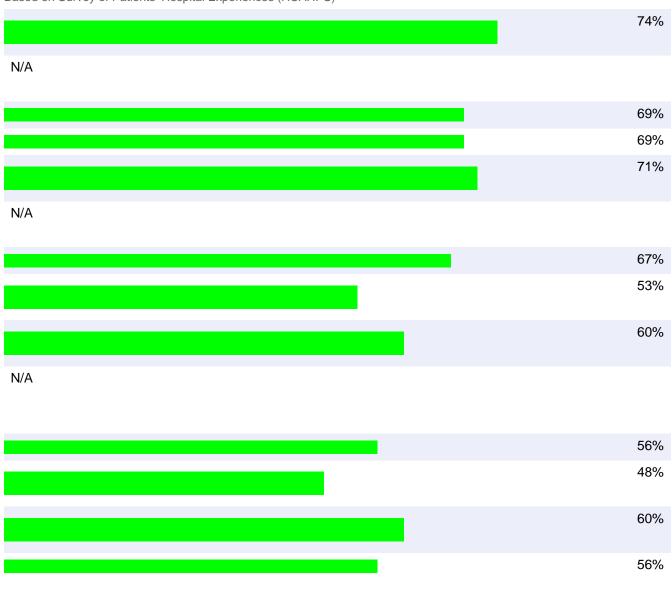
Page 350 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bacca chi carroy di riadina i ricophar Exponences (ricorum e)	22%
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	24%
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	29%
	30%
	29%
	33%

Page 351 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 352 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on ourvey of Fatients Trospital Experiences (TOATH O)	
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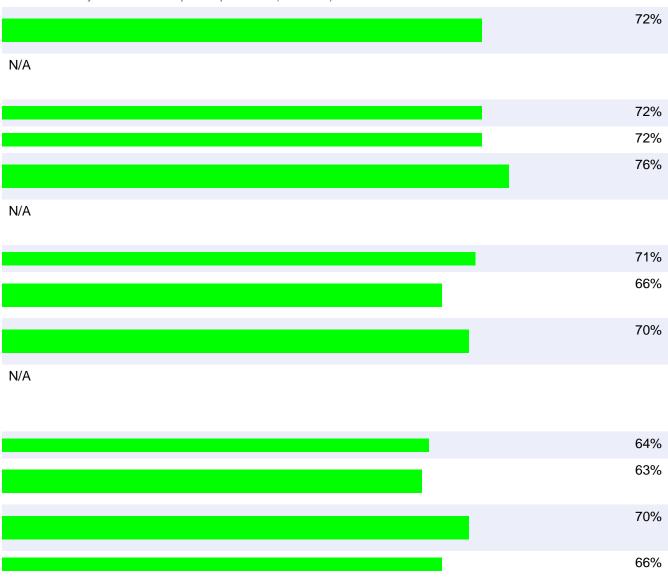
Page 353 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	24%
	26%

Page 354 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 355 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of ourvey of Fatients Prospital Experiences (FloArif O)	
	16%
N/A	
	20%
	25%
	20%
N/A	
	21%
	20%
	22%
N/A	
	29%
	30%
	22%
	25%

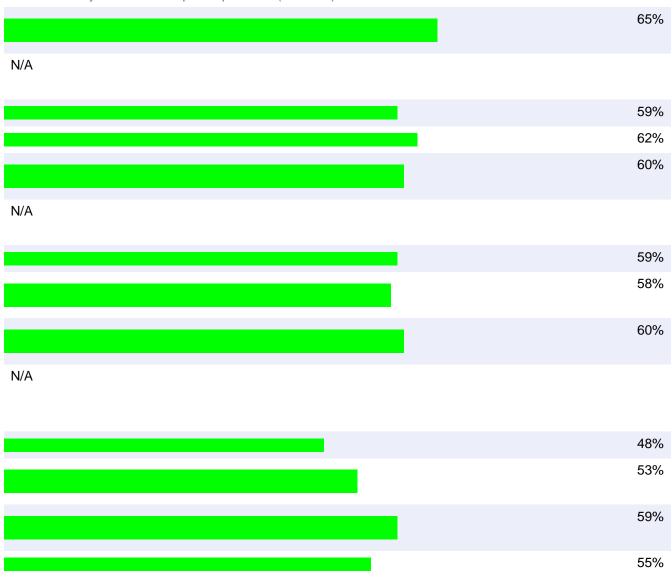
Page 356 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off durvey of Fatients Prospital Experiences (FIOAFIF O)	
	19%
N/A	
	21%
	13%
	20%
N/A	
	20%
	22%
	18%
N/A	
	23%
	17%
	19%
	20%

Page 357 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 358 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on earrey of radicine risophar Experiences (ris/mir s)	
	5%
N/A	
	8%
	9%
	5%
N/A	
	8%
	8%
	9%
N/A	
	16%
	18%
	7%
	9%

Page 359 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

East of the early of the anome the option east (1.07 th 1.07)	
	17%
N/A	
	22%
	18%
	16%
N/A	
	21%
	22%
	18%
N/A	
	21%
	25%
	21%
	23%

Page 360 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 361 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off ourvey of Fatients Prospital Experiences (FIOATH O)	
	11%
N/A	
	14%
	10%
	12%
N/A	
	14%
	11%
	15%
N/A	
	21%
	19%
	18%
	11%

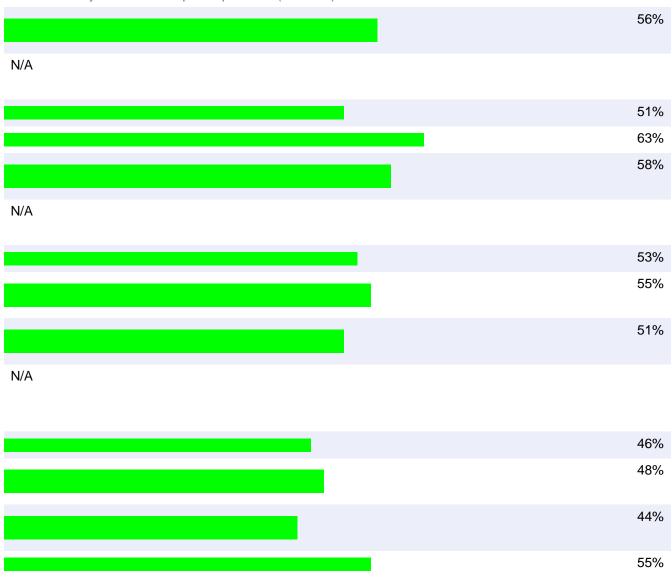
Page 362 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bacoa on Carroy or radionic recopilar Exponences (11674111 G)	33%
N/A	
	35%
	27%
	30%
N/A	
	33%
	34%
	34%
N/A	
	33%
	33%
	38%
	34%

Page 363 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 364 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 365 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	12%
N/A	
	15%
	16%
	14%
N/A	
	17%
	19%
	18%
N/A	
	21%
	27%
	16%
	18%

Page 366 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
N/A	
	7%
	3%
	5%
N/A	
	8%
	9%
	6%
N/A	
	12%
	17%
	9%
	6%

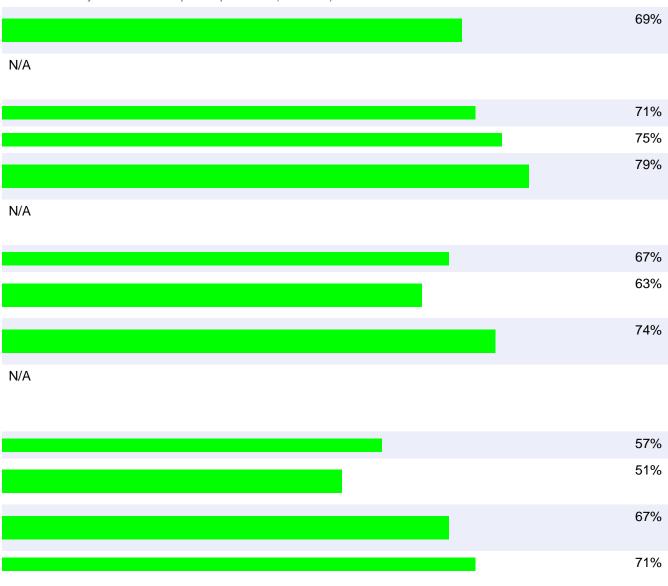
Page 367 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dadou di Garroy di Fattorito Frospital Exponentedo (Frosta i Gy	
	24%
N/A	
	22%
	22%
	16%
N/A	
	25%
	28%
	20%
N/A	
	31%
	32%
	24%
	23%

Page 368 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 369 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	3%
N/A	
_	20/
	2%
	2%
	3%
N/A	
	4%
	5%
	3%
N/A	
	7%
	14%
	4%
	4%

Page 370 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	26%
N/A	
	20%
	21%
	15%
N/A	
	24%
	28%
	20%
N/A	
	31%
	38%
	24%
	20%

Page 371 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 372 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bacca cir carvey cir i ationic ricophar Experiences (Fertili C)
300 or more
N/A
300 or more
300 or more
300 or more
N/A
300 or more
300 or more
300 or more
N/A
300 or more

Page 373 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dadod on Garvey or Failonio Troophia Expensioned (Trovin Gy	
	38%
N/A	Survey results are not available for this reporting period
	39%
	35%
	33%
N/A	Survey results are not available for this reporting period
	33%
	34%
	38%
N/A	No or very few patients were eligible for the HCAHPS survey. The scores shown, if any, reflect a very small number of surveys
	24%
	21%
	41%
	30%

Page 374 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

140258	ALEXIAN BROTHERS MEDICAL CENTER	800 W BIESTERFIELD RD
140252	NORTHWEST COMMUNITY HOSPITAL	800 W CENTRAL ROAD
140051	SKOKIE HOSPITAL	9600 GROSS POINT ROAD
140217	PROVENA - SAINT JOSEPH HOSPITAL	77 N AIRLITE STREET
140223	ADVOCATE LUTHERAN GENERAL HOSPITAL	1775 DEMPSTER ST
140030	SHERMAN HOSPITAL	1425 NORTH RANDALL ROAD
140290	ST ALEXIUS MEDICAL CENTER	1555 N BARRINGTON RD
140100	MIDWESTERN REGION MED CENTER	2520 ELISHA AVENUE
140202	ADVOCATE CONDELL MEDICAL CENTER	801 S MILWAUKEE AVE

Page 375 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ELK GROVE VILLAGE	IL
ARLINGTON HEIGHTS	IL
SKOKIE	IL
ELGIN	IL
PARK RIDGE	IL
ELGIN	IL
HOFFMAN ESTATES	IL
ZION	IL
LIBERTYVILLE	IL

Page 376 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

60007	COOK	8474375500
60005	COOK	8476181000
60076	COOK	8476779600
60123	KANE	8476953200
60068	COOK	8477232210
60123	KANE	8477429800
60194	COOK	8478432000
60099	LAKE	8478724561
60048	LAKE	8479905200

Page 377 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

4%
6%
9%
7%
4%
4%
3%
2%
6%

Page 378 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
24%
23%
19%
20%
20%
17%
18%
24%

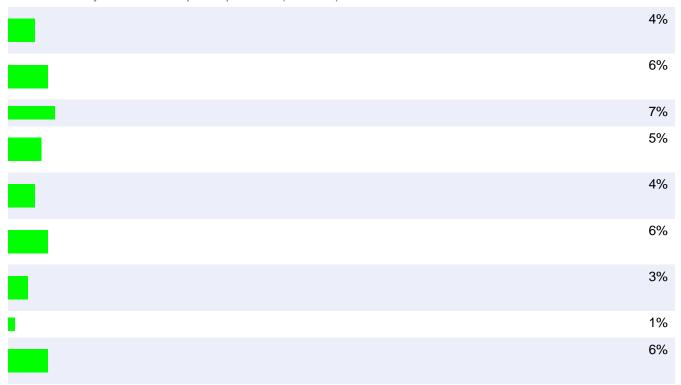
Page 379 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 380 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 381 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
23%
18%
17%
17%
21%
16%
15%
20%

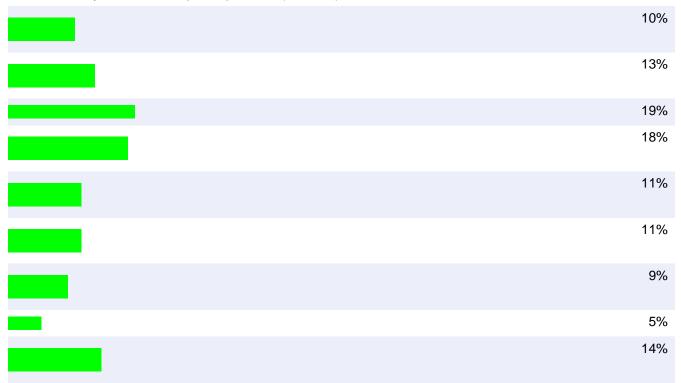
Page 382 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



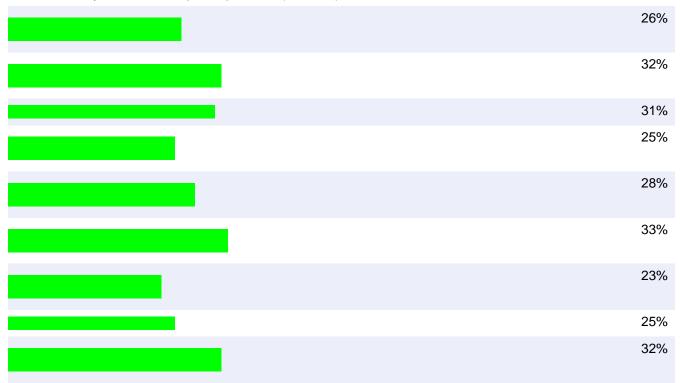
Page 383 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 384 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 385 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



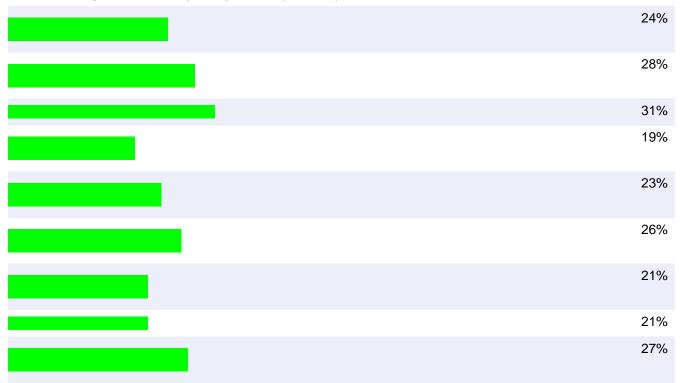
Page 386 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
7%
11%
7%
6%
7%
6%
2%
8%

Page 387 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



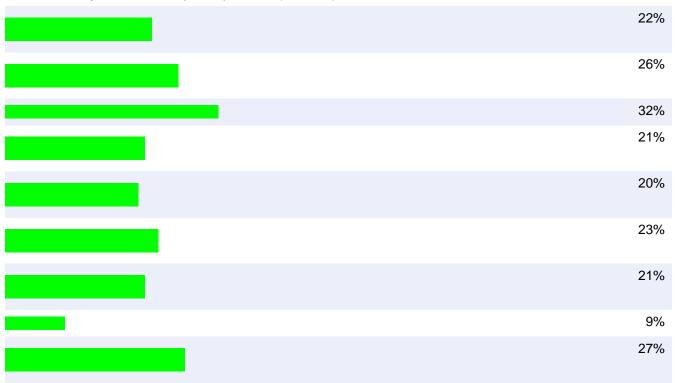
Page 388 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 389 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 390 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
19%
20%
19%
19%
19%
20%
18%
19%

Page 391 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



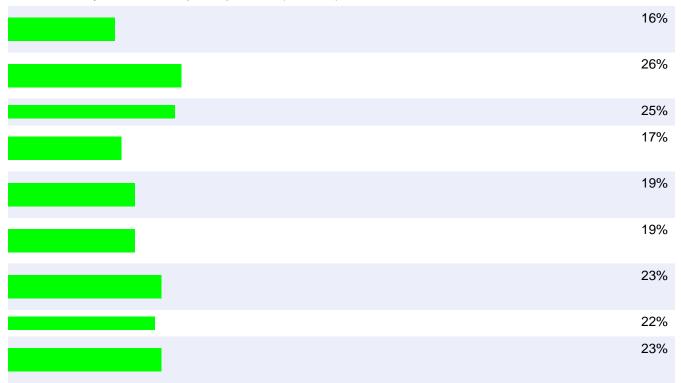
Page 392 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
10%
11%
9%
7%
6%
7%
3%
8%

Page 393 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 394 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



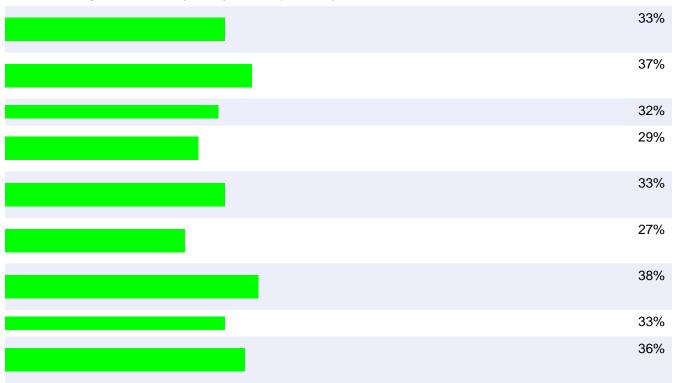
Page 395 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
20%
20%
7%
12%
8%
20%
6%
19%

Page 396 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



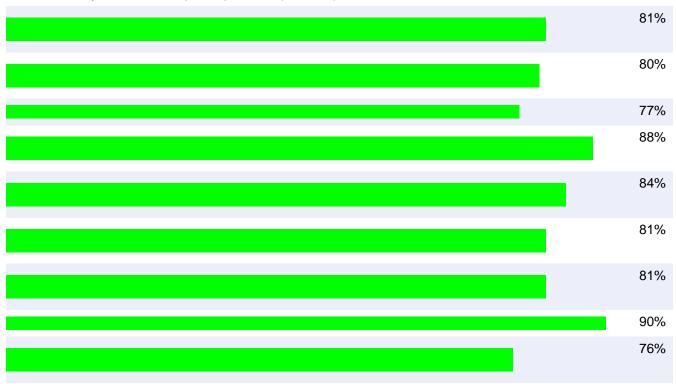
Page 397 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



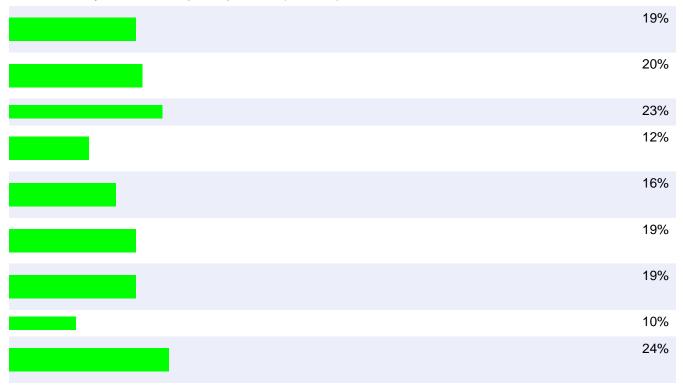
Page 398 of 408 09/20/2011





Page 399 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



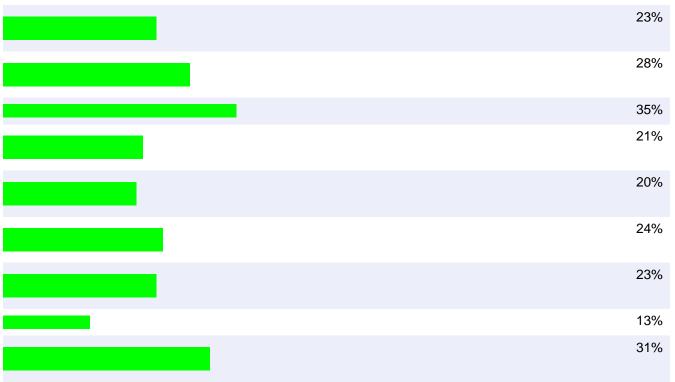
Page 400 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
10%
13%
9%
7%
8%
9%
2%
12%

Page 401 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



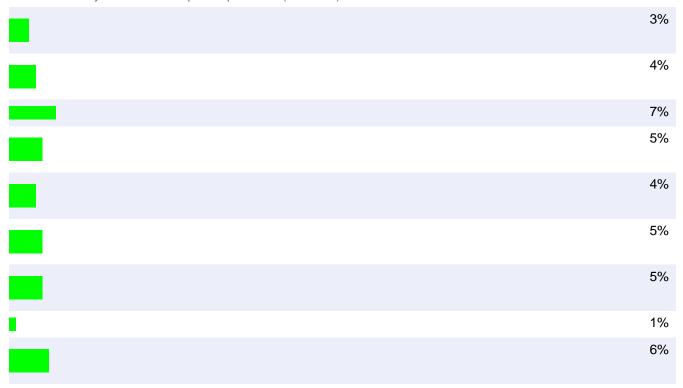
Page 402 of 408 09/20/2011





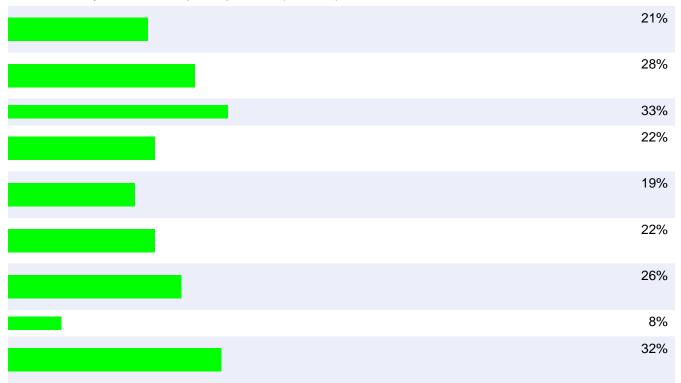
Page 403 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 404 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 405 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 406 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more

Page 407 of 408 09/20/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

38%
36%
28%
37%
37%
33%
30%
27%
29%

Page 408 of 408 09/20/2011